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**UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF CALIFORNIA**

AMERANTH, INC.,  Plaintiff,  v.  TICKETMASTER, LLC and LIVE NATION ENTERTAINMENT, INC.,  Defendants.
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Civil Action No. 12-cv-1648 DMS-WVG  
Consolidated with  
11-cv-01810-DMS-WVG  
**FIRST AMENDED COMPLAINT FOR  
PATENT INFRINGEMENT AGAINST  
TICKETMASTER, LLC AND LIVE  
NATION ENTERTAINMENT, INC.  
  
DEMAND FOR JURY TRIAL**

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**FIRST AMENDED COMPLAINT FOR PATENT INFRINGEMENT**

Plaintiff Ameranth, Inc. (“Ameranth”), for its First Amended Complaint against Defendants TicketMaster, LLC and Live Nation Entertainment, Inc. (collectively “TicketMaster”), avers as follows:

**PARTIES**

1. Plaintiff Ameranth is a Delaware corporation having a principal place of business at 5820 Oberlin Drive, Suite 202, San Diego, California 92121. Ameranth develops, manufactures and sells, *inter alia*, hospitality industry, entertainment, restaurant and food service information technology solutions under the trademarks 21<sup>st</sup> Century Communications™, and 21st Century Restaurant™, among others, comprising the synchronization and integration of hospitality information and hospitality software applications between fixed, wireless and/or internet applications, including but not limited to computer servers, web servers, databases, affinity/social networking systems, desktop computers, laptops, “smart” phones and other wireless handheld computing devices.

2. Defendant TicketMaster, LLC is, on information and belief, a Virginia limited liability corporation having a principal place of business and headquarters in Beverly Hills, California. Defendant Live Nation Entertainment, Inc. is, on information and belief, a Delaware corporation having a principal place of business and headquarters in Beverly Hills, California. On information and belief, TicketMaster makes, uses, offers for sale or license and/or sells or licenses entertainment box office management and ticketing/ticket sales/ticket purchases information-technology products, software, components and/or systems within this Judicial District, including the TicketMaster System as defined herein.

1 **JURISDICTION AND VENUE**

2 3. This is an action for patent infringement arising under the Patent Laws  
3 of the United States, 35 U.S.C. §§ 271, 281-285.

4 4. This Court has subject matter jurisdiction pursuant to 28 U.S.C. §§  
5 1331 and 1338(a).

6 5. On information and belief, TicketMaster engages in (a) the offer for  
7 sale or license and sale or license of hospitality industry, ticketing, reservations,  
8 and/or ordering products and/or components in the United States, including this  
9 Judicial District, including services, products, software, and components,  
10 comprising wireless and internet POS and/or hospitality aspects; (b) the  
11 installation and maintenance of said services, products, software, components  
12 and/or systems in hospitality industry, ticketing, reservations, ordering, and/or  
13 entertainment information technology systems in the United States, including  
14 this Judicial District; and/or (c) the use of hospitality industry, ticketing,  
15 reservations, ordering, and/or entertainment information technology systems  
16 comprising said services, products, software, components and/or systems in the  
17 United States, including this Judicial District.

18 6. This Court has personal jurisdiction over TicketMaster because  
19 TicketMaster commits acts of patent infringement in this Judicial District  
20 including, *inter alia*, making, using, offering for sale or license, and/or selling  
21 or licensing infringing services, products, software, components and/or systems  
22 in this Judicial District. Additionally, TicketMaster has already appeared in this  
23 action and submitted to the jurisdiction of the Court. TicketMaster has  
24 continued to engage in and perform such acts of infringement since the filing  
25 and service of the original complaint in this matter accusing TicketMaster of  
26 infringement of the Ameranth patents at issue herein.

1 7. Venue is proper in this Judicial District pursuant to 28 U.S.C. §§  
2 1391(b) and (c) and 1400(b).

