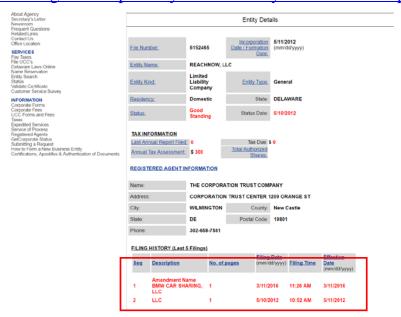
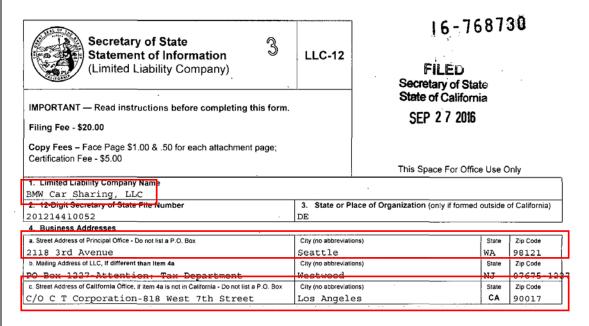
This is an action for patent infringement in which Plaintiff West View Research, LLC ("West View Research" or "Plaintiff") makes the following allegations against Defendant REACHNOW, LLC ("ReachNow" or "Defendant") as follows:

### THE PARTIES

- 1. Plaintiff West View Research is a limited liability company organized under the laws of the State of California with a principal place of business at 16644 West Bernardo Drive, Suite 201-A, San Diego, California 92127.
- 2. Upon information and belief, Defendant ReachNow, LLC is a limited liability company organized under the laws of Delaware with its principal place of business at 2118 3rd Avenue, Seattle, Washington 98121 and a registered agent at The Corporation Trust Company, Corporation Trust Center, 1209 Orange Street, Wilmington, Delaware 19801.
- 3. Upon information and belief, Defendant ReachNow, LLC changed its name from BMW Car Sharing, LLC to ReachNow, LLC on or about March 11, 2016, as evidenced by the following screen shot obtained from the State of Delaware Division of Corporations website on April 25, 2017 at <a href="https://icis.corp.delaware.gov/Ecorp/EntitySearch/EntitySearchStatus.aspx?i=5152465&d=y">https://icis.corp.delaware.gov/Ecorp/EntitySearch/EntitySearchStatus.aspx?i=5152465&d=y</a>:



4. Upon information and belief, Defendant ReachNow, LLC (formerly BMW Car Sharing, LLC) filed a Statement of Information with the Secretary of State for the State of California on or about September 27, 2016 (partially reproduced below, indicating its business address as 2118 3rd Avenue Seattle, Washington 98121, and the location of <u>its California Office</u> at 818 West 7<sup>th</sup> Street, Los Angeles, California 90017.

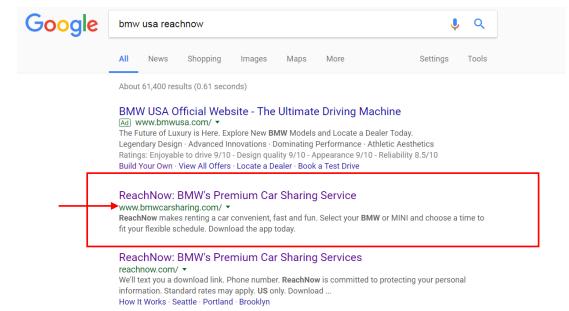


5. Upon information and belief, Defendant ReachNow, LLC (formerly BMW Car Sharing, LLC) is currently active within the State of California, per the California Secretary of State website (accessed April 25, 2017):



See <a href="https://businesssearch.sos.ca.gov/CBS/SearchResults?SearchType=LPLLC&">https://businesssearch.sos.ca.gov/CBS/SearchResults?SearchType=LPLLC&</a>
SearchCriteria=bmw&SearchSubType=Keyword

6. Upon information and belief, the Internet website of Defendant ReachNow, LLC (formerly BMW Car Sharing, LLC) is currently accessed when the URL <a href="https://www.bmwcarsharing.com">www.bmwcarsharing.com</a> is entered in the Google search engine (accessed April 25, 2017):



https://www.google.com/webhp?sourceid=chrome-instant&ion=1&espv=

2&ie=UTF-8#q=bmw+usa+reachnow

# **JURISDICTION AND VENUE**

- 7. This is an action for patent infringement arising under the patent laws of the United States, 35 U.S.C. § 1, *et seq.*, including 35 U.S.C. § 271. This Court has subject matter jurisdiction pursuant to 28 U.S.C. §§ 1331 and 1338(a).
- 8. This Court has personal jurisdiction over Defendant at least because Defendant is present within or has ongoing and systematic contacts with the United States, the State of California, and the Southern District of California. Defendant has purposefully and regularly availed itself of the privileges of conducting business in the State of California and in the Southern District of California. Plaintiff's claims for relief arise directly from Defendant's business contacts and other activities in the State of California and in the Southern District of California. Defendant has committed acts of patent infringement in this District, and has

