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FIRST AMENDED COMPLAINT FOR PATENT INFRINGEMENT AGAINST MICROS

Case No. 12-cv-1655 DMS (WVG)

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF CALIFORNIA AMERANTH, INC., Civil Action No.: 12-cv-1655 DMS-WVG Plaintiff, Consolidated with 11-cv-01810-DMS-WVG v. FIRST AMENDED COMPLAINT FOR MICROS SYSTEMS, INC., PATENT INFRINGEMENT AGAINST MICROS SYSTEMS, INC. Defendant. **DEMAND FOR JURY TRIAL**

FIRST AMENDED COMPLAINT FOR PATENT INFRINGEMENT AGAINST MICROS Case No. 12-cv-1655 DMS (WVG)

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FIRST AMENDED COMPLAINT FOR PATENT INFRINGEMENT

Plaintiff Ameranth, Inc. ("Ameranth"), for its First Amended Complaint against defendant Micros Systems, Inc. ("Micros"), avers as follows:

PARTIES

- 1. Plaintiff Ameranth is a Delaware corporation having a principal place of business at 5820 Oberlin Drive, Suite 202, San Diego, California 92121. Ameranth develops, manufactures and sells, *inter alia*, hospitality industry, entertainment, restaurant and food service information technology solutions under the trademarks 21st Century CommunicationsTM, and 21st Century RestaurantTM, among others, comprising the synchronization and integration of hospitality information and hospitality software applications between fixed, wireless and/or internet applications, including but not limited to computer servers, web servers, databases, affinity/social networking systems, desktop computers, laptops, "smart" phones and other wireless handheld computing devices.
- 2. Defendant Micros is, on information and belief, a Maryland corporation having a principal place of business and headquarters in Columbia, Maryland. On information and belief, Micros makes, uses, sells and/or offers for sale, restaurant, foodservice, point-of-sale and property management and other hospitality information technology products, software, components and/or systems within this Judicial District, including, *inter alia*, Micros Simphony, OPERA, OPERA Enterprise, OPERA Property Management System, Micros eCommerce Solutions, mycentral, mymenu, Hotel Commerce Platform, myreservations, mystaymanager, web-Ordering, HSI Profit Series, MyHSI, Micros Table Management System, Micros Restaurant Enterprise Solution and the other accused instrumentalities, products and systems identified in Ameranth's Disclosure of Asserted Claims and Infringement Contentions

previously served on Micros in this action, a copy of which is filed under seal herewith as **Exhibit D** (collectively, the "Micros Systems").

JURISDICTION AND VENUE

- 3. This is an action for patent infringement arising under the Patent Laws of the United States, 35 U.S.C. §§ 271, 281-285.
- 4. This Court has subject matter jurisdiction pursuant to 28 U.S.C. §§ 1331 and 1338(a).
- 5. On information and belief, Defendant engages in (a) the offer for sale or license and sale or license of hospitality, reservations, restaurant, food service, ordering, products and/or components in the United States, including this Judicial District, including services, products, software, and components, comprising wireless and internet POS and/or hospitality aspects; (b) the installation and maintenance of said services, products, software, components and/or systems in hospitality industry, hotel and lodging, reservations, restaurant, food service, and/or entertainment information technology systems in the United States, including this Judicial District; and/or (c) the use of hospitality industry, hotel and lodging, reservation, restaurant, food service, and/or entertainment information technology systems comprising said services, products, software, components and/or systems in the United States, including this Judicial District.
- 6. This Court has personal jurisdiction over Defendant because Defendant commits acts of patent infringement in this Judicial District including, *inter alia*, making, using, offering for sale or license, and/or selling or licensing infringing services, products, software, components and/or systems in this Judicial District. Additionally, Micros has already appeared in this action and submitted to the jurisdiction of the Court. Micros has continued to engage in and perform such acts of infringement since the filing of the original complaint in this matter accusing Micros of infringement of the Ameranth patents at issue herein.