3 **BACKGROUND**

4 8. Ameranth was established in 1996 to develop and provide its 21<sup>st</sup>  
5 Century Communications™ innovative information technology solutions for  
6 the hospitality industry (inclusive of, e.g., restaurants, hotels, casinos,  
7 nightclubs, cruise ships and other entertainment and sports venues). Ameranth  
8 has been widely recognized as a technology leader in the provision of wireless  
9 and internet-based systems and services to, *inter alia*, restaurants, hotels,  
10 casinos, cruise ships and entertainment and sports venues. Ameranth's award  
11 winning inventions enable, in relevant part, generation and synchronization of  
12 menus, including but not limited to restaurant menus, event tickets,  
13 reservations, and other products across fixed, wireless and/or internet platforms  
14 as well as synchronization of hospitality information and hospitality software  
15 applications across fixed, wireless and internet platforms, including but not  
16 limited to, computer servers, web servers, databases, affinity/social networking  
17 systems, desktop computers, laptops, "smart" phones and other wireless  
18 handheld computing devices.

19 9. Ameranth began development of the inventions leading to the patents  
20 in this patent family, including the patents-in-suit, in the late Summer of 1998,  
21 at a time when the then-available wireless and internet hospitality offerings  
22 were extremely limited in functionality, were not synchronized and did not  
23 provide an integrated system-wide solution to the pervasive ordering,  
24 reservations, affinity program and information management needs of the  
25 hospitality industry. Ameranth uniquely recognized the actual problems that  
26 needed to be resolved in order to meet those needs, and thereafter conceived

1 and developed its breakthrough inventions and products to provide systemic  
2 and comprehensive solutions directed to optimally meeting these industry  
3 needs. Ameranth has expended considerable effort and resources in inventing,  
4 developing and marketing its inventions and protecting its rights therein.

5 10. Ameranth's pioneering inventions have been widely adopted and are  
6 thus now essential to the modern wireless hospitality enterprise of the 21st  
7 Century. Ameranth's solutions have been adopted, licensed and/or deployed by  
8 numerous entities across the hospitality industry.

9 11. The adoption of Ameranth's technology by industry leaders and the  
10 wide acclaim received by Ameranth for its technological innovations are just  
11 some of the many confirmations of the breakthrough aspects of Ameranth's  
12 inventions. Ameranth has received twelve different technology awards (three  
13 with "end customer" partners) and has been widely recognized as a hospitality  
14 wireless/internet technology leader by almost all major national and hospitality  
15 print publications, *e.g.*, The Wall Street Journal, New York Times, USA Today  
16 and many others. Ameranth was personally nominated by Bill Gates, the  
17 Founder of Microsoft, for the prestigious Computerworld Honors Award that  
18 Ameranth received in 2001 for its breakthrough synchronized  
19 reservations/ticketing system with the Improv Comedy Theatres. In his  
20 nomination, Mr. Gates described Ameranth as "one of the leading pioneers of  
21 information technology for the betterment of mankind." This prestigious award  
22 was based on Ameranth's innovative synchronization of wireless/web/fixed  
23 hospitality software technology. Subsequently, the United States Patent and  
24 Trademark Office granted Ameranth a number of currently-issued patents, two  
25 of which are the basis for this lawsuit. Ameranth has issued press releases  
26 announcing these patent grants on business wires, on its web sites and at

1 numerous trade shows since the first of the presently-asserted patents issued in  
2 2002. A number of companies have licensed patents and technology from  
3 Ameranth, recognizing and confirming the value of Ameranth's innovations.  
4 At all relevant times, Ameranth marked its own products with the numbers of  
5 the Ameranth patents then issued, thereby providing companies, competitors  
6 and participants in the hospitality industry with notice of Ameranth's patents.  
7 Furthermore, companies that license Ameranth's products have marked their  
8 products with Ameranth's patent numbers, thereby also providing notice of  
9 Ameranth's patents.

#### 10 **RELATED CASES PREVIOUSLY FILED**

11 12. The Ameranth patents asserted herein, U.S. Patent No. 6,384,850 (the  
12 "850 patent"), U.S. Patent No. 6,871,325 (the "325 patent"), and U.S. Patent  
13 No. 8,146,077 (the "077 patent"), are all patents in Ameranth's "Information  
14 Management and Synchronous Communications" patent family.