- 9. Specifically, and by way of example, Defendant maintains a corporate office in Southern California, as detailed *infra*.
- 10. Specifically, and by way of example, Defendant advertises and makes its application computer programs ("apps") available for download to users in the Southern District of California (including San Diego), and instructs such users via its website and other means how to download the apps, as detailed *infra*.
- 11. Specifically, and by way of example, Defendant makes its apps operable in the Southern District of California (including San Diego), and instructs such users via its website and FAQs and other means within the app(s) themselves how to operate the app, including user registration, submission of credit card information, submission of (*e.g.*, California driver license information, etc.), as detailed *infra*.
- 12. Specifically, and by way of example, Defendant makes its apps operable in the Southern District of California (including San Diego) such that a user in San Diego can reserve a vehicle, as detailed *infra*.
- 13. Specifically, and by way of example, Defendant makes its apps operable in the Southern District of California (including San Diego) such that a user in San Diego can be charged for *e.g.*, membership fees, including charging of credit/debit cards linked to bank accounts maintained and originated in San Diego, as detailed *infra*.
- 14. Specifically, and by way of example, Defendant explicitly states that its vehicles can be used anywhere in the United States (including the Southern District of California and San Diego), as detailed *infra*.
- 15. Specifically, and by way of example, Defendant operates a ReachNow vehicle repository at Seattle Tacoma Airport, offering San Diego residents traveling

to Seattle the ability to obtain vehicles at the repository (via the apps) for use, as detailed *infra*.

16. Specifically, and by way of example, Defendant utilizes RideCell, Inc. (<a href="https://ridecell.com">https://ridecell.com</a>) located in San Francisco, California as a primary "back end" service provider, including servers located in California and utilized by ReachNow in providing its services to ReachNow users (including those in San Diego), as detailed *infra*.

### **BACKGROUND**

- 17. West View Research owns all right, title, and interest in U.S. Patent No. 9,396,450 (the "'450 patent") and U.S. Patent No. 9,299,053 (the "'053 patent") (collectively, the "Patents-in-Suit").
  - 18. Each of the Patents-in-Suit is valid and enforceable.
- 19. West View Research is in compliance with the marking requirements under 35 U.S.C. § 287 in that it has no duty to mark or to give notice in lieu thereof because it is a patent licensing entity and has no products to mark.
- 20. The '450 patent, entitled "Computerized Apparatus and Methods For Transfer Between Locations," was duly and legally issued by the United States Patent and Trademark Office on July 19, 2016, after a full and fair examination. A copy of the '450 patent is attached hereto as Exhibit A.
- 21. The '053 patent, entitled "Portable Computerized Wireless Apparatus," was duly and legally issued by the United States Patent and Trademark Office on March 29, 2016, after a full and fair examination. A copy of the '053 patent is attached hereto as Exhibit B.

# **LITIGATION HISTORY**

22. Plaintiff initiated an action against BMW Manufacturing, LLC, and BMW of North America, LLC on October 17, 2016 alleging infringement of two patents, including the '053 patent. *See* Case No. 3:16-CV-02590-JLS-AGS. That case is still pending.

- 24. Prior to Case No. 3:16-CV-02590-JLS-AGS, Plaintiff initiated an action against Bayerische Motoren Werke AG, BMW of North America, LLC, and BMW Manufacturing, LLC, on November 10, 2014 alleging infringement of several patents which did not include either the '053 patent or the '450 patent or any patents related thereto. See Case No. 3:14-cv-02670-CAB-WVG. That case was dismissed with prejudice per Order of the District Court on December 30, 2016, and that dismissal was subsequently affirmed by the Court of Appeals for the Federal Circuit on April 19, 2017. *See* Case No. 2016-1947.
- 25. The '450 patent of the present action was not asserted in any of the above-listed cases (or any other cases in any jurisdiction). The '450 patent is a family member of the '053 patent, and shares a common specification.

# **DEFENDANT'S RELEVANT TECHNOLOGY**

- 26. Upon information and belief, Defendant makes, uses, sells, offers for sale, distributes, and/or advertises (including the provision of an interactive website) their infringing products and services, namely services and/or software that include but are not limited to:
- (1) All model years (as applicable) of BMW-branded 3-Series, X-models, and i-Series vehicles configured with "ReachNow" functionality and Android app compatibility (hereinafter, "ReachNow BMW Vehicles");
- (2) All model years (as applicable) of Mini- or Mini Cooper-branded vehicles configured with "ReachNow" functionality and Android app compatibility (hereinafter, "ReachNow Mini Vehicles");
- (3) 2016 and later (all versions, as applicable) Android-based "ReachNow" application computer program (hereinafter, "ReachNow App

Products");

- (4) 2016 and later (as applicable) ReachNow "Car Sharing" Services (hereinafter, "Car Sharing Services");
- (5) 2016 and later (as applicable) ReachNow "Ride" Services (hereinafter, "Ride Services");
- (6) 2016 and later (as applicable) ReachNow "Fleet Solutions" Services (hereinafter, "Fleet Services");
- (7) 2016 and later (as applicable) ReachNow "Reserve" Services (hereinafter, "Reserve Services");
- (8) 2016 and later (as applicable) ReachNow "Share" Services (hereinafter, "Share Services");
- (9) 2017 and later (as applicable) ReachNow "Fastlane" Services (hereinafter, "Fastlane Services");
- (10) All model years (as applicable) of BMW-branded 3-Series, X-models, and i-Series vehicles configured with "ReachNow" functionality and Android app compatibility, used in conjunction with the ReachNow App Products (hereinafter, "ReachNow BMW Vehicles and App");
- (11) All model years (as applicable) of Mini- or Mini Cooper-branded vehicles configured with "ReachNow" functionality and Android app compatibility, used in conjunction with the ReachNow App Products (hereinafter, "ReachNow Mini Vehicles and App");
- (12) The ReachNow BMW Vehicles, ReachNow Mini Vehicles, ReachNow App Products, Car Sharing Services, Ride Services, Fleet Services, Reserve Services, Share Services, Fastlane Services, ReachNow BMW Vehicles and App Products, and ReachNow Mini Vehicles and App may be collectively referred to herein as the "Accused Products and Services."
- 27. The Accused Products and Services directly infringe the Patents-in-Suit in violation of 5 U.S.C. § 271(a).