7. Venue is proper in this Judicial District pursuant to 28 U.S.C. §§ 1391(b) and (c) and 1400(b).

BACKGROUND

- 8. Ameranth was established in 1996 to develop and provide its 21st Century CommunicationsTM innovative information technology solutions for the hospitality industry (inclusive of, e.g., restaurants, hotels, casinos, nightclubs, cruise ships and other entertainment and sports venues). Ameranth has been widely recognized as a technology leader in the provision of wireless and internet-based systems and services to, *inter alia*, restaurants, hotels, casinos, cruise ships and entertainment and sports venues. Ameranth's award winning inventions enable, in relevant part, generation and synchronization of menus, including but not limited to restaurant menus, event tickets, reservations, and other products across fixed, wireless and/or internet platforms as well as synchronization of hospitality information and hospitality software applications across fixed, wireless and internet platforms, including but not limited to, computer servers, web servers, databases, affinity/social networking systems, desktop computers, laptops, "smart" phones and other wireless handheld computing devices.
- 9. Ameranth began development of the inventions leading to the patents in this patent family, including the patents-in-suit, in the late Summer of 1998, at a time when the then-available wireless and internet hospitality offerings were extremely limited in functionality, were not synchronized and did not provide an integrated system-wide solution to the pervasive ordering, reservations, affinity program and information management needs of the hospitality industry. Ameranth uniquely recognized the actual problems that needed to be resolved in order to meet those needs, and thereafter conceived and developed its breakthrough inventions and products to provide systemic and comprehensive

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27 28 solutions directed to optimally meeting these industry needs. Ameranth has expended considerable effort and resources in inventing, developing and marketing its inventions and protecting its rights therein.

- 10. Ameranth's pioneering inventions have been widely adopted and are thus now essential to the modern wireless hospitality enterprise of the 21st Century. Ameranth's solutions have been adopted, licensed and/or deployed by numerous entities across the hospitality industry.
- 11. The adoption of Ameranth's technology by industry leaders and the wide acclaim received by Ameranth for its technological innovations are just some of the many confirmations of the breakthrough aspects of Ameranth's inventions. Ameranth has received twelve different technology awards (three with "end customer" partners) and has been widely recognized as a hospitality wireless/internet technology leader by almost all major national and hospitality print publications, e.g., The Wall Street Journal, New York Times, USA Today and many others. Ameranth was personally nominated by Bill Gates, the Founder of Microsoft, for the prestigious Computerworld Honors Award that 2001 for Ameranth received its breakthrough synchronized reservations/ticketing system with the Improv Comedy Theatres. In his nomination, Mr. Gates described Ameranth as "one of the leading pioneers of information technology for the betterment of mankind." This prestigious award was based on Ameranth's innovative synchronization of wireless/web/fixed hospitality software technology. Subsequently, the United States Patent and Trademark Office granted Ameranth a number of currently-issued patents, some of which are the basis for this lawsuit. Ameranth has issued press releases announcing these patent grants on business wires, on its web sites and at numerous trade shows since the first of the presently-asserted patents issued in A number of companies have licensed patents and technology from

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Ameranth, recognizing and confirming the value of Ameranth's innovations. At all relevant times, Ameranth marked its own products with the numbers of the Ameranth patents then issued, thereby providing companies, competitors and participants in the hospitality industry with notice of Ameranth's patents. Furthermore, companies that license Ameranth's products have marked their products with Ameranth's patent numbers, thereby also providing notice of Ameranth's patents. Ameranth has also filed a number of patent infringement actions against companies that use or practice Ameranth's patented inventions without license, including companies with which Micros does business and to whom Micros supplies, licenses and/or sells the products accused of infringement herein.

RELATED CASES PREVIOUSLY FILED

- 12. The Ameranth patents asserted herein, U.S. Patent No. 6,384,850 (the "850 patent"), U.S. Patent No. 6,871,325 (the "325 patent"), and U.S. Patent No. 8,146,077 (the "077 patent"), are all patents in Ameranth's "Information Management and Synchronous Communications" patent family.
- 13. Ameranth is also currently asserting claims of these same patents in separate lawsuits, against other defendants, that are already pending in this Court. The first-filed lawsuit asserts claims of the '850 and '325 patents and is entitled Ameranth v. Pizza Hut, Inc. et al., Case No. 3:11-cv-01810- DMS-WVG. Lawsuits subsequently filed by Ameranth in this Court, asserting claims of the '077 patent, include Case Nos. 3:12-cv-00729-DMS-WVG; 3:12-cv-00731-DMS-WVG; 3:12-cv-00732-DMS-WVG; 3:12-cv-00733-DMS-WVG; 3:12-cv-00737-DMS-WVG; 3:12-cv-00738-JLS-NLS (settled); 3:12-cv-00739-DMS-WVG and 3:12-cv-00742-DMS-WVG. Other lawsuits filed by Ameranth in this Court asserting claims of the '850, '325, and '077 patents are Case No. 3:12-cv-00858-DMS-WVG; 3:12-cv-1201-JLS-NLS (settled): 3:12-cv-01651-DMS-

