Case 8:11-cv-00189-AG-RNB Document 95 Filed 09/26/13 Page 1 of 40 Page ID #:1941

AND RELATED COUNTERCLAIMS

## THIRD AMENDED COMPLAINT

Plaintiff Ameranth, Inc., for its Third Amended Complaint against Genesis Gaming Solutions, Inc., IT Casino Solutions LLC, El Dorado Enterprises, Inc., dba Hustler Casino, California Commerce Club, Inc. dba Commerce Casino & DOES 1-10 hereby asserts its Second Claim for patent infringement of U.S. Pat. No. 7,878,909 against Genesis Gaming Solutions, Inc. and avers as follows:

## **PARTIES**

- 1. Plaintiff Ameranth, Inc. ("Plaintiff" or "Ameranth") is a Delaware corporation having a principal place of business at 5820 Oberlin Drive, Suite 202, San Diego, California 92121. Ameranth manufactures and sells, *inter alia*, gaming information technology solutions under the trademarks 21st Century Casino<sup>TM</sup> ("21CC"), Poker Room Manager ("PRM") and others, including casino waitlisting, tournament, marquee, player tracking and dealer coordination products and solutions.
- 2. Defendant Genesis Gaming Solutions, Inc. ("Genesis") is, on information and belief, a Texas corporation having a principal place of business at 25003 Pitkin Road, Spring, Texas 77386. On information and belief, Defendant Genesis makes, uses, sells and/or offers for sale gaming information technology products, software, components and/or systems within this Judicial District including products, software, components and/or systems including casino waitlisting, player tracking, tournament, dealer coordination and marquee solutions.
- 3. Defendant IT Casino Solutions, LLC ("ITCS") is, on information and belief, a California limited liability corporation having a principal place of business at 7310 E. Paseo Tampico, Anaheim Hills, California 92808. On information and belief, Defendant ITCS makes, uses, sells and/or offers for sale gaming information technology products, software, components and/or systems within this Judicial

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District including products, software, components and/or systems including casino waitlisting, player tracking, tournament, marquee and dealer coordination solutions.

- Defendant El Dorado Enterprises, Inc., dba Hustler Casino. ("Hustler 4. Casino") is, on information and belief, a California corporation having a principal place of business at 1000 W. Redondo Beach Blvd., Gardena, CA 90247. information and belief, Defendant Hustler Casino makes or uses gaming information technology products, software, components and/or systems within this Judicial District including products, software, components and/or systems including casino waitlisting, tournament, player tracking, marquee and dealer coordination solutions.
- 5. Defendant California Commerce Club, Inc., dba Commerce Casino ("Commerce") is, on information and belief, a California corporation having a principal place of business at 6131 E. Telegraph Road, Commerce, California 90040. On information and belief, Defendant Commerce makes or uses gaming information technology products, software, components and/or systems within this Judicial District including products, software, components and/or systems including casino waitlisting, player tracking, tournament, marquee and dealer coordination solutions. Commerce purports to be the world's largest poker room.
- The true names and capacities of the Defendants named herein as DOES 6. 1 through 10, inclusive, are unknown to Plaintiff at this time. Therefore, Plaintiff sues said Defendants by such fictitious names. Plaintiff will amend this complaint to allege these Defendants' true names and capacities when they have been ascertained.

# JURISDICTION AND VENUE

- This is an action for patent infringement arising under the Patent Laws of 7. the United States, 35 U.S.C. §§ 271, 281-285.
- This Court has subject matter jurisdiction pursuant to 28 U.S.C. §§ 1331 8. and 1338(a).
- 9. On information and belief, defendant Genesis has engaged in (a) the offer for sale and sale of gaming technology services, products and/or components in

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the United States, including this Judicial District, including services, products. software, components and/or systems including casino waitlisting, player tracking, tournament, dealer coordination and marquee solutions under the "BRAVO" trademark and/or tradename (b) the installation and maintenance of said services, products, software, components and/or systems in gaming and/or casino information technology systems in the United States, including this Judicial District and (c) the use of gaming information technology systems comprising said services, products, software, components and/or systems in the U.S., including this Judicial District.

- This Court has personal jurisdiction over defendant Genesis as Genesis has committed acts of patent infringement in this Judicial District including, inter alia, making, using, offering for sale, and/or selling infringing services, products, software, components and/or systems in this Judicial District.
- On information and belief, defendant Genesis has knowingly and actively 11. infringed, contributed to infringement and/or have induced others to commit such acts of infringement in this Judicial District.
- 12. On information and belief, defendant ITCS has engaged in (a) the offer for sale and sale of gaming technology services, products and/or components in the United States, including this Judicial District, including services, products, software, components and/or systems including casino waitlisting, marquee, player tracking and dealer coordination solutions under the "IT Casino Solutions," "ITC," "ITCS" and/or "ISIS M3" trademarks and/or tradenames (b) the installation and maintenance of said services, products, software, components and/or systems in gaming and/or casino information technology systems in the United States, including this Judicial District and (c) the use of gaming information technology systems comprising said services, products, software, components and/or systems in the U.S., including this Judicial District.
- 13. This Court has personal jurisdiction over defendant ITCS as ITCS has committed acts of patent infringement in this Judicial District including, inter alia,

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making, using, offering for sale, and/or selling infringing services, products, software, components and/or systems in this Judicial District.