15 13. Ameranth is also currently asserting claims of these same patents in  
16 separate lawsuits, against other defendants, that are already pending in this  
17 Court. The first-filed lawsuit asserts claims of the '850 and '325 patents and is  
18 entitled *Ameranth v. Pizza Hut, Inc. et al.*, Case No. 3:11-cv-01810-DMS-  
19 WVG. Lawsuits subsequently filed by Ameranth in this Court, asserting claims  
20 of the '077 patent, include Case Nos. 3:12-cv-00729-DMS-WVG; 3:12-cv-  
21 00731-DMS-WVG; 3:12-cv-00732-DMS-WVG; 3:12-cv-00733-DMS-WVG;  
22 3:12-cv-00737-DMS-WVG; 3:12-cv-00738-JLS-NLS (settled); 3:12-cv-00739-  
23 DMS-WVG and 3:12-cv-00742-DMS-WVG. Other lawsuits filed by Ameranth  
24 in this Court asserting claims of the '850, '325, and '077 patents are Case No.  
25 3:12-cv-00858-DMS-WVG; 3:12-cv-1201-JLS-NLS (settled); 3:12-cv-01651-  
26 DMS-WVG; 3:12-cv-01629-DMS-WVG; 3:12-cv-01630-DMS-

1 WVG; 3:12-cv-01631-DMS-WVG; 3:12-cv-01634-DMS-WVG; 3:12-cv-  
2 01654-DMS-WVG; 3:12-cv-01636-DMS-WVG; 3:12-cv-01653-DMS-WVG;  
3 3:12-cv-01642-DMS-WVG; 3:12-cv-01643-DMS-WVG; 3:12-cv-01646-DMS-  
4 WVG 3:12-cv-01647-JLS-NLS (settled); 3:12-cv-01652-DMS-WVG; 3:12-cv-  
5 01649-DMS-WVG; 3:12-cv-01650-DMS-WVG; 3:12-cv-01633-DMS-WVG;  
6 3:12-cv-01627-DMS-WVG; 3:12-cv-01655-DMS-WVG; 3:12-cv-01656-DMS-  
7 WVG; 3:12-cv-01659-DMS-WVG (settled); 3:12-cv-01640-DMS-WVG; 3:13-  
8 cv-00350-DMS-WVG; 3:13-cv-00352-DMS-WVG; 3:13-cv-00353-DMS-  
9 WVG; 3:13-cv-0836-DMS-WVG (settled) and 3:13-cv-01072-DMS-WVG.  
10 All of the above still-pending cases have been consolidated for pre-trial through  
11 claim construction except for 3:13-cv-00350-DMS-WVG; 3:13-cv-00352-  
12 DMS-WVG; 3:13-cv-00353-DMS-WVG; and 3:13-cv-01072-DMS-WVG.

13 14. The original complaint in this matter against TicketMaster was filed in  
14 this Court on June 29, 2012, and subsequently served upon TicketMaster. At  
15 least since that time, TicketMaster has had direct knowledge of Ameranth's  
16 patents and that TicketMaster's online and mobile ticketing system infringes  
17 those patents as alleged therein. Nonetheless, TicketMaster has continued, and  
18 is continuing, to make, use, offer for sale or license and/or sell or license  
19 infringing systems, products, and/or services in the United States without  
20 authority or license from Ameranth and to engage in acts of infringement as set  
21 forth herein.

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**COUNT I**

**Patent Infringement (U.S. Pat. No. 6,384,850)**

**(35 U.S.C. § 271)**

15. Plaintiff reiterates and incorporates the allegations set forth in paragraphs 1-14 above as if fully set forth herein.

16. On May 7, 2002, United States Patent No. 6,384,850 entitled “Information Management and Synchronous Communications System with Menu Generation” (“the ‘850 patent”) (a true and copy of which is attached hereto as **Exhibit A**) was duly and legally issued by the United States Patent & Trademark Office.