WVG; 3:12-cv-01629-DMS-WVG; 3:12-cv-01630-DMS-WVG; 3:12-cv-01631-WQH-WVG; 3:12-cv-01634-DMS-WVG; 3:12-cv-01654-DMS-WVG; 3:12-cv-01636-DMS-WVG; 3:12-cv-01653-DMS-WVG; 3:12-cv-01642-DMS-WVG; 3:12-cv-01643-DMS-WVG; 3:12-cv-01646-DMS-WVG 3:12-cv-01647-JLS-NLS (settled); 3:12-cv-01648-DMS-WVG; 3:12-cv-01640-DMS-WVG; 3:12-cv-01650-DMS-WVG; 3:12-cv-01652-DMS-WVG; 3:12-cv-01633-DMS-WVG; 3:12-cv-01627-DMS-WVG; 3:12-cv-01649-DMS-WVG; 3:12-cv-01656-DMS-WVG; 3:12-cv-01659-DMS-WVG (settled); 3:13-cv-00350-DMS-WVG; 3:13cv-00352-DMS-WVG; 3:13-cv-00353-DMS-WVG; 3:13-cv-0836-DMS-WVG (settled) and 3:13-cv-01072-DMS-WVG. All of the above still-pending cases have been consolidated for pre-trial through claim construction except for 3:13cv-00350-DMS-WVG; 3:13-cv-00352-DMS-WVG; 3:13-cv-00353-DMS-WVG; and 3:13-cv-01072-DMS-WVG. These include lawsuits against business partners of Defendant, such as hotel companies with whom Defendant does business.

14. These related cases include patent infringement actions against customers and business partners of Micros to whom Micros has sold, licensed or otherwise provided the Micros Systems accused of infringement herein and to whom, upon information and belief, Micros continues to provide supporting services, upgrades, maintenance, *etc.*, including, for example, ATX Innovations, Pizza Hut, Starbucks, Hyatt, Marriott, Starwood and Hilton. On information and belief, Micros' contracts and agreements with such Micros customers contain intellectual property infringement indemnity provisions such that Micros has been made aware of the claims of patent infringement asserted by Ameranth against such Micros customers and business partners implicating the Micros Systems.

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15. Micros became aware of Ameranth and its patents at least as early as October 2007, when it was served with a subpoena by Radiant Systems, Inc. in Radiant Systems, Inc. v. Ameranth, Inc., No. 1:07-cv-01641-TCB (N.D. Ga. 2007), a litigation involving Ameranth's patents. Thomas Patz, then Micros' Executive Vice President and General Counsel, directly contacted Ameranth in response to such subpoena. Furthermore, during discussions with representatives of Ameranth following receipt of the Radiant subpoena, Mr. Patz asked Ameranth to grant a patent license or covenant not to sue to Micros. Additionally, in February of 2010, Michael Tow, then senior in-house counsel to Micros, was subpoenaed and deposed in a patent infringement lawsuit that Ameranth brought against Menusoft Corporation, a competitor of Micros. Ameranth is further informed and believes that Micros became aware of Ameranth's patents prior to the filing of the original complaint in this action against Micros due to the widespread knowledge of Ameranth's patents in the online/mobile ordering and reservations industry/marketplace and as a result of Ameranth's business interactions with numerous Micros customers and/or other defendants sued by Ameranth for infringement. At a bare minimum, Micros had actual knowledge of Ameranth and the Ameranth patents as a result of the filing and service of the original complaint in this matter against Micros in July of Despite such knowledge, Micros has continued, and is continuing, to make, use, offer for sale or license and/or sell or license infringing systems, products, and/or services in the United States without authority or license from Ameranth and to engage in acts of infringement as set forth herein.