- On information and belief, defendant ITCS has knowingly and actively 14. infringed, contributed to infringement and/or have induced others to commit such acts of infringement in this Judicial District.
- On information and belief, defendant Hustler Casino has engaged in (a) 15. the installation, maintenance and use of gaming technology services, products and/or components in the United States, including this Judicial District, including services, products, software, components and/or systems including casino waitlisting, marquee, player tracking, tournament and dealer coordination solutions either itself or in concert with defendant ITCS..
- 16. This Court has personal jurisdiction over defendant Hustler Casino as Hustler Casino has committed acts of patent infringement in this Judicial District including, inter alia, making or using infringing services, products, software, components and/or systems in this Judicial District.
- On information and belief, defendant Hustler Casino has knowingly and 17. actively infringed, contributed to infringement and/or have induced others to commit such acts of infringement in this Judicial District.
- 18. On information and belief, defendant Commerce has engaged in (a) the installation, maintenance and use of gaming technology services, products and/or components in the United States, including this Judicial District, including services, products, software, components and/or systems including casino waitlisting, tournament, player tracking, marquee and dealer coordination solutions either itself or in concert with defendants Genesis and/or ITCS.
- 19. This Court has personal jurisdiction over defendant Commerce as Commerce has committed acts of patent infringement in this Judicial District including, inter alia, making or using infringing services, products, software, components and/or systems in this Judicial District.

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- 20. On information and belief, defendant Commerce has knowingly and actively infringed, contributed to infringement and/or have induced others to commit such acts of infringement in this Judicial District.
- 21. Venue is proper in this Judicial District pursuant to 28 U.S.C. §§ 1391(b) and (c) and 1400(b) as regards to all defendants both separately and together.

### BACKGROUND

- Ameranth was established in 1996 to develop and provide innovative 22. information system and data synchronization technology solutions for the hospitality Ameranth has been widely recognized as a technology leader in the industry. provision of wireless and internet-based systems and services to, inter alia, restaurants, hotels, casinos, cruise ships and sports venues and has been awarded multiple "best product" technology awards, as well as been widely recognized as an innovator by both national and hospitality/gaming publications. Ameranth's inventions enable, in relevant part, gaming and/or casino waitlisting, tournament, player tracking, marquee and/or dealer coordination functions. Ameranth's Poker Room Manager (PRM) family of products have been installed in many of the largest and most successful poker rooms around the world and in the United States including within this Judicial District (which is home to the three largest poker rooms in the world and includes the greatest concentration of poker-related activities in the world).
- 23. Development of the inventions leading to the patents-in-suit began at least as early as late 2001 at a time when there were no integrated gaming or casino waitlisting, marquee, player tracking, tournament or dealer coordination information technology solutions. Ameranth's later-acquired division, QueueOS, conceived and developed its breakthrough innovations to provide systemic integrated solutions directed to uniquely meeting these previously unmet industry needs. After acquiring QueueOS in 2006, Ameranth merged product features from the QueueOS product line into its Poker Room Manager (PRM) family of products. Ameranth has expended

considerable effort and resources in inventing, developing and marketing its inventions and protecting its rights therein.

- Ameranth's pioneering inventions have been widely adopted throughout the gaming industry and are thus now essential to the efficient operations of modern casino and/or gaming enterprises of the 21st Century. Ameranth's solutions have been adopted throughout the hospitality/gaming industry, including by Genesis, ITCS, Hustler Casino, Commerce and many others.
- 25. The widespread adoption of Ameranth's technology by industry leaders and the wide acclaim received by Ameranth for its many technological innovations are just some of the many confirmations of the breakthrough aspects of Ameranth's inventions. Ameranth has received more than 10 major technology awards and has been widely recognized as an innovator.

# FIRST CLAIM FOR RELIEF

# Patent Infringement (U.S. Pat. No. 7,431,650)

(35 U.S.C. § 271)

- 26. Plaintiff reiterates and incorporates the allegations set forth in paragraphs 1-25 above as if fully set forth herein.
- On October 7, 2008, United States Patent No. 7,431,650 entitled "Casino Poker and Dealer Management System" ("the '650 patent") (attached hereto as Exhibit A) was duly and legally issued by the United States Patent & Trademark Office.
- 28. Plaintiff Ameranth is the lawful owner by assignment of all right, title and interest in and to the '650 patent.
- 29. On information and belief, defendant Genesis has infringed the '650 patent in violation of 35 U.S.C. § 271(a) by making, using, offering for sale and/or selling infringing gaming and/or casino information technology systems including but not limited to systems including waitlisting, tournament, player tracking and marquee functions under the BRAVO trademark and/or tradename in the U.S. without authority

or license from Ameranth.

- 30. On information and belief, defendant Genesis has actively induced others to infringe the '650 patent in violation of 35 U.S.C. § 271(b) by knowingly encouraging, aiding and abetting gaming and/or casino users to use infringing systems and services including but not limited to systems and services including waitlisting, tournament, player tracking, and marquee functions under the BRAVO trademark and/or tradename in the U.S. without authority or license from Ameranth.
- 31. On information and belief, defendant Genesis has contributorily infringed the '650 patent in violation of 35 U.S.C. § 271(c) by offering to sell and/or selling components of systems on which claims of the '650 patent read, constituting a material part of the invention, knowing that the components were especially adapted for use in systems which infringe claims of the '650 patent to distributors and/or to gaming and/or casino users for use in infringing systems and services including but not limited to systems and services including waitlisting, tournament, player tracking, and marquee functions under the BRAVO trademark and/or tradename in the U.S. without authority or license from Ameranth.
- 32. On information and belief, defendant ITCS has infringed the '650 patent in violation of 35 U.S.C. § 271(a) by making, using, offering for sale and/or selling infringing gaming and/or casino information technology systems including but not limited to systems including waitlisting, player tracking, marquee and dealer scheduling functions under the IT Casino Solutions, ITC, ITCS and/or ISIS M3 trademarks and/or tradenames in the U.S. without authority or license from Ameranth.
- 33. On information and belief, defendant ITCS has actively induced others to infringe the '650 patent in violation of 35 U.S.C. § 271(b) by knowingly encouraging, aiding and abetting gaming and/or casino users to use infringing systems and services including but not limited to systems and services including waitlisting, player tracking, ,marquee and dealer scheduling functions under the IT Casino Solutions, ITC, ITCS and/or ISIS M3 trademarks and/or tradenames in the U.S. without

authority or license from Ameranth.