17. Plaintiff Ameranth is the lawful owner by assignment of all right, title and interest in and to the ‘850 patent.

18. On information and belief, TicketMaster directly infringes and continues to directly infringe one or more valid and enforceable claims of the ‘850 patent, in violation of 35 U.S.C. § 271(a), by making, using, offering for sale or license and/or selling or licensing infringing systems, products, and/or services in the United States without authority or license from Ameranth, including but not limited to the TicketMaster system/product/service, which includes, inter alia, wireless and internet ticketing integration, online and mobile ticketing/ticket sales/ticket purchases, integration with Apple’s Passbook, e-mail and affinity programs and social media applications such as Facebook, Twitter, Groupon, and YouTube, and/or other third-party web-based applications, and other hospitality aspects (“TicketMaster System”). Ameranth previously served TicketMaster with infringement contentions in this action further describing the details of TicketMaster’s infringement of Ameranth’s patents. Those infringement contentions are attached hereto as **Exhibit D** and incorporated herein by reference.

1 19. On information and belief, the TicketMaster System, as  
2 deployed and/or used at or from one or more locations by TicketMaster, its  
3 agents, distributors, partners, affiliates, licensees, and/or their customers,  
4 infringes one or more valid and enforceable claims of the '850 patent, by, *inter*  
5 *alia*, doing at least one of the following: (a) Generating and transmitting menus  
6 in a system including a central processing unit, a data storage device, a  
7 computer operating system containing a graphical user interface, one or more  
8 displayable main menus, modifier menus, and sub-modifier menus, and  
9 application software for generating a second menu and transmitting it to a  
10 wireless handheld computing device or a Web page; and/or (b) Enabling  
11 ticketing/ticket sales/ticket purchases and other hospitality functions via iPhone,  
12 Android, and other internet-enabled wireless handheld computing devices as  
13 well as via Web pages, storing hospitality information and data on at least one  
14 central database, on at least one wireless handheld computing device, and on at  
15 least one Web server and Web page, and synchronizing applications and data,  
16 including but not limited to applications and data relating to ordering, between  
17 at least one central database, wireless handheld computing devices, and at least  
18 one Web server and Web page; utilizing an interface that provides a single  
19 point of entry that allows the synchronization of at least one wireless handheld  
20 computing device and at least one Web page with at least one central database;  
21 allowing information to be entered via Web pages, transmitted over the internet,  
22 and automatically communicated to at least one central database and to wireless  
23 handheld computing devices; allowing information to be entered via wireless  
24 handheld computing devices, transmitted over the internet, and automatically  
25 communicated to at least one central database and to Web pages.

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1           20. On information and belief, TicketMaster has indirectly infringed and  
2 continues to indirectly infringe one or more valid and enforceable claims of the  
3 ‘850 patent, in violation of 35 U.S.C. § 271(b), by actively, knowingly, and  
4 intentionally inducing direct infringement by other persons.

5           21. On information and belief, customers of TicketMaster, including  
6 consumers, entertainment venue operators, and others, use the TicketMaster  
7 System in a manner than infringes Ameranth’s patents. TicketMaster provides  
8 instruction and direction regarding the use of the TicketMaster System, and  
9 advertises, promotes, and encourages the use of the TicketMaster System in a  
10 manner understood and intended by TicketMaster to infringe Ameranth’s  
11 patents. TicketMaster provides such instruction, direction and encouragement  
12 regarding infringing use of the TicketMaster System on its webpages, in user  
13 videos, in offerings in “app stores,” in press releases and in statements in  
14 industry news articles, as demonstrated in the infringement contentions attached  
15 hereto as **Exhibit D** and in the references cited in the appendix thereto.

16           22. On information and belief, the TicketMaster System infringes one or  
17 more valid and enforceable claims of the ‘850 patent for the reasons set forth  
18 hereinabove.

19           23. At least since the filing and service of the original complaint against  
20 TicketMaster in this matter, TicketMaster has had knowledge of the ‘850  
21 patent, and knew or should have known that its continued offering and  
22 deployment of the TicketMaster System, and its continued support of  
23 consumers, entertainment venue operators, and other users of this  
24 system/product/service, would induce direct infringement by those users.  
25 Additionally, TicketMaster intended that its actions would induce direct  
26 infringement of Ameranth’s patents by those users.