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COUNT I

Patent Infringement (U.S. Pat. No. 6,384,850)

(35 U.S.C. § 271)

- 16. Plaintiff reiterates and incorporates the allegations set forth in paragraphs1-15 above as if fully set forth herein.
- 17. On May 7, 2002, the '850 patent entitled "Information Management and Synchronous Communications System with Menu Generation" (a true and copy of which is attached hereto as **Exhibit A**) was duly and legally issued by the United States Patent & Trademark Office.
- 18. Plaintiff Ameranth is the lawful owner by assignment of all right, title and interest in and to the '850 patent.
- 19. On information and belief, Defendant directly infringes and continues to directly infringe one or more valid and enforceable claims of the '850 patent, in violation of 35 U.S.C. § 271(a), by making, using, offering for sale or license and/or selling or licensing infringing systems, products, and/or services in the United States without authority or license from Ameranth, including but not limited to the Micros Systems.
- 20. On information and belief, each of the Micros Systems, as deployed and/or used at or from one or more locations by Micros, its agents, distributors, partners, affiliates, licensees, and/or their customers, infringes one or more valid and enforceable claims of the '850 patent, by, *inter alia*, doing at least one of the following: (a) Generating and transmitting menus in a system including a central processing unit, a data storage device, a computer operating system containing a graphical user interface, one or more displayable main menus, modifier menus, and sub-modifier menus, and application software for generating a second menu and transmitting it to a wireless handheld computing device or a Web page; and/or (b) Enabling ordering and other

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hospitality functions via iPhone, Android, and other internet-enabled wireless handheld computing devices as well as via Web pages, storing hospitality information and data on at least one central database, on at least one wireless handheld computing device, and on at least one Web server and Web page, and synchronizing applications and data, including but not limited to applications and data relating to ordering, between at least one central database, wireless handheld computing devices, and at least one Web server and Web page; utilizing an interface that provides a single point of entry that allows the synchronization of at least one wireless handheld computing device and at least one Web page with at least one central database; allowing information to be entered via Web pages, transmitted over the internet, and automatically communicated to at least one central database and to wireless handheld computing devices; allowing information to be entered via wireless handheld computing devices, transmitted over the internet, and automatically communicated to at least one central database and to Web pages. Ameranth has previously served Micros with infringement contentions in this action further describing the details of Micros' infringement of Ameranth's patents. Those infringement contentions, filed under seal to protect confidential information, are attached hereto as Exhibit D and incorporated herein by reference.

- 21. On information and belief, defendant Micros has indirectly infringed and continues to indirectly infringe one or more valid and enforceable claims of the '850 patent, in violation of 35 U.S.C. § 271(b), by actively, knowingly, and intentionally inducing direct infringement by other persons.
- 22. On information and belief, consumers and customers of Micros, including hotel, restaurant, and travel aggregator operators use and/or integrate with the Micros Systems, in a manner that infringes the Ameranth patents. These include businesses identified in the infringement contentions previously served

on Micros, such as: PayPal, Hooters, Ruby Tuesday's, Ruth's Chris, Five Guys,

Panera, Starbucks, Subway, Pizza Hut, KFC, Taco Bell, TGI Friday's, Fairmont,

Four Seasons, Hyatt, Marriott, Hilton, Mandarin Oriental, Radisson, Wyndham

and Starwood, some of which are defendants in this consolidated action. Micros provides instruction and direction regarding the use of the Micros Systems, and advertises, promotes, and encourages the use of the Micros Systems in a manner understood and intended by Micros to infringe Ameranth's patents. Micros provides such instruction, direction, and encouragement regarding infringing uses of the Micros Systems in its product literature, on its website, in statements in industry articles and in its press releases, as demonstrated in the infringement contentions attached hereto as **Exhibit D**, in a manner intended and understood by Micros to infringe the claims of Ameranth's patents.