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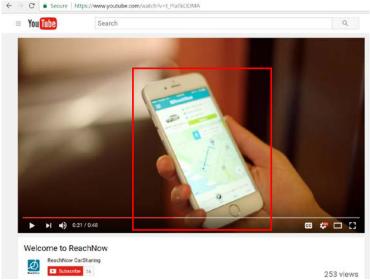
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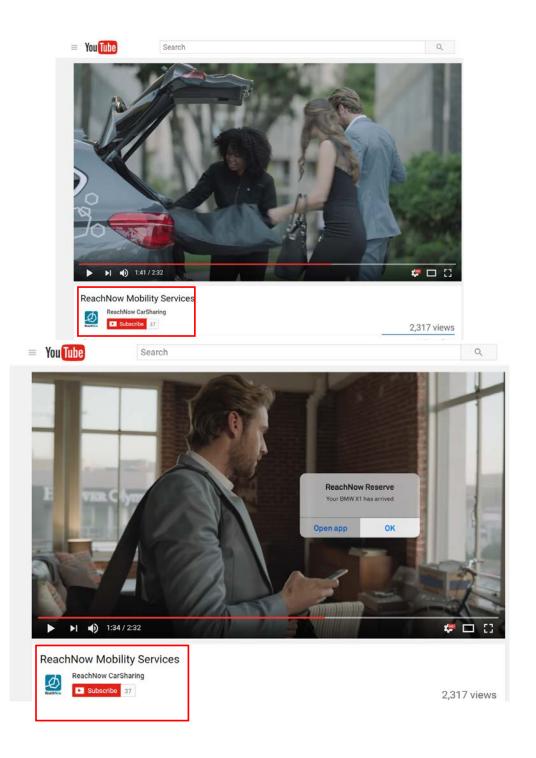
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- 28. Upon information and belief, Defendant owns, operates, and/or controls various Internet websites, including without limitation the URL addresses <a href="http://www.bmwcarsharing.com">http://www.bmwcarsharing.com</a> and <a href="http://www.reachnow.com">http://www.reachnow.com</a> and therefore manages and/or controls the contents displayed thereon.
- 29. Upon information and belief, through the publication and dissemination of marketing and/or promotional materials, detailed operational instructions, on-line instructional and promotional videos, links, or other references to application program download portals such as *e.g.*, "Google Play", and/or technical assistance, Defendant entices, encourages, instructs, enables, and otherwise aids and abets third parties, including but not limited to Defendant's customers and technical personnel, Defendant's agents, vehicle owners, and/or drivers/users of the Accused Products and Services, to use such Accused Products and Services in a manner that directly infringes the Patents-in-Suit.
- Upon information and belief, Defendant, through its ownership and 30. of the Internet websites http://www.bmwcarsharing.com control and http://www.reachnow.com, (and other related websites), aids and abets the infringement of the '450 and '053 patents by past, current, and prospective customers, vehicle owners, service personnel, and/or drivers/users of the Accused Products and/or Services, through Defendant's publication of additional detailed operating instructions, instructional and promotional videos, and press releases concerning the "ReachNow" technologies. Defendant directs the attention of such customers, owners, and/or drivers/users to these instructional, educational, promotional, and tutorial publications, thereby enticing, encouraging and aiding and abetting third parties to use the "ReachNow" features disposed within or in conjunction with the Accused Products and Services, in a manner that directly infringes the '450 and '053 patents.
- 31. By way of example, Defendant publishes online resources including account setup, app download, installation, and operating instructions, for the

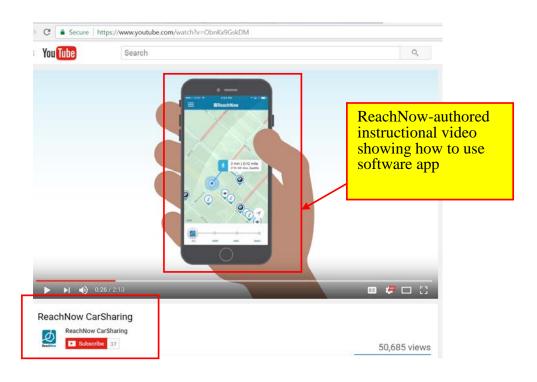
- ReachNow technology and Accused Products and Services, at <a href="https://reachnow.com/en/help/">https://reachnow.com/en/help/</a> (a true and correct copy of relevant portions of this webpage are attached hereto as Exhibit C).
- 32. By way of example, Defendant publishes and distributes user instructions and manuals for the ReachNow App Products and other Accused Products and Services within the ReachNow Android-based App (a true and correct copy of these instructions is attached hereto as Exhibit D).
- 33. By way of example, Defendant publishes and causes publishing press releases and promotional material highlighting the ReachNow Accused Products and Services at <a href="https://reachnow.com/en/newsroom">https://reachnow.com/en/newsroom</a> and at <a href="http://bmwiforum.bmwusa.com/thread/815/expands-premium-sharing-service-reachnow">https://bmwiforum.bmwusa.com/thread/815/expands-premium-sharing-service-reachnow</a> (a true and correct copy of relevant portions of these webpage are attached hereto as Exhibits E and F respectively).
- 34. By way of example, Defendant publishes and causes publishing press releases and promotional material highlighting the ReachNow Accused Products and Services at <a href="https://www.youtube.com/watch?v=t\_PlaTkDDMA">https://www.youtube.com/watch?v=t\_PlaTkDDMA</a> (a portion of which is shown below, accessed on April 25, 2017):