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1       24. On information and belief, TicketMaster has indirectly infringed and  
2 continues to indirectly infringe one or more valid and enforceable claims of the  
3 ‘850 patent, in violation of 35 U.S.C. § 271(c).

4       25. By distributing, selling, offering, offering to sell or license and/or  
5 selling or licensing the TicketMaster System, TicketMaster provides non-staple  
6 articles of commerce to others, including consumers and entertainment venue  
7 operators, for use in infringing systems, products, and/or services.  
8 Additionally, TicketMaster provides instruction and direction regarding the use  
9 of the TicketMaster System, and advertises, promotes, and encourages the use  
10 of the TicketMaster System in a manner understood and intended by  
11 TicketMaster to infringe Ameranth’s patents, as described above. Users of the  
12 TicketMaster System, including but not limited to consumers and entertainment  
13 venue operators, directly infringe one or more valid and enforceable claims of  
14 the ‘850 patent for the reasons set forth hereinabove.

15       26. On information and belief, the TicketMaster System infringes one or  
16 more valid and enforceable claims of the ‘850 patent, for the reasons set forth  
17 hereinabove.

18       27. On information and belief, TicketMaster has had knowledge of the  
19 ‘850 patent at least since the filing and service of the original complaint in this  
20 action against TicketMaster, including knowledge that the TicketMaster  
21 System, which is a specialized software system and a non-staple article of  
22 commerce, has been used as a material part of the claimed invention of the ‘850  
23 patent, and that there are no substantial non-infringing uses for the  
24 TicketMaster System.

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1 28. The aforesaid infringing activity of TicketMaster has directly and  
2 proximately caused damage to plaintiff Ameranth, including loss of profits  
3 from sales or licensing it would have made but for the infringements. Unless  
4 enjoined, the aforesaid infringing activity will continue and cause irreparable  
5 injury to Ameranth for which there is no adequate remedy at law.

6 **COUNT II**

7 **Patent Infringement (U.S. Pat. No. 6,871,325)**

8 **(35 U.S.C. § 271)**

9 29. Plaintiff reiterates and reincorporates the allegations set forth in  
10 paragraphs 1-28 above as if fully set forth herein.

11 30. On March 22, 2005, United States Patent No. 6,871,325 entitled  
12 “Information Management and Synchronous Communications System with  
13 Menu Generation” (“the ‘325 patent”) (a true and correct copy of which is  
14 attached hereto as **Exhibit B**) was duly and legally issued by the United States  
15 Patent & Trademark Office.

16 31. Plaintiff Ameranth is the lawful owner by assignment of all right, title  
17 and interest in and to the ‘325 patent.

18 32. On information and belief, TicketMaster directly infringes and  
19 continues to directly infringe one or more valid and enforceable claims of the  
20 ‘325 patent, in violation of 35 U.S.C. § 271(a), by making, using, offering for  
21 sale or license and/or selling or licensing infringing systems, products, and/or  
22 services in the United States without authority or license from Ameranth,  
23 including but not limited to the TicketMaster System. Ameranth has previously  
24 served TicketMaster with infringement contentions in this action further  
25 describing the details of TicketMaster’s infringement of Ameranth’s patents.

26 ///

1 Those infringement contentions are attached hereto as **Exhibit D** and  
2 incorporated herein by reference.

3 33. On information and belief, the TicketMaster System, as  
4 deployed and/or used at or from one or more locations by TicketMaster, its  
5 agents, distributors, partners, affiliates, licensees, and/or their customers,  
6 infringes one or more valid and enforceable claims of the '325 patent, by, *inter*  
7 *alia*, doing at least one of the following: (a) Generating and transmitting menus  
8 in a system including a central processing unit, a data storage device, a  
9 computer operating system containing a graphical user interface, one or more  
10 displayable main menus, modifier menus, and sub-modifier menus, and  
11 application software for generating a second menu and transmitting it to a  
12 wireless handheld computing device or a Web page; and/or (b) Enabling  
13 ticketing/ticket sales/ticket purchases and other hospitality functions via iPhone,  
14 Android, and other internet-enabled wireless handheld computing devices as  
15 well as via Web pages, storing hospitality information and data on at least one  
16 central database, on at least one wireless handheld computing device, and on at  
17 least one Web server and Web page, and synchronizing applications and data,  
18 including but not limited to applications and data relating to orders, between at  
19 least one central database, wireless handheld computing devices, and at least  
20 one Web server and Web page; and sending alerts, confirmations, and other  
21 information regarding orders to various wireless mobile devices.