- 34. On information and belief, defendant ITCS has contributorily infringed the '650 patent in violation of 35 U.S.C. § 271(c) by offering to sell and/or selling components of systems on which claims of the '650 patent read, constituting a material part of the invention, knowing that the components were especially adapted for use in systems which infringe claims of the '650 patent to distributors and/or to gaming and/or casino users for use in infringing systems and services including but not limited to systems and services including waitlisting, player tracking, marquee and dealer scheduling functions under the IT Casino Solutions, ITC, ITCS and/or ISIS M3 trademarks and/or tradenames in the U.S. without authority or license from Ameranth.
- 35. On information and belief, defendant Hustler Casino has infringed the '650 patent in violation of 35 U.S.C. § 271(a) by making or using infringing gaming and/or casino information technology systems including but not limited to systems including waitlisting, tournament, player tracking, marquee and dealer coordination functions either itself or in concert with defendant ITCS in the U.S. without authority or license from Ameranth.
- 36. On information and belief, defendant Hustler Casino has actively induced others to infringe the '650 patent in violation of 35 U.S.C. § 271(b) by knowingly encouraging, aiding and abetting gaming and/or casino users to use infringing systems and services including but not limited to systems and services including waitlisting, tournament, player tracking, marquee and dealer coordination functions either itself or in concert with defendant ITCS in the U.S. without authority or license from Ameranth.
- 37. On information and belief, defendant Hustler Casino has contributorily infringed the '650 patent in violation of 35 U.S.C. § 271(c) by providing components of systems on which claims of the '650 patent read, constituting a material part of the invention, knowing that the components were especially adapted for use in systems which infringe claims of the '650 patent, to gaming and/or casino users for use in

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infringing systems and services including but not limited to systems and services including waitlisting, tournament, player tracking, marquee and dealer coordination functions either itself or in concert with defendant ITCS without authority or license from Ameranth.

- On information and belief, defendant Commerce has infringed the '650 38. patent in violation of 35 U.S.C. § 271(a) by making and/or using infringing gaming and/or casino information technology systems including but not limited to systems including waitlisting, tournament, player tracking and marquee functions either itself or in concert with defendants Genesis and/or ITCS in the U.S. without authority or license from Ameranth.
- On information and belief, defendant Commerce has actively induced 39. others to infringe the '650 patent in violation of 35 U.S.C. §271(b) by knowingly encouraging, aiding and abetting gaming and/or casino users to use infringing systems and services including but not limited to systems and services including waitlisting, tournament, player tracking and marquee functions either itself or in concert with defendants Genesis and/or ITCS in the U.S. without authority or license from Ameranth.
- 40. On information and belief, defendant Commerce has contributorily infringed the '650 patent in violation of 35 U.S.C. §271(c) by providing components of systems on which claims of the '650 patent read, constituting a material part of the invention, knowing that the components were especially adapted for use in systems which infringe claims of the '650 patent, to gaming and/or casino users for use in infringing systems and services including but not limited to systems and services including waitlisting, tournament, player tracking and marquee functions either itself or in concert with defendants Genesis and/or ITCS without authority or license from Ameranth.
- On information and belief, the infringement of the '650 patent by all 41. defendants has been in willful disregard of Ameranth's patent rights, making this an

exceptional case within the meaning of 35 U.S.C. § 285.

42. The aforesaid infringing activity has caused damage to plaintiff, including loss of profits from sales they would have made but for the infringements. Unless enjoined, the aforesaid infringing activity will continue and cause irreparable injury to plaintiff for which there is no adequate remedy at law.

## SECOND CLAIM FOR RELIEF

# Patent Infringement (U.S. Pat. No. 7,878,909)

(35 U.S.C. § 271)

- 43. Plaintiff reiterates and incorporates the allegations set forth in paragraphs 1-42 above as if fully set forth herein.
- 44. On February 1, 2011, United States Patent No. 7,878,909 entitled "Products and Processes for Operations Management of casino, Leisure and Hospitality Industry" ("the '909 patent") (attached hereto as Exhibit B) was duly and legally issued by the United States Patent & Trademark Office.
- 45. Plaintiff Ameranth is the lawful owner by assignment of all right, title and interest in and to the '909 patent.
- 46. On information and belief, defendant ITCS has infringed the '909 patent in violation of 35 U.S.C. § 271(a) by making, using, offering for sale and/or selling infringing gaming and/or casino information technology systems and services including but not limited to systems and services including dealer coordination functions under the IT Casino Solutions, ITC, ITCS and/or ISIS M3 trademarks and/or tradenames in the U.S. without authority or license from Ameranth.
- 47. On information and belief, defendant ITCS has actively induced others to infringe the '909 patent in violation of 35 U.S.C. § 271(b) by knowingly encouraging, aiding and abetting gaming and/or casino users to use infringing systems and services including but not limited to systems and services including dealer coordination functions under the IT Casino Solutions, ITC, ITCS and/or ISIS M3 trademarks and/or tradenames in the U.S. without authority or license from Ameranth.