35. By way of example, Defendant publishes and causes publishing press releases and promotional material highlighting the ReachNow Accused Products and Services at <a href="https://www.youtube.com/watch?v=3AsQmQshyGc">https://www.youtube.com/watch?v=3AsQmQshyGc</a> (a portion of which is shown below, accessed on April 25, 2017):



36. By way of example, Defendant publishes and causes the publishing of instructional material instructing users how to use the ReachNow Accused Products and Services at <a href="https://www.youtube.com/watch?v=ObnKx9GskDM">https://www.youtube.com/watch?v=ObnKx9GskDM</a> (a portion of which is shown below, accessed on April 25, 2017):



37. By way of example, Defendant conducted a marketing presentation and lecture(s), as well as demonstrations, at the Los Angeles Auto Show in November, 2016, in Los Angeles, California regarding the Accused Products and Services, as evidenced by the following Internet article (and photo of ReachNow BMW Vehicle Product in Southern California) at <a href="http://www.latimes.com/business/la-fi-hy-live-updates-2016-la-auto-show-reachnow-app-bmw-mini-1479237530-htmlstory.html">http://www.latimes.com/business/la-fi-hy-live-updates-2016-la-auto-show-reachnow-app-bmw-mini-1479237530-htmlstory.html</a>, (a true and correct copy of relevant portions of this webpage is attached hereto as Exhibit G):

1 ReachNow Accused 2 **Product being** demonstrated at Los 3 **Angeles Auto Show** (Nov. 2016) 4 5

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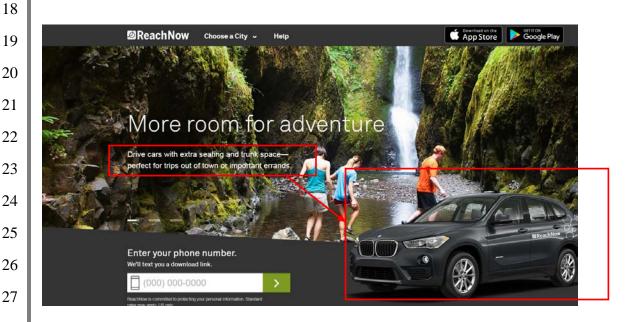
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"Steve Banfield, chief executive of BMW ReachNow, wants to make one thing clear. 'We're not just a ride-sharing service!' he said at the L.A. Auto Show." {emphasis added}

By way of example, Defendant publishes a website that advocates taking their vehicles on trips "out of town" (and hence presumably out of Seattle, Portland, and NYC to destinations including the Southern District of California) at https://reachnow.com/en/:



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39. Similarly, and by way of example, Defendant publishes a website that provides pricing for up to 5 consecutive days of use (and hence allowing for trips out of Seattle, Portland, and NYC, such as the "out of town" trips referenced *supra*) at <a href="http://reachnow.com/en/seattle-wa/drive/#pricing">http://reachnow.com/en/seattle-wa/drive/#pricing</a>:

Home Area Parking Pricing Cars

Per minute

Per hour

Per day

\$160

Per minute when driving

30 © \$50

Per minute when parked

\$240

For 2 days

\$350

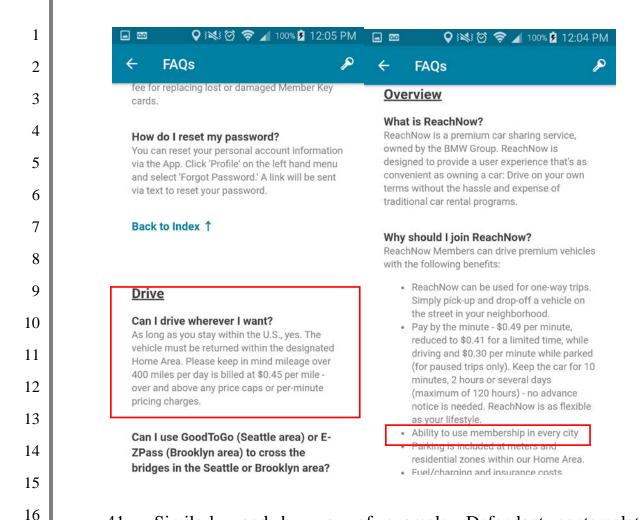
For 4 days

\$350

For 5 days

As noted *infra*, under "Fleet Solutions" agreements, <u>the maximum duration is</u> <u>fourteen (14) days</u> versus five days.

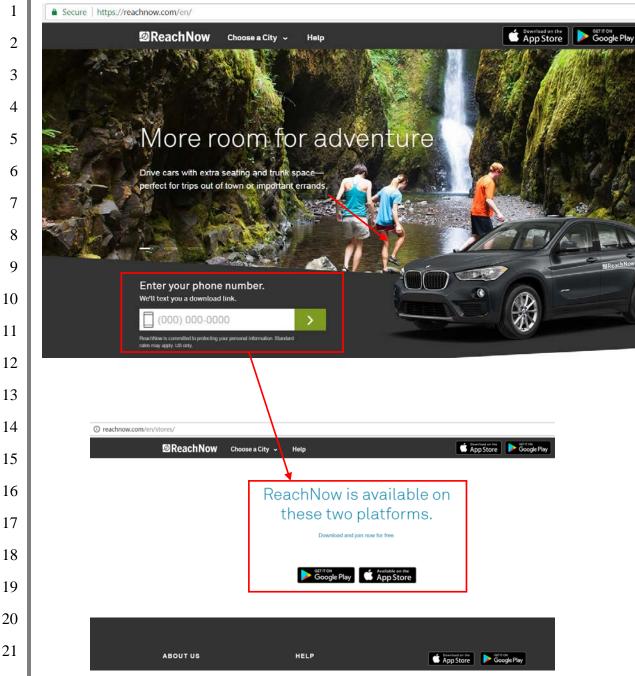
40. Similarly, and by way of example, Defendant contemplates use anywhere in the United States, including Southern California (subject to possible additional charges based on mileage) as set forth in the ReachNow Android App "FAQ's" (a screen shot of which is shown *infra*):