22 34. On information and belief, TicketMaster has indirectly infringed and  
23 continues to indirectly infringe one or more valid and enforceable claims of the  
24 '325 patent, in violation of 35 U.S.C. § 271(b), by actively, knowingly, and  
25 intentionally inducing direct infringement by other persons.

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1       35. On information and belief, customers of TicketMaster, including  
2 consumers, entertainment venue operators, and others, use the TicketMaster  
3 System in a manner that infringes upon one or more valid and enforceable  
4 claims of the ‘325 patent. TicketMaster provides instruction and direction  
5 regarding the use of the TicketMaster System and advertises, promotes, and  
6 encourages the use of the TicketMaster System in a manner understood and  
7 intended by TicketMaster to infringe Ameranth’s patents. TicketMaster  
8 provides such instruction, direction and encouragement regarding infringing use  
9 of the TicketMaster System on its webpages, in user videos, in offerings in “app  
10 stores,” in press releases and in statements in industry news articles, as  
11 demonstrated in the infringement contentions attached hereto as **Exhibit D** and  
12 in the references cited in the appendix thereto.

13       36. On information and belief, TicketMaster actively induces others to  
14 infringe the ‘325 patent in violation of 35 U.S.C. §271(b), by knowingly  
15 encouraging, aiding and abetting customers of TicketMaster, including  
16 consumers, entertainment venue operators, and others, to use the infringing  
17 TicketMaster System in the United States without authority or license from  
18 Ameranth, with the knowledge that said customers of TicketMaster were  
19 directly infringing the ‘325 patent in a manner understood and intended by  
20 TicketMaster to infringe Ameranth’s patents, as described above.

21       37. On information and belief, TicketMaster contributorily infringes and  
22 continues to contributorily infringe one or more valid and enforceable claims of  
23 the ‘325 patent, in violation of 35 U.S.C. § 271(c), by offering to sell and/or  
24 selling components of systems on which claims of the ‘325 patent read,  
25 constituting a material part of the invention, knowing that the components were  
26 especially adapted for use in systems which infringe claims of the ‘325 patent.

27 ///



1 38. By distributing, selling, offering, offering to sell or license and/or  
2 selling or licensing the TicketMaster System, TicketMaster provides non-staple  
3 articles of commerce to others for use in infringing systems, products, and/or  
4 services. Additionally, TicketMaster provides instruction and direction  
5 regarding the use of the TicketMaster System and advertises, promotes, and  
6 encourages the use of the TicketMaster System in a manner understood and  
7 intended by TicketMaster to infringe Ameranth's patents, as described above.  
8 Users of the TicketMaster System, including consumers and entertainment  
9 venue operators, directly infringe one or more valid and enforceable claims of  
10 the '325 patent, for the reasons set forth hereinabove.

11 39. On information and belief, the TicketMaster System infringes one or  
12 more valid and enforceable claims of the '325 patent, for the reasons set forth  
13 hereinabove.

14 40. On information and belief, TicketMaster has had knowledge of the  
15 '325 patent at least since the filing and service of the original complaint in this  
16 matter upon Defendant, including knowledge that the TicketMaster System,  
17 which is a specialized software system and a non-staple articles of commerce,  
18 has been used as a material part of the claimed invention of the '325 patent, and  
19 that there are no substantial non-infringing uses for the TicketMaster System.