- 23. On information and belief, each of the Micros Systems infringes one or more valid and enforceable claims of the '850 patent for the reasons set forth hereinabove.
- 24. Micros has long had knowledge of the '850 patent as alleged above, and knew or should have known that its continued offering and deployment of the Micros Systems, and its continued support of consumers, hotel and restaurant operators, and other users of this system/product/service, would induce direct infringement by those users. Additionally, Micros intended that its actions would induce direct infringement by those users, as describe herein and in the infringement contentions attached hereto as **Exhibit D**.
- 25. On information and belief, Defendant has indirectly infringed and continues to indirectly infringe one or more valid and enforceable claims of the '850 patent, in violation of 35 U.S.C. § 271(c).
- 26. By distributing, selling, offering, offering to sell or license and/or selling or licensing the Micros Systems, which are specialized software systems

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designed for specific uses that infringe Ameranth's patents, Micros provides nonstaple articles of commerce to others customized and specially adapted for use in infringing systems, products, and/or services, including but not limited to Micros customers/ business partners that Ameranth has sued for infringement, of which suits Micros is aware.. Such Micros products, as deployed, sold, licensed and otherwise provided to direct infringers, are specialized and customized for use in infringing systems, including integration with hospitality applications, databases and data, such that they have no substantial non-infringing use. Additionally, Micros provides instruction and direction regarding the use of the Micros Systems, and advertises, promotes, and encourages the use of the Micros Systems, in a manner understood and intended to infringe the claims of Ameranth's patents. Users of one or more of the Micros Systems, consumers and customers of Micros, including restaurant and hotel operators, directly infringe one or more valid and enforceable claims of the '850 patent for the reasons set forth hereinabove.

- 27. On information and belief, each of the Micros Systems infringes one or more valid and enforceable claims of the '850 patent, for the reasons set forth hereinabove.
- 28. Micros has long had knowledge of the '850 patent, as alleged above, including knowledge that each of the Micros Systems, which are specialized hospitality software systems and non-staple articles of commerce, were used as a material part of the claimed invention of the '850 patent, and that there were no substantial non-infringing uses for the Micros Systems.
- 29. On information and belief, for the reasons described above, the aforesaid infringing activities of defendant Micros have been done with knowledge and willful disregard of Ameranth's patent rights, making this an exceptional case within the meaning of 35 U.S.C. § 285.

30. The aforesaid infringing activity of defendant Micros has directly and proximately caused damage to plaintiff Ameranth, including loss of profits from sales or licensing it would have made but for the infringements. Unless enjoined, the aforesaid infringing activity will continue and cause irreparable injury to Ameranth for which there is no adequate remedy at law.

COUNT II

Patent Infringement (U.S. Pat. No. 6,871,325)

(35 U.S.C. § 271)

- 31. Plaintiff reiterates and reincorporates the allegations set forth in paragraphs 1-30 above as if fully set forth herein.
- 32. On March 22, 2005, the '325 patent entitled "Information Management and Synchronous Communications System with Menu Generation" (a true and correct copy of which is attached hereto as **Exhibit B**) was duly and legally issued by the United States Patent & Trademark Office.
- 33. Plaintiff Ameranth is the lawful owner by assignment of all right, title and interest in and to the '325 patent.
- 34. On information and belief, Defendant directly infringes and continues to directly infringe one or more valid and enforceable claims of the '325 patent, in violation of 35 U.S.C. § 271(a), by making, using, offering for sale or license and/or selling or licensing infringing systems, products, and/or services in the United States without authority or license from Ameranth, including but not limited to the Micros Systems.
- 35. On information and belief, each of the Micros Systems, as deployed and/or used at or from one or more locations by Micros, its agents, distributors, partners, affiliates, licensees, and/or their customers, infringes one or more valid and enforceable claims of the '325 patent, by, *inter alia*, doing at least one of the following: (a) Generating and transmitting menus in

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a system including a central processing unit, a data storage device, a computer operating system containing a graphical user interface, one or more displayable main menus, modifier menus, and sub-modifier menus, and application software for generating a second menu and transmitting it to a wireless handheld computing device or a Web page; and/or (b) Enabling ordering and other hospitality functions via iPhone, Android, and other internet-enabled wireless handheld computing devices as well as via Web pages, storing hospitality information and data on at least one central database, on at least one wireless handheld computing device, and on at least one Web server and Web page, and synchronizing applications and data, including but not limited to applications and data relating to orders, between at least one central database, wireless handheld computing devices, and at least one Web server and Web page; and sending alerts, confirmations, and other information regarding orders to various wireless Ameranth has previously served Micros with infringement mobile devices. contentions in this action further describing the details of Micros' infringement of Ameranth's patents. Those infringement contentions, filed under seal to protect confidential information, are attached hereto as Exhibit D and incorporated herein by reference.