41. Similarly, and by way of example, Defendant contemplates use anywhere in the United States (subject to possible additional charges based on mileage) as set forth in its Membership Agreement at <a href="http://reachnow.com/en/membership-agreement/">http://reachnow.com/en/membership-agreement/</a> (a true and correct copy of relevant portions of these webpages are attached hereto as Exhibit H, the "Membership Agreement"):

"3.4 Trip Length and Radius. Unless the Reserve Feature is used, the duration of a Trip may not be less than one (1) minute or more than one hundred and twenty (120) hours. Each Trip must begin and end in the "Home Area," which is the area of the city in which a Trip will begin, as shown on the map in the App and the in-car screen. In no event may a Vehicle leave or be operated outside of the United States. There is a daily mileage cap of the number of miles Member can drive in a Vehicle before additional fees beyond the standard per minute fees or hourly/daily Rate Caps (as described in the Pricing Terms, the "Rate Caps" and each a "Rate Cap") will be assessed against Member (the "Daily Mileage Cap"). The Daily Mileage Cap

is described in the Pricing Terms. If a Daily Mileage Cap is exceeded on a day during a Trip, Member will incur additional costs beyond the applicable Rate Cap for such Vehicle use." ... "4. Additional Restrictions and Requirements Pertaining to the Use of Fleet Solutions Vehicles. 4.2 Trip Length. The duration of a Trip taken with a Fleet Solutions Vehicle may not be less than one (1) minute or more than fourteen (14) days" {emphasis added} 42. By way of example, Defendant publishes a website that actively instructs users to insert their phone number (which can include, inter alia, those within area codes 619, 760, and 858 of Southern California, as demonstrated via test on April 25, 2017) to receive an active hyperlink via which the user can download the ReachNow app via e.g., the *Google Play* store, at https://reachnow.com/en/: -15-



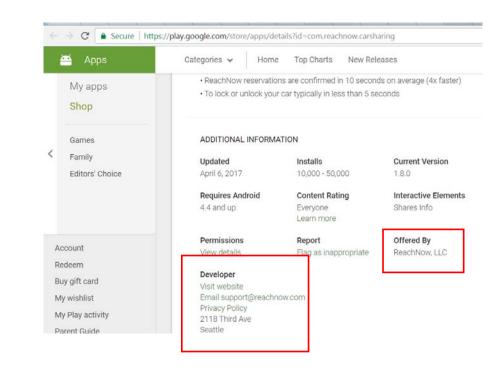
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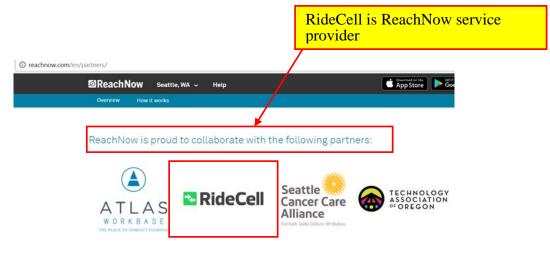
43. By way of example, Defendant both: (i) offers, and (ii) acts as software developer for, the Android-based ReachNow App Product as shown at <a href="https://play.google.com/store/apps/details?id=com.reachnow.carsharing">https://play.google.com/store/apps/details?id=com.reachnow.carsharing</a>:

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44. By way of example, and upon information and belief, Defendant utilizes RideCell, Inc. (<a href="https://ridecell.com">https://ridecell.com</a>) located in San Francisco, California as a primary "back end" service provider, including servers located in California and utilized by ReachNow in providing its services to ReachNow users (including those in the Southern District of California):



See <a href="http://reachnow.com/en/partners/">http://reachnow.com/en/partners/</a>

-17-

See https://ridecell.com/

"General Practices Regarding Use and Storage

You acknowledge that RideCell may establish general practices and limits concerning use of the Service, including without limitation the maximum period of time that data or other content will be retained by the Service and the maximum storage space that will be allotted on behalf." RideCell's servers {emphasis vour added} https://ridecell.com/terms.html

### "HOW DOES RIDECELL OPERATE?

We provide an on site training and setup support for 3 days. Our software is customized based on how you operate and we can also integrate RideCell within your system. We put in place a private server (VSP) and private database that are hosted at our data **center** and we take care of the server and database monitoring, maintenance and management. You will receive daily reports with graphical charts. For more details, feel free to contact us and request a demo." {emphasis added}https://ridecell.com/faq.html

"Ridecell.Com - Info ridecell.com... Site is hosted in San Francisco, CA, 94107, United States and links to network IP address 104.20.80.80." {emphasis added} http://ridecell.com.hypestat.com/

Upon information and belief, as a result of Defendant's active. 45. knowing, intentional, and ongoing efforts that induce infringement of the Patents-in-