20 41. The aforesaid infringing activity of TicketMaster has directly and  
21 proximately caused damage to plaintiff Ameranth, including loss of profits  
22 from sales or licensing it would have made but for the infringements. Unless  
23 enjoined, the aforesaid infringing activity will continue and cause irreparable  
24 injury to Ameranth for which there is no adequate remedy at law.

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**COUNT III**

**Patent Infringement (U.S. Pat. No. 8,146,077)**

**(35 U.S.C. § 271)**

42. Plaintiff reiterates and incorporates the allegations set forth in paragraphs 1-41 above as if fully set forth herein.

43. On March 27, 2012, United States Patent No. 8,146,077 entitled “Information Management and Synchronous Communications System with Menu Generation, and Handwriting and Voice Modification of Orders” (a true copy of which is attached hereto as **Exhibit C** and incorporated herein by reference) was duly and legally issued by the United States Patent & Trademark Office.

44. Plaintiff Ameranth is the lawful owner by assignment of all right, title and interest in and to the ‘077 patent.

45. On information and belief, TicketMaster directly infringes and continues to directly infringe one or more valid and enforceable claims of the ‘077 patent, in violation of 35 U.S.C. § 271(a), by making, using, offering for sale or license and/or selling or licensing infringing systems, products, and/or services in the United States without authority or license from Ameranth, including but not limited to the TicketMaster System.

46. On information and belief, the TicketMaster System, as deployed and/or used at or from one or more locations by TicketMaster, its agents, distributors, partners, affiliates, licensees, and/or their customers, infringes one or more valid and enforceable claims of the ‘077 patent, by, *inter alia*, doing at least one of the following: (a) Configuring and transmitting menus in a system including a central processing unit, a data storage device, a computer operating system containing a graphical user interface, one or more

1 displayable master menus, menu configuration software enabled to generate a  
2 menu configuration for a wireless handheld computing device in conformity  
3 with a customized display layout, and enabled for synchronous communications  
4 and to format the menu configuration for a customized display layout of at least  
5 two different wireless handheld computing device display sizes, and/or (b)  
6 Enabling ticketing/ticket sales/ticket purchases and other hospitality functions  
7 via iPhone, Android, and other internet-enabled wireless handheld computing  
8 devices as well as via Web pages, storing hospitality information and data on at  
9 least one database, on at least one wireless handheld computing device, and on  
10 at least one Web server and Web page, and synchronizing applications and  
11 data, including but not limited to applications and data relating to orders,  
12 between at least one database, wireless handheld computing devices, and at  
13 least one Web server and Web page; utilizing communications control software  
14 enabled to link and synchronize hospitality information between at least one  
15 database, wireless handheld computing device, and web page, to display  
16 information on web pages and on different wireless handheld computing device  
17 display sizes, and to allow information to be entered via Web pages, transmitted  
18 over the internet, and automatically communicated to at least one database and  
19 to wireless handheld computing devices; allowing information to be entered via  
20 wireless handheld computing devices, transmitted over the internet, and  
21 automatically communicated to at least one database and to Web pages.

22 47. On information and belief, TicketMaster has indirectly infringed and  
23 continues to indirectly infringe one or more valid and enforceable claims of the  
24 '077 patent, in violation of 35 U.S.C. § 271(b), by actively, knowingly, and  
25 intentionally inducing direct infringement by other persons.

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1 48. On information and belief, customers of TicketMaster, including  
2 consumers, entertainment venue operators, and others, use the TicketMaster  
3 System in a manner that infringes upon one or more valid and enforceable  
4 claims of the '077 patent. TicketMaster provides instruction and direction  
5 regarding the use of the TicketMaster System and advertises, promotes, and  
6 encourages the use of the TicketMaster System in a manner understood and  
7 intended by TicketMaster to infringe Ameranth's patents. TicketMaster  
8 provides such instruction, direction and encouragement regarding infringing use  
9 of the TicketMaster System on its webpages, in user videos, in offerings in "app  
10 stores," in press releases and in statements in industry news articles, as  
11 demonstrated in the infringement contentions attached hereto as **Exhibit D** and  
12 in the references cited in the appendix thereto..