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- On information and belief, defendant ITCS has contributorily infringed 48. the '909 patent in violation of 35 U.S.C. § 271(c) by offering to sell and/or selling components of systems on which claims of the '909 patent read, constituting a material part of the invention, knowing that the components were especially adapted for use in systems which infringe claims of the '909 patent to distributors and/or to gaming and/or casino users for use in infringing systems and services including but not limited to systems and services including dealer coordination functions under the IT Casino Solutions, ITC, ITCS and/or ISIS M3 trademarks and/or tradenames in the U.S. without authority or license from Ameranth.
- On information and belief, defendant Hustler Casino has infringed the 49. '909 patent in violation of 35 U.S.C. § 271(a) by making or using infringing gaming and/or casino information technology systems including but not limited to systems including dealer coordination functions either itself or in concert with defendant ITCS in the U.S. without authority or license from Ameranth.
- On information and belief, defendant Hustler Casino has actively induced 50. others to infringe the '909 patent in violation of 35 U.S.C. § 271(b) by knowingly encouraging, aiding and abetting gaming and/or casino users to use infringing systems and services including but not limited to systems and services including dealer coordination functions either itself or in concert with defendant ITCS in the U.S. without authority or license from Ameranth.
- On information and belief, defendant Hustler Casino has contributorily 51. infringed the '909 patent in violation of 35 U.S.C. § 271(c) by providing components of systems on which claims of the '909 patent read, constituting a material part of the invention, knowing that the components were especially adapted for use in systems which infringe claims of the '909 patent, to gaming and/or casino users for use in infringing systems and services including but not limited to systems and services including dealer coordination functions either itself or in concert with defendant ITCS without authority or license from Ameranth.

- 52. [Withdrawn Per Settlement Agreement]
- 53. [Withdrawn Per Settlement Agreement]
- 54. [Withdrawn Per Settlement Agreement]
- 55. The aforesaid infringing activity has caused damage to plaintiff, including loss of profits from sales they would have made but for the infringements. Unless enjoined, the aforesaid infringing activity will continue and cause irreparable injury to plaintiff for which there is no adequate remedy at law.
- 56. On information and belief, defendant Genesis has infringed the '909 patent in violation of 35 U.S.C. § 271(a) by making, using, offering for sale and/or selling infringing gaming and/or casino information technology systems and services including but not limited to systems and services including dealer coordination functions under the Genesis and/or BRAVO trademarks and/or tradenames in the U.S. without authority or license from Ameranth. Genesis publicly markets dealer coordination functionality, *inter alia*, in its own product brochures and system diagrams, and, further confirming Genesis' knowledge of its infringement of the '909 patent, Genesis unsuccessfully sought to invalidate the '909 patent through a failed reexamination filing in the United States Patent Office specifically against the '909 patent.
- 57. On information and belief, defendant Genesis has actively induced others to infringe the '909 patent in violation of 35 U.S.C. § 271(b) by knowingly encouraging, aiding and abetting gaming and/or casino users to use infringing systems and services including but not limited to systems and services including dealer coordination functions under the Genesis and/or BRAVO trademarks and/or tradenames in the U.S. without authority or license from Ameranth.
- 58. On information and belief, defendant Genesis has contributorily infringed the '909 patent in violation of 35 U.S.C. § 271(c) by offering to sell and/or selling components of systems on which claims of the '909 patent read, constituting a material part of the invention, knowing that the components were especially adapted

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for use in systems which infringe claims of the '909 patent to distributors and/or to gaming and/or casino users for use in infringing systems and services including but not limited to systems and services including dealer coordination functions under the Genesis and/or BRAVO trademarks and/or tradenames in the U.S. without authority or license from Ameranth.

- The aforesaid infringing activity as against Genesis with respect to the 59. '909 Patent has caused damage to plaintiff, including loss of profits from sales they would have made but for the infringements. Unless enjoined, the aforesaid infringing activity by Genesis will continue and cause irreparable injury to plaintiff for which there is no adequate remedy at law.
- The aforesaid infringing activities of Genesis have been done with 60. knowledge and willful disregard of Ameranth's patent rights, making this an exceptional case within the meaning of 35 U.S.C. § 285. Genesis has had knowledge of the '909 patent since February 2, 2011 when the original complaint in this action was filed alleging infringement of the '909 patent against other defendants including ITCS. Further, Genesis filed a reexamination request against the '909 patent in the summer of 2011, which has since concluded with the confirmation of the majority of the claims of the '909 patent. Genesis's deliberate decision to continue its infringing activities after obtaining said knowledge constitutes objectively reckless behavior justifying a finding of willfulness.

# PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays for judgment and an order against defendants:

- Adjudging that the manufacture, use, offer for sale and/or sale of A. Genesis's products, services, software and/or hardware including those under the BRAVO trademark and/or tradenames infringes both the '650 and '909 patents;
- Adjudging that the manufacture, use, offer for sale and/or sale of ITCS's products, services and/or software including those under the IT Casino Solutions, ITC,

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ITCS and/or ISIS M3 trademarks and/or tradenames infringes the '650 and '909 patents;

- Adjudging that the making and/or use of Hustler Casino's gaming and/or C. casino waitlisting, player tracking, tournament, marquee and dealer coordination products, services and/or software infringes the '650 and '909 patents;
- Adjudging that the making and/or use of Commerce's gaming and/or casino waitlisting, tournament, player tracking and marquee products, services and/or software infringes the '650 patent;
- Adjudging that each of Genesis, ITCS, Hustler Casino and Commerce E. has infringed, actively induced others to infringe and/or contributorily infringed, as applicable, the '650 patent;
- Adjudging that infringement of the '650 patent by Genesis, ITCS, Hustler F. Casino and Commerce, as applicable, has been willful;
- Enjoining Genesis, ITCS, Hustler Casino and Commerce, their officers, directors, employees, attorneys, agents, representatives, parents, subsidiaries, affiliates and all other persons acting in concert, participation or privity with them, and their successors and assigns, from infringing, contributorily infringing and/or inducing others to infringe the '650 patent, as applicable;
- Adjudging that each of Genesis, ITCS, and Hustler Casino has infringed, H. actively induced others to infringe and/or contributorily infringed, as applicable, the '909 patent;
- Adjudging that infringement of the '909 patent by Genesis has been I. willful;
- Enjoining Genesis, ITCS, and Hustler, their officers, directors, J. employees, attorneys, agents, representatives, parents, subsidiaries, affiliates and all other persons acting in concert, participation or privity with them, and their successors and assigns, from infringing, contributorily infringing and/or inducing others to infringe the '909 patent, as applicable