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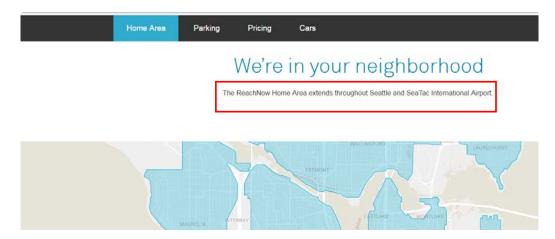
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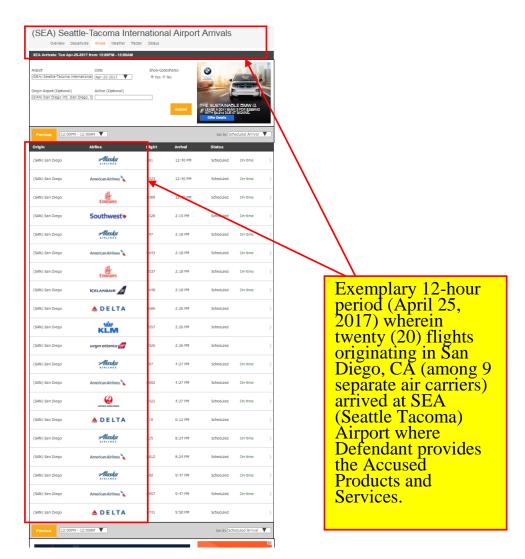
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- Suit, including the '450 and '053 patents, as described herein, substantially all of Defendant's customers and technical personnel, vehicle owners, and/or users/drivers of the Accused Products and Services use and operate the Accused Products and Services in a manner that directly infringes one or more of the Patents-in-Suit, including the '450 patent and '053 patent.
- 46. Through publication and dissemination of the foregoing materials, as well as others, Defendant actively encourages, solicits, enables, and teaches past, current, and prospective customers, vehicle owners, and/or users/drivers of the Accused Products and Services.
- 47. Upon information and belief, Defendant operates a ReachNow car sharing facility at Seattle Tacoma International Airport, as indicated at the website page <a href="http://reachnow.com/en/seattle-wa/drive/">http://reachnow.com/en/seattle-wa/drive/</a>:



48. Upon information and belief, Seattle Tacoma International Airport receives approximately twenty (20) inbound flights originated from San Diego, via multiple different air carriers, on a bi-daily basis (i.e., every 12 hours), as indicated at <a href="http://www.flightstats.com/go/FlightStatus/flightStatusByAirport.do">http://www.flightstats.com/go/FlightStatus/flightStatusByAirport.do</a>:

- .



49. Upon information and belief, passengers departing from San Diego-originated flights at Seattle Tacoma International Airport (SEA) can and do utilize Defendant's ReachNow products and services (Including the ReachNow App) to find and access ReachNow vehicles for transportation from SEA to *e.g.*, Seattle area locales, as indicated at the website page <a href="http://bmwmedia.iconicweb.com/mediasite/attachments/160809\_ReachNow\_Car\_Sharing\_Launches\_New\_Service\_for\_Sea-Tac\_Airport.pdf">http://bmwmedia.iconicweb.com/mediasite/attachments/160809\_ReachNow\_Car\_Sharing\_Launches\_New\_Service\_for\_Sea-Tac\_Airport.pdf</a> (a true and correct copy of relevant portions of this webpage is attached hereto as Exhibit I):

"Seattle, Wash. – August 9, 2016... ReachNow members now have a new way to get out of town as the company today announced

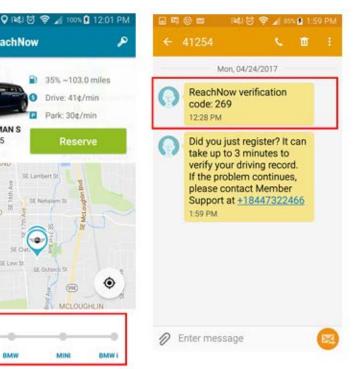
adding a new "park and fly" service for the Seattle-Tacoma International Airport. This new service, opening August 10, will allow any ReachNow member to park and pick-up ReachNow cars from the off-site Wally Park Premier Garage, located next to the airport at 18613 International Blvd.

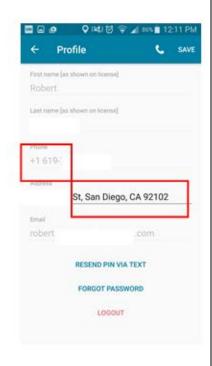
"ReachNow is dedicated to providing our members with mobility solutions that fit their lifestyles," said ReachNow CEO Steve Banfield... Members flying into Sea-Tac can reserve a car via the ReachNow app once they land and grab their bags, ..." {emphasis added}

50. Upon information and belief, and based on tests conducted by Plaintiff in San Diego, CA 92127, the ReachNow Android App is, once installed, operable outside the designated vehicle "Home Area" to perform at least: (i) download and installation of the App; (ii) "Member" registration, including entry of California driver license number and San Diego resident information; (ii) optical scan of drivers license using App; (iii) transmission of required verification code to a San Diego area mobile phone via text; (iv) completion of the Member registration process; (v) graphic illustration of the location of ReachNow vehicles on a map; (vi) selection of various different types of ReachNow vehicles (e.g., BMW X1, Mini, etc.); and (vii) reservation of a selected vehicle for a period of time. See exemplary screen shots obtained from the ReachNow Android App as part of the aforementioned test below:

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**B**ReachNow

MINI CLUBMAN S PF37975

SELLWOOD

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LIST

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35% ~103.0 miles

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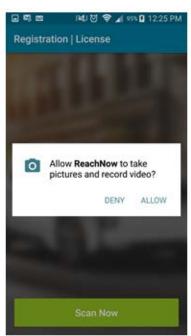
BMW i

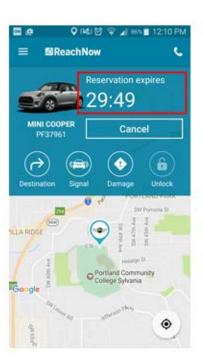
Drive: 41¢/min

(998)

MIN

MCLOUGHLIN





# **COUNT I**

# **INFRINGEMENT OF THE '053 PATENT**

- West View Research incorporates paragraphs 1 through 50 by reference 51. as if fully stated herein.
  - Defendant has directly infringed, and continues to directly infringe, 52.