13 49. On information and belief, TicketMaster actively induces others to  
14 infringe the '077 patent in violation of 35 U.S.C. §271(b), by knowingly  
15 encouraging, aiding and abetting customers of TicketMaster, including  
16 consumers, entertainment venue operators, and others, to use the infringing  
17 TicketMaster System in the United States without authority or license from  
18 Ameranth, with the knowledge that said customers of TicketMaster were  
19 directly infringing the '077 patent in a manner understood and intended by  
20 TicketMaster to infringe Ameranth's patents.

21 50. On information and belief, TicketMaster contributorily infringes and  
22 continues to contributorily infringe one or more valid and enforceable claims of  
23 the '077 patent, in violation of 35 U.S.C. § 271(c), by offering to sell or license  
24 and/or selling or licensing components of systems on which claims of the '077  
25 patent read, constituting a material part of the invention, knowing that the  
26 components were especially adapted for use in systems which infringe claims  
27 of the '077 patent.

1 51. By distributing, selling, offering, offering to sell or license and/or  
2 selling or licensing the TicketMaster System, TicketMaster provides non-staple  
3 articles of commerce to others for use in infringing systems, products, and/or  
4 services. Additionally, TicketMaster provides instruction and direction  
5 regarding the use of the TicketMaster System and advertises, promotes, and  
6 encourages the use of the TicketMaster System in a manner understood and  
7 intended by TicketMaster to infringe Ameranth's patents, as described above.  
8 Users of the TicketMaster System, including but not limited to consumers and  
9 entertainment venue operators, directly infringe one or more valid and  
10 enforceable claims of the '077 patent, for the reasons set forth hereinabove.

11 52. On information and belief, the TicketMaster System infringes one or  
12 more valid and enforceable claims of the '077 patent, for the reasons set forth  
13 hereinabove.

14 53. On information and belief, TicketMaster has had knowledge of the  
15 '077 patent at least since the filing and service of the original complaint in this  
16 matter upon TicketMaster, including knowledge that the TicketMaster System,  
17 which is a specialized software system and a non-staple article of commerce,  
18 has been used as a material part of the claimed invention of the '077 patent, and  
19 that there are no substantial non-infringing uses for the TicketMaster System.

20 54. The aforesaid infringing activity of TicketMaster has directly and  
21 proximately caused damage to plaintiff Ameranth, including loss of profits  
22 from sales or licensing it would have made but for the infringements. Unless  
23 enjoined, the aforesaid infringing activity will continue and cause irreparable  
24 injury to Ameranth for which there is no adequate remedy at law.

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**PRAYER FOR RELIEF**

WHEREFORE, plaintiff Ameranth prays for judgment against TicketMaster, as follows:

1. Adjudging that the manufacture, use, offer for sale or license and/or sale or license of the TicketMaster System infringes valid and enforceable claims of the ‘850 patent, the ‘325 patent, the ‘077 patent, as set forth hereinabove;

2. Adjudging that TicketMaster has infringed, actively induced others to infringe and/or contributorily infringed valid and enforceable claims of the ‘850 patent, the ‘325 patent, the ‘077 patent, as set forth hereinabove;

3. Enjoining TicketMaster, and its officers, directors, employees, attorneys, agents, representatives, parents, subsidiaries, affiliates and all other persons acting in concert, participation or privity with TicketMaster, and their successors and assigns, from infringing, contributorily infringing and/or inducing others to infringe the valid and enforceable claims of the ‘850 patent, the ‘325 patent, the ‘077 patent;

4. Awarding Ameranth the damages it has sustained by reason of TicketMaster’s infringement, together with interest and costs pursuant to 35 U.S.C. § 284;

5. Awarding to Ameranth its costs of suit, and interest as provided by law; and

6. Awarding to Ameranth such other and further relief that this Court may deem just and proper.

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**DEMAND FOR JURY TRIAL**

Ameranth demands trial by jury of its claims set forth herein to the maximum extent permitted by law.

Respectfully submitted,

Dated: September 30, 2013 CALDARELLI HEJMANOWSKI & PAGE LLP

By: /s/ William J. Caldarelli  
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