- 36. On information and belief, Defendant has indirectly infringed and continues to indirectly infringe one or more valid and enforceable claims of the '325 patent, in violation of 35 U.S.C. § 271(b), by actively, knowingly, and intentionally inducing direct infringement by other persons.
- 37. On information and belief, consumers and customers of Micros, including hotel, restaurant, and travel aggregator operators, use and/or integrate with the Micros Systems in a manner that infringes upon one or more valid and enforceable claims of the '325 patent. These include businesses identified in the infringement contentions previously served on Micros, such as: PayPal, Hooters,

Ruby Tuesday's, Ruth's Chris, Five Guys, Panera, Starbucks, Subway, Pizza Hut, KFC, Taco Bell, TGI Friday's, Fairmont, Four Seasons, Hyatt, Marriott, Hilton, Mandarin Oriental, Radisson, Wyndham and Starwood, some of which are defendants in this consolidated action. Micros provides instruction and direction regarding the use of the Micros Systems and advertises, promotes, and encourages the use of the Micros Systems in a manner and intended by Micros to infringe Ameranth's patents. Micros provides such instruction, direction, and encouragement regarding infringing use of the Micros Systems in its product literature, on its website, in statements in industry articles and in its press releases, as demonstrated in the infringement contentions attached hereto as **Exhibit D**, in a manner intended and understood by Micros to infringe the claims of Ameranth's patents.

38. On information and belief, Defendant actively induces others to infringe the '325 patent in violation of 35 U.S.C. §271(b), by knowingly encouraging, aiding and abetting customers of Micros, including consumers and hotel and restaurant operators, to use the infringing Micros Systems in the United States without authority or license from Ameranth, with the knowledge that said customers of Micros were directly infringing the '325 patent in a manner understood and intended by Micros to infringe Ameranth's patents, as described above.

39. On information and belief, Defendant contributorily infringes and continues to contributorily infringe one or more valid and enforceable claims of the '325 patent, in violation of 35 U.S.C. § 271(c), by offering to sell and/or selling components of systems on which claims of the '325 patent read, constituting a material part of the invention, knowing that the components were especially adapted for use in systems which infringe claims of the '325 patent.

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- 40. By distributing, selling, offering, offering to sell or license and/or selling or licensing the Micros Systems, which are specialized software systems designed for particular uses that infringe Ameranth's patents, Defendant provides non-staple articles of commerce to others customized and specially adapted for use in infringing systems, products, and/or services, including but not limited to Micros customers/ business partners that Ameranth has sued for infringement, of which suits Micros is aware. Such Micros products, as deployed, sold, licensed and otherwise provided to direct infringers, are specialized and customized for use in infringing systems, including integration with hospitality applications, databases and data, such that they have no substantial non-infringing use. Additionally, as alleged herein and described in the infringement contentions attached hereto as **Exhibit D**, Micros provides instruction and direction regarding the use of the Micros Systems and advertises, promotes, and encourages the use of the Micros Systems in a manner understood and intended to infringe the claims of Ameranth's patents. Users of the Micros Systems, consumers and customers of Micros, including restaurant and hotel operators, directly infringe one or more valid and enforceable claims of the '325 patent, for the reasons set forth hereinabove.
- 41. On information and belief, for the reasons described above, each of the Micros Systems infringes one or more valid and enforceable claims of the '325 patent, for the reasons set forth hereinabove.
- 42. Micros has long had knowledge of the '325 patent, as alleged above, including knowledge that each of the Micros Systems, which are specialized software systems and are non-staple articles of commerce, were used as a material part of the claimed invention of the '325 patent, and that there were no substantial non-infringing uses for the Micros Systems.

43. On information and belief, for the reasons described herein, the aforesaid infringing activities of defendant Micros have been done with knowledge and willful disregard of Ameranth's patent rights, making this an exceptional case within the meaning of 35 U.S.C. § 285.

44. The aforesaid infringing activity of defendant Micros has directly and proximately caused damage to plaintiff Ameranth, including loss of profits from sales or licensing it would have made but for the infringements. Unless enjoined, the aforesaid infringing activity will continue and cause irreparable injury to Ameranth for which there is no adequate remedy at law.