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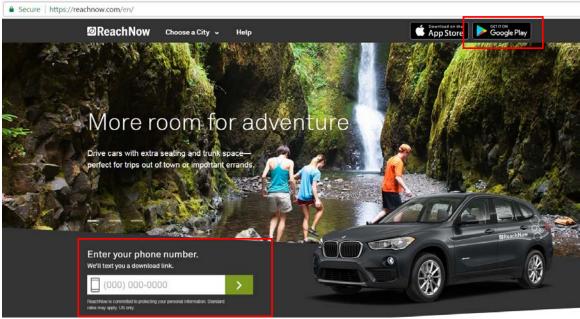
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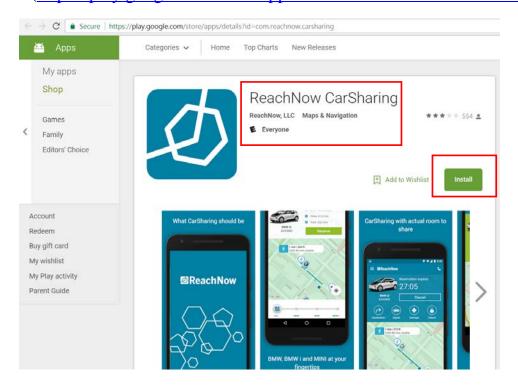
either literally and/or under the doctrine of equivalents, in violation of 35 U.S.C. § 271(a), by making, using, selling, offering for sale, distributing, and/or importing in or into the United States, without authority products and/or services that infringe at least claims 23, 24, 25, 26, 27, 28, 29, 30, 32, 33, 35, 36, 39, 40, 41, 45, 48, 51, 59, 60, 61, 66, 67, 68, 69, 70, 73, 75, 78, 80, 81, 82, 83, 86, 89, 96, 98, 99, 101, 102, 103, 107, 108, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 122, 123, 124, 125, 126, 127, 128, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 172, 173, 174, 175, 176, 180, 194, 195, 196, 197, 198, 199, 200, 202, 203, and 204 of the '053 patent, which products and/or services include but may not be not limited to the ReachNow BMW Vehicles, ReachNow Mini Vehicles, ReachNow App Products, Car Sharing Services, Ride Services, Fleet Services, Reserve Services, and/or other Accused Products or Services provided, sold, or offered for sale on or after March 29, 2016.

- 53. By way of example, Defendant has been and is directly infringing literally and/or under the doctrine of equivalents, claim 23 of the '053 patent as follows.
- 54. The Accused Products and Services include the ReachNow Android Application, which is promoted on ReachNow websites as detailed *supra*.

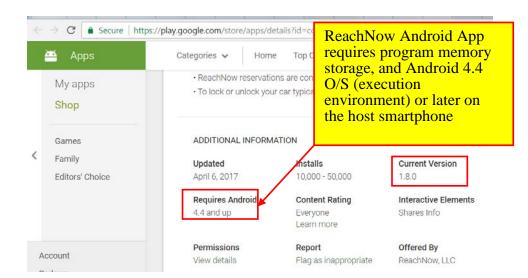


### https://reachnow.com/en/

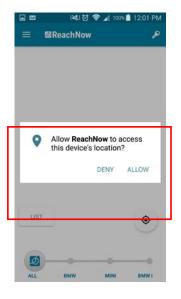
55. Upon information and belief and by way of example, the ReachNow Android Application is available for download onto, *inter alia*, *Google* Android-based smartphones, and "[r]equires Android 4.4 and up" per the Google Play Website (https://play.google.com/store/apps/details?id=com.reachnow.carsharing):

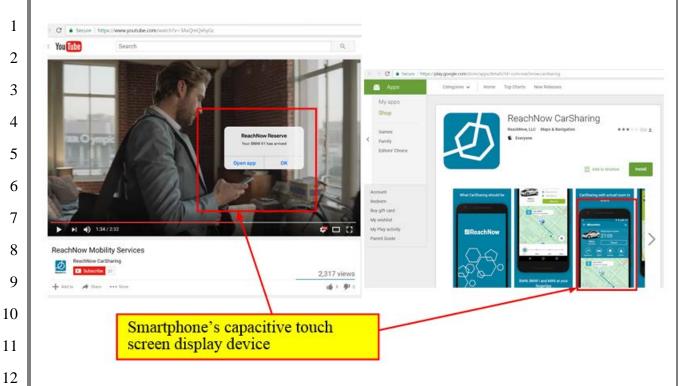


56. Upon information and belief and by way of example, the ReachNow Android Application requires the host smartphone to have: (i) a computer readable storage apparatus, such as a program memory device, on which to store the Application (computer program code); and (ii) a processor to execute the computer program code after storage:



57. Upon information and belief and by way of example, the ReachNow Android Application further utilizes the smartphone's Global Positioning System (GPS)-based receiver for the GPS-based functions described below (i.e., generation of location data). Per downloaded Android application test at San Diego, California:





The ReachNow Application requires the smartphone to have a display device to display the user interface(s), and the application program is coded for use with a capacitive touchscreen as shown above (i.e., the Android App requires the user to interface via the touch screen soft function keys and icons for most/all features).