Locke Lord LLP

**DEMAND FOR JURY TRIAL** 1 Plaintiff Ameranth, Inc., hereby demand trial by jury on all issues so triable, 2 pursuant to Rule 38 of the Federal Rules of Civil Procedure. 3 4 Respectfully submitted, 5 Dated: September 25, 2013 6 LOCKE LORD DLP 7 By: 8 indon J. Witkow 9 OSBORNE LAW LLC 10 John W. Osborne 11 WATTS LAW OFFICES 12 Ethan M. Watts 300 South Grand Avenue, Suite 2600 Los Angeles, CA, 90071-3119 13 Attorneys for Plaintiff and Counter-defendant 14 Locke Lord LLP AMERANTH, INC. 15 16 17 18 19 20 21 22 23 24 25 26 27 28

# (12) United States Patent

Kessman et al.

(10) Patent No.:

US 7,878,909 B2

(45) Date of Patent:

Feb. 1, 2011

### (54) PRODUCTS AND PROCESSES FOR OPERATIONS MANAGEMENT OF CASINO, LEISURE AND HOSPITALITY INDUSTRY

(75) Inventors: Mark D. Kessman, Pound Ridge, NY (US); Sean P. McCauley, Danbury, CT (US)

Assignee: Ameranth, Inc., San Diego, CA (US)

(\*) Notice: Subject to any disclaimer, the term of this patent is extended or adjusted under 35

U.S.C. 154(b) by 484 days.

Appl. No.: 12/043,829 (21)

(22)Filed: Mar. 6, 2008

(65)**Prior Publication Data** 

> US 2008/0281666 A1 Nov. 13, 2008

### Related U.S. Application Data

- Division of application No. 10/452,231, filed on May 30, 2003, now Pat. No. 7,431,650.
- Provisional application No. 60/384,565, filed on May 30, 2002, provisional application No. 60/429,383, filed on Nov. 25, 2002.
- (51) Int. Cl.

G06F 19/00

(2006.01)

(52)

(58) Field of Classification Search ............ 463/25-42, 463/17–20; 705/14.12, 14.41, 30; 703/1; 701/300; 726/5; 273/236

See application file for complete search history.

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)(	02/0123377	A1	9/2002	Shulman
)(	03/0139190	A1*	7/2003	Steelberg et al 455/456
)(	07/0004518	<b>A</b> 1	1/2007	Friesen et al.

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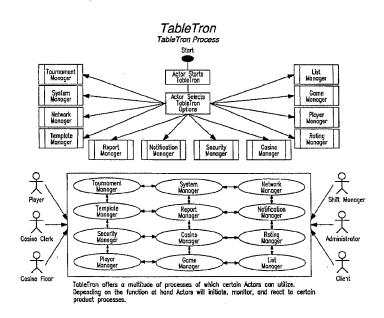
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Primary Examiner-Peter DungBa Vo Assistant Examiner-Masud Ahmed (74) Attorney, Agent, or Firm—Locke Lord Bissell & Liddell

### (57)ABSTRACT

In various embodiments of this invention, a suite of customized computer software applications, a linked or wireless computer network and accessory components cooperate to enhance and extend customer and employee resource management in the casino/gaming environment.

### 26 Claims, 95 Drawing Sheets



Feb. 1, 2011

Sheet 1 of 95

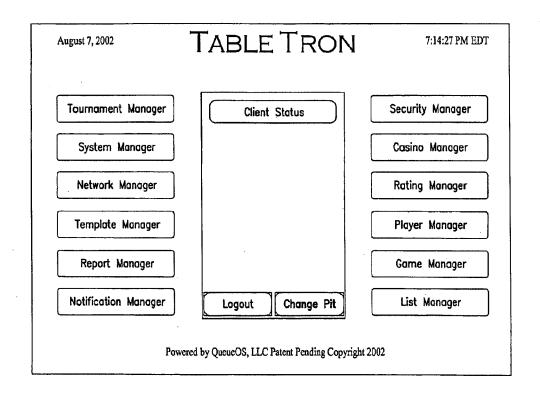
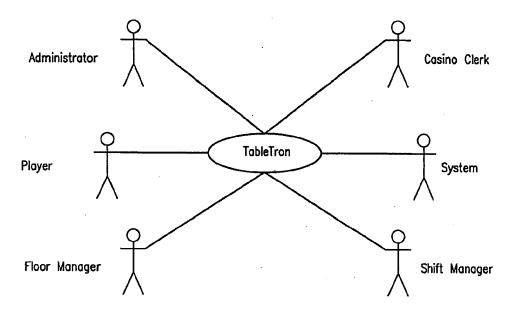


FIG. 1

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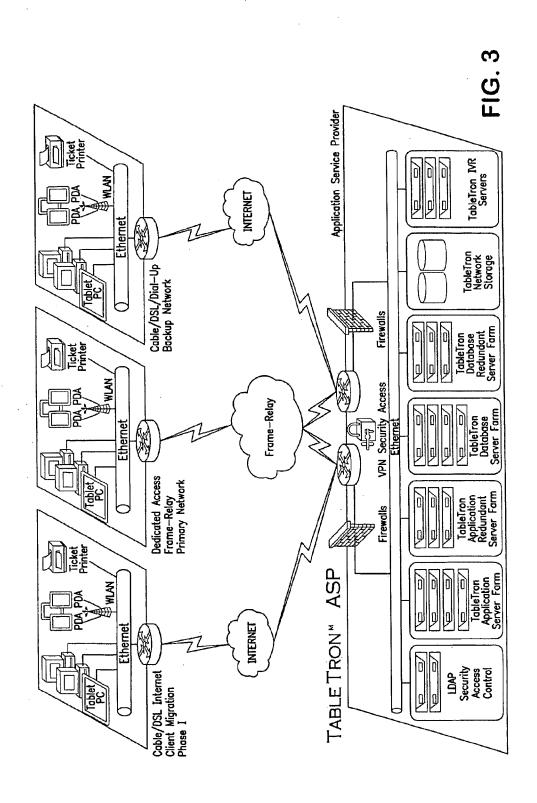


TableTron offers electronic data efficiency within game, seat, rating, player, report, and system management incorporating a client—server based real—time application. TableTron is fully capable of managing the gateway (front—end) processes of casino venues by using intelligent an application model.