COUNT III

Patent Infringement (U.S. Pat. No. 8,146,077)

(35 U.S.C. § 271)

- 45. Plaintiff reiterates and incorporates the allegations set forth in paragraphs 1-44 above as if fully set forth herein.
- 46. On March 27, 2012, the '077 patent entitled "Information Management and Synchronous Communications System with Menu Generation, and Handwriting and Voice Modification of Orders" (a true copy of which is attached hereto as **Exhibit C** and incorporated herein by reference) was duly and legally issued by the United States Patent & Trademark Office.
- 47. Plaintiff Ameranth is the lawful owner by assignment of all right, title and interest in and to the '077 patent.
- 48. On information and belief, Defendant directly infringes and continues to directly infringe one or more valid and enforceable claims of the '077 patent, in violation of 35 U.S.C. § 271(a), by making, using, offering for sale or license and/or selling or licensing infringing systems, products, and/or services in the United States without authority or license from Ameranth, including but not limited to the Micros Systems.

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49. On information and belief, each of the Micros Systems, as deployed and/or used at or from one or more locations by Micros, agents, distributors, partners, affiliates, licensees, and/or their customers, infringes one or more valid and enforceable claims of the '077 patent, by, inter alia, doing at least one of the following: (a) Configuring and transmitting menus in a system including a central processing unit, a data storage device, a computer operating system containing a graphical user interface, one or more displayable master menus, menu configuration software enabled to generate a menu configuration for a wireless handheld computing device in conformity with a customized display layout, and enabled for synchronous communications and to format the menu configuration for a customized display layout of at least two different wireless handheld computing device display sizes, and/or (b) Enabling ordering and other hospitality functions via iPhone, Android, and other internetenabled wireless handheld computing devices as well as via Web pages, storing hospitality information and data on at least one database, on at least one wireless handheld computing device, and on at least one Web server and Web page, and synchronizing applications and data, including but not limited to applications and data relating to orders, between at least one database, wireless handheld computing devices, and at least one Web server and Web page; utilizing communications control software enabled to link and synchronize hospitality information between at least one database, wireless handheld computing device, and web page, to display information on web pages and on different wireless handheld computing device display sizes, and to allow information to be entered via Web pages, transmitted over the internet, and automatically communicated to at least one database and to wireless handheld computing devices; allowing information to be entered via wireless handheld computing devices, transmitted over the internet, and automatically communicated to at least one database and to

Web pages. Ameranth has previously served Micros with infringement contentions in this action further describing the details of Micros' infringement of Ameranth's patents. Those infringement contentions, filed under seal to protect confidential information, are attached hereto as **Exhibit D** and incorporated herein by reference.

- 50. On information and belief, Defendant has indirectly infringed and continues to indirectly infringe one or more valid and enforceable claims of the '077 patent, in violation of 35 U.S.C. § 271(b), by actively, knowingly, and intentionally inducing direct infringement by other persons in a manner understood and intended by Micros to infringe Ameranth's patents.
- 51. On information and belief, consumers and customers of Micros, including hotel, restaurant, and travel aggregator operators, use and/or integrate with the Micros Systems in a manner that infringes upon one or more valid and enforceable claims of the '077 patent. These include businesses identified in the infringement contentions previously served on Micros, such as: PayPal, Hooters, Ruby Tuesday's, Ruth's Chris, Five Guys, Panera, Starbucks, Subway, Pizza Hut, KFC, Taco Bell, TGI Friday's, Fairmont, Four Seasons, Hyatt, Marriott, Hilton, Mandarin Oriental, Radisson, Wyndham and Starwood, some of which are defendants in this consolidated action. Micros provides instruction and direction regarding the use of the Micros Systems and advertises, promotes, and encourages the use of the Micros Systems in its product literature, on its website, in statements in industry articles and in its press releases, as demonstrated in the infringement contentions attached hereto as **Exhibit D**, in a manner intended and understood by Micros to infringe the claims of Ameranth's patents.
- 52. On information and belief, Defendant actively induces others to infringe the '077 patent in violation of 35 U.S.C. §271(b), by knowingly encouraging, aiding and abetting customers of Micros, including consumers and restaurant

operators, to use the infringing Micros Systems in the United States without authority or license from Ameranth, with the knowledge that said customers of Micros were directly infringing the '077 patent in a manner understood and intended by Micros to infringe Ameranth's patents, as described above.