FIG. 2

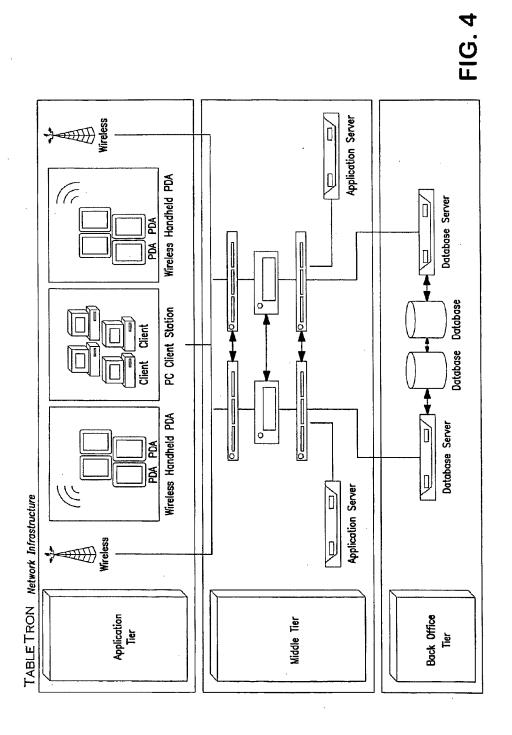
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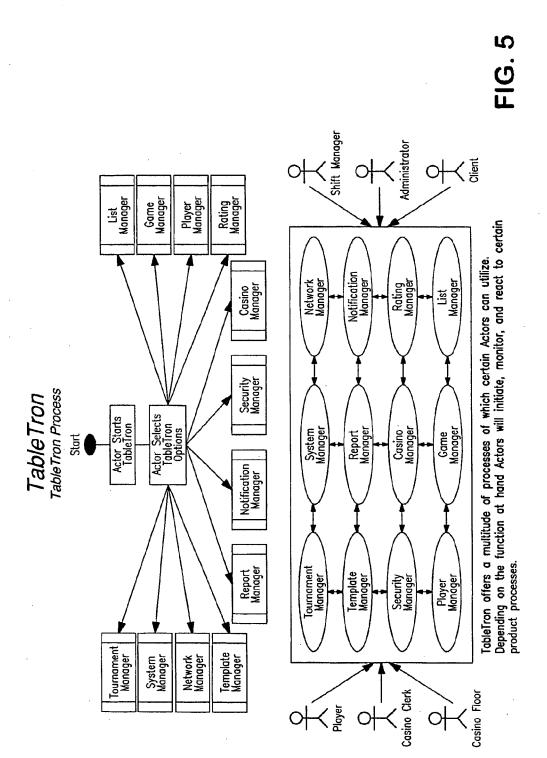
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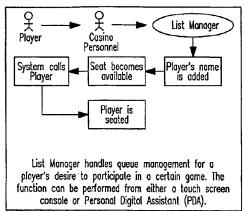
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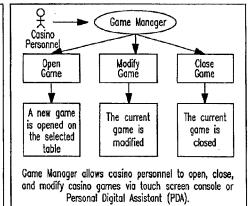


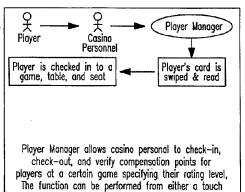
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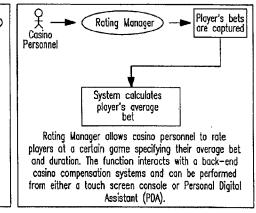
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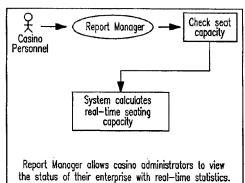






screen console or Personal Digital Assistant (PDA).





The function can be performed from either a touch

screen console or Personal Digital Assistant (PDA).

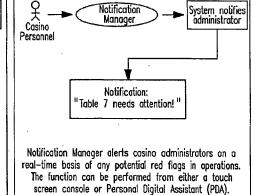


FIG. 6

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July 1, 2002 Poker Room * Queue O S * Poker Room 4:51:39 PM EDT							
TOURNAMENT MANAGER							
Hold'em/Omaha Poker Tournament — July 1, 2002							
Start Time: 8:00 PM	8:00 PM Buy-In \$: 30.00 Ent		Re-Buy \$: 10.00				
Re-Buys:2	Total Players: 135	Seats Available: 15	Total Purse \$: 2700.00				
Expired Tournament Time: 00:00:00	Winner's		Tables Remaining: 14				
Break Time Remaining: 00:00:00	2nd Place: \$405.00 (15% 3rd Place: \$270.00 (10%)	Players Remaining: 135					
Re-Buy Time Remaining: 00:00:00	4th Place: \$135.00 (5%) 5th Place: \$81.00 (3%)		Re-Buys: 0/2				
Powered by QueueOS, LLC ** Patent Pending Copyright 2002							