- 53. On information and belief, Defendant contributorily infringes and continues to contributorily infringe one or more valid and enforceable claims of the '077 patent, in violation of 35 U.S.C. § 271(c), by offering to sell and/or selling components of systems on which claims of the '077 patent read, constituting a material part of the invention, knowing that the components were especially adapted for use in systems which infringe claims of the '077 patent.
- 54. By distributing, selling, offering, offering to sell or license and/or selling or licensing the Micros Systems, which are specialized software systems designed for uses that infringe Ameranth's patents, Defendant provides non-staple articles of commerce to others customized and specially adapted for use in infringing systems, products, and/or services, including but not limited to Micros customers/ business partners that Ameranth has sued for infringement, of which suits Micros is aware. Additionally, as alleged herein and described in the infringement contentions attached hereto as **Exhibit D**, Micros provides instruction and direction regarding the use of the Micros Systems and advertises, promotes, and encourages the use of the Micros Systems in a manner understood and intended to infringe the claims of Ameranth's patents. Users of the Micros Systems, consumers and customers of Micros, including restaurant and hotel operators, directly infringe one or more valid and enforceable claims of the '077 patent, for the reasons set forth hereinabove.
- 55. On information and belief, each of the Micros Systems infringes one or more valid and enforceable claims of the '077 patent, for the reasons set forth hereinabove.

56. Micros has had knowledge of the '077 patent at least as of the filing
and/or service of the original complaint in this matter upon Micros, including
knowledge that each of the Micros Systems, which are specialized software
systems and are non-staple articles of commerce, were used as a material part of
the claimed invention of the '077 patent, and that there were no substantial non-
infringing uses for the Micros Systems.

57. The aforesaid infringing activity of defendant Micros has directly and proximately caused damage to plaintiff Ameranth, including loss of profits from sales or licensing it would have made but for the infringements. Unless enjoined, the aforesaid infringing activity will continue and cause irreparable injury to Ameranth for which there is no adequate remedy at law.

PRAYER FOR RELIEF

WHEREFORE, plaintiff Ameranth prays for judgment against Defendants, and each of them, as follows:

- 1. Adjudging that the manufacture, use, offer for sale or license and /or sale or license of each of the Micros Systems infringes valid and enforceable claims of the '850 patent, the '325 patent, and the '077 patent, as set forth hereinabove;
- 2. Adjudging that Defendant has infringed, actively induced others to infringe and/or contributorily infringed valid and enforceable claims of the '850 patent, the '325 patent, and the '077 patent, as set forth hereinabove;
- 3. Adjudging that Defendant's infringement of the valid and enforceable claims of the '850 patent and the '325 patent has been knowing and willful;
- 4. Enjoining Defendant, and its officers, directors, employees, attorneys, agents, representatives, parents, subsidiaries, affiliates and all other persons acting in concert, participation or privity with Defendant, and their

successors and assigns, from infringing, contributorily infringing and/or inducing others to infringe the valid and enforceable claims of the '850 patent, the '325 patent, and the '077 patent;

- 5. Awarding Ameranth the damages it has sustained by reason of Defendant's infringement, together with interest and costs pursuant to 35 U.S.C. § 284;
- 6. Awarding Ameranth increased damages of three times the amount of damages found or assessed against Defendant by reason of the knowing, willful and deliberate nature of Defendant's acts of infringement pursuant to 35 U.S.C. § 284;
- 7. Adjudging this to be an exceptional case and awarding Ameranth its attorney's fees pursuant to 35 U.S.C. §285;
- 8. Awarding to Ameranth its costs of suit, and interest as provided by law; and
- 9. Awarding to Ameranth such other and further relief that this Court may deem just and proper.

DEMAND FOR JURY TRIAL

Ameranth demands trial by jury of its claims set forth herein to the maximum extent permitted by law.

Respectfully submitted,

Dated: October 1, 2013

CALDARELLI HEJMANOWSKI & PAGE LLP

By:/s/ William J. Caldarelli

William J. Caldarelli

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FIRST AMENDED COMPLAINT FOR PATENT INFRINGEMENT AGAINST MICROS

Case No. 12-cv-1655 DMS (WVG)