FIG. 7

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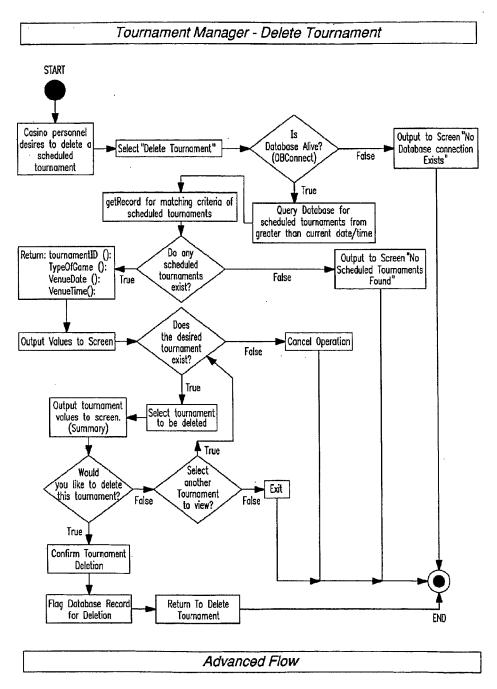


FIG. 8

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August 7, 2002	August 7, 2002 Poker Room * Queue OS * Poker Room NETWORK MANAGER				6:52:29 PM EDT		
	[Load Balance]	Wireless	Monitor	Exit	)		
,							
		•					
	,						
	Powered by QueueOS, LLC ** Patent Pending Copyright 2002						

**FIG.** 9

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May 14, 2002 Poker Ro	om* Queue(	5 · Poker Room	6:24:23 PM EDT				
REPORT MANAGER							
Historical Real—Time Help Exit							
Last update: 6:23:23 PM EDT	Pit 2 Real-Tir	ne Reports Current	User: smccauley				
Most Popular Game	Most Active	Floor Total C	ip Drop				
Blackjack \$ 25	Sean McCa	uley \$ 13	3,750				
Open Credits	2	Average Duration	00:55				
Open Fills	1	Hit Count	2				
Open Markers	0	Average Wager	\$ 75				
Total Credits	2	Total Check-Ins	125				
Total Fills	4	Total Check-Outs	111				
Total Markers	3	Avg. Roting Inter	val 00:23				
Active Tables	3	Open Seats	4				
Change Pit							
Powered by QueueOS, LLC ** Patent Pending Copyright 2002							

FIG. 10

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# TABLE TRON System Login Please swipe or scan employee card 0% Powered by QueueOS, LLC \*\* Patent Pending Copyright 2002 August 7, 2002 7:07:26 PM EDT

FIG. 11

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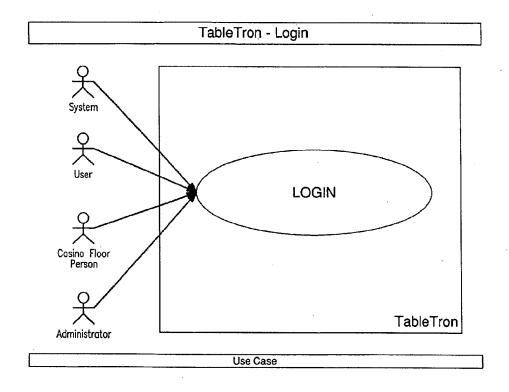
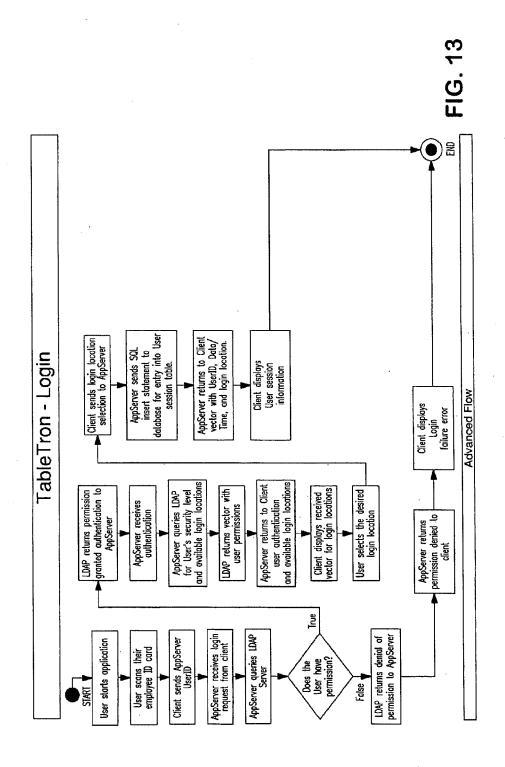


FIG. 12

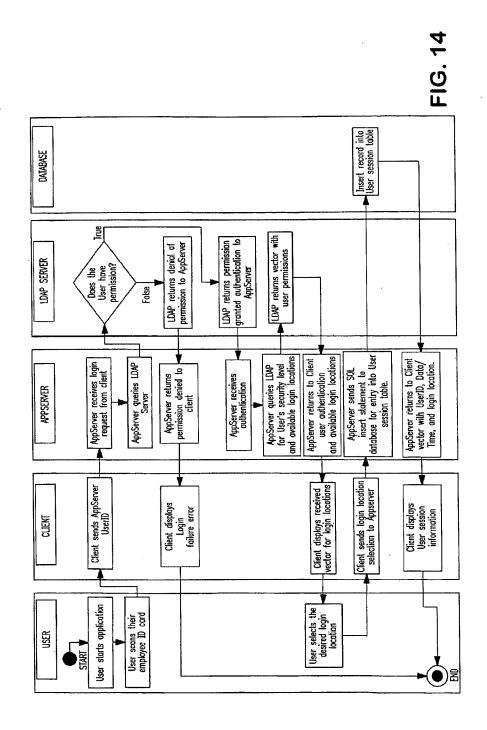
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August 7, 2002	2 Poker Room * Queue 05 * Poker Room					
CASINO MANAGER						
	Fill Credit	Marker	Help	Exit		
		ease select a tab	ole			
	1 8 3	5 7	18 26	30		
	Please select	chip denomination	and amounts			
\$0.25 +	_ 0	,	0	+ ][	- \$5	
\$0.50 +	_ 0		0	+	- \$25	
\$1 +	_ 0	\$8800	300	+	- \$100	
<b>\$</b> 1T +	_ O		3500	+	- \$500	
<b>\$</b> 3 +	- 0		5000	+	- \$1000	
		Next				

FIG. 15

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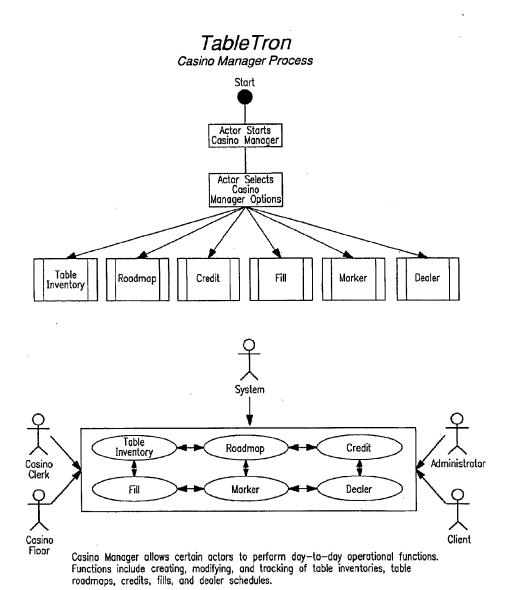


FIG. 16

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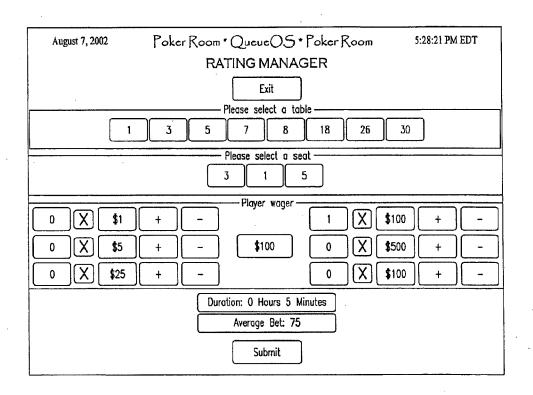


FIG. 17

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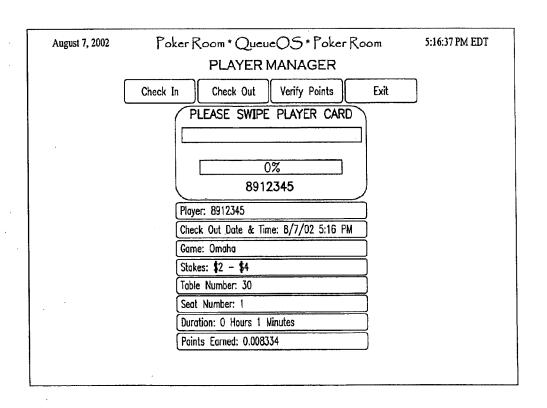
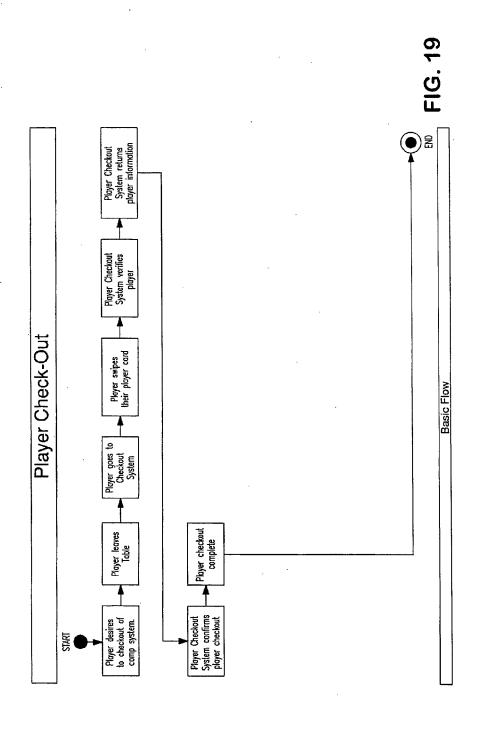


FIG. 18

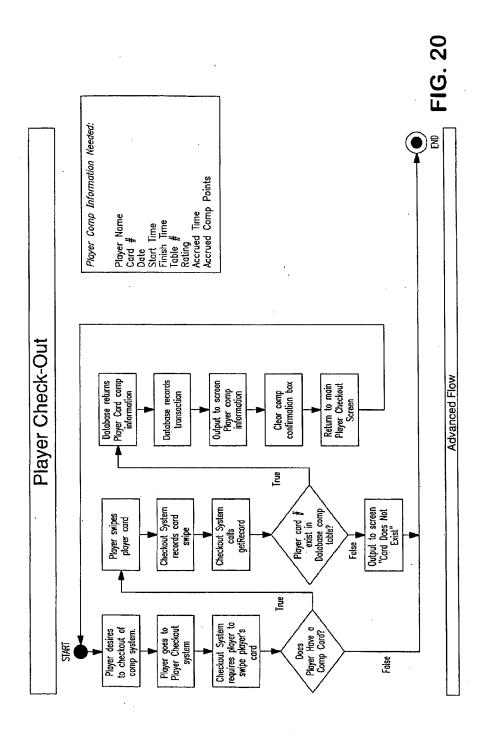
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