59. Upon information and belief and by way of example, the ReachNow Android Application further requires the smartphone to have a cellular, Wi-Fi, or other interface so that the Application can contact ReachNow or its designated proxy (agent):

"Version 1.8.0 can access:

### Location

approximate location (network-based) precise location (GPS and network-based) access extra location provider commands

### • • •

# Wi-Fi connection information

view Wi-Fi connections

Device ID & call information read phone status and identity

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Other

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full license to interact across users

receive data from Internet

view network connections

full network access

4 control vibration

prevent device from sleeping

read Google service configuration" {emphasis added}

The Android OS (generally) supports multiple air (wireless interfaces):

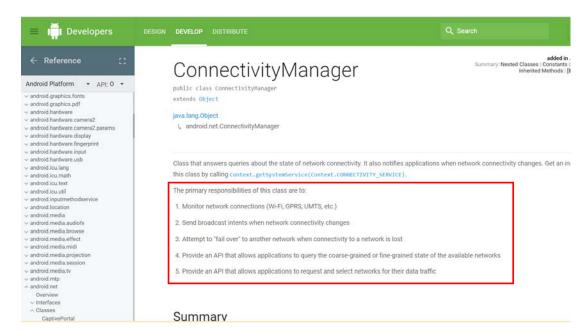
## "Connectivity

Android supports connectivity technologies including GSM/EDGE, Bluetooth, LTE, CDMA, EV-DO, UMTS, NFC, IDEN and WiMAX.

### Bluetooth

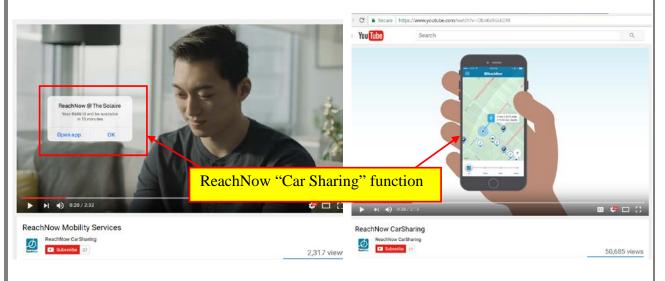
Supports voice dialing and sending contacts between phones, playing music, sending files (OPP), accessing the phone book (PBAP), A2DP and AVRCP. Keyboard, mouse and joystick (HID) support is available in Android 3.1+, and in earlier versions through manufacturer customizations and third-party applications." <a href="https://en.wikipedia.org/wiki/List">https://en.wikipedia.org/wiki/List</a> of features in Android

Specifically, operating systems such as KitKat 4.4 use a connectivity manager/API for management of wireless connections, as shown by the following Java class:

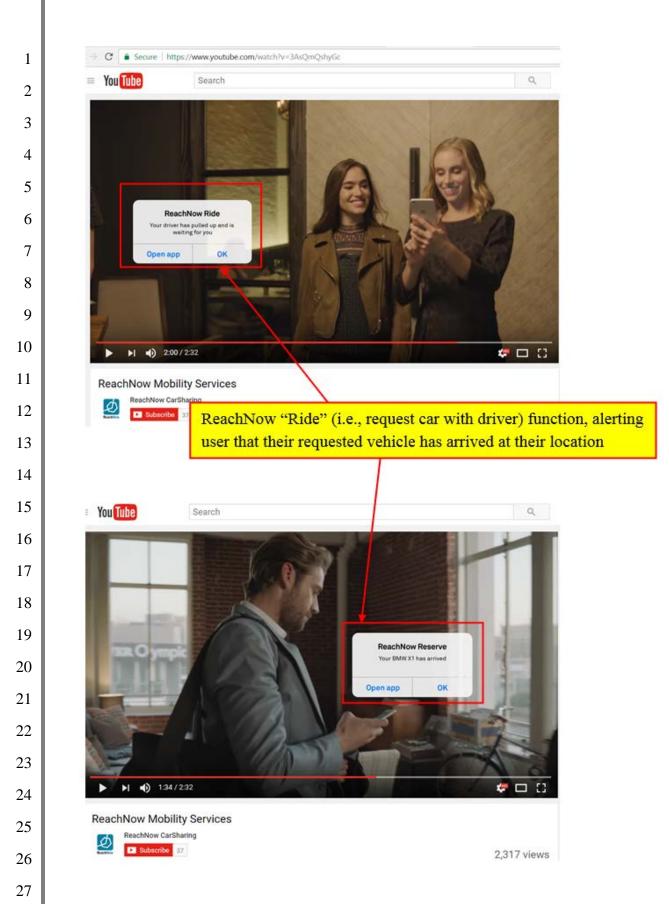


https://developer.android.com/reference/android/net/ConnectivityManager.html

60. Upon information and belief and by way of example, the ReachNow Android Application contacts ReachNow or its designated service provider to cause provision of a service (e.g., delivery of data relating to proximate vehicles ("Drive"), delivery of a vehicle for the user to drive ("Reserve"), or arrival of a vehicle to give the user a ride ("Ride"), etc.) at the then-current location of the smartphone:



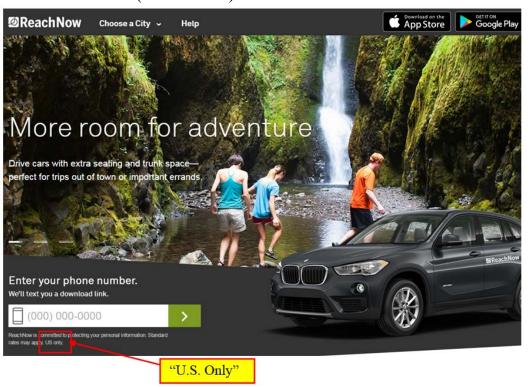
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61. Upon information and belief and by way of example, the ReachNow Android Application provides users with the services referenced above at least at their then-current location (<a href="https://reachnow.com/en/brooklyn-ny/">https://reachnow.com/en/brooklyn-ny/</a>):



62. Upon information and belief and by way of example, the ReachNow Application is presently available and can be used in the United States, and Defendant instructs users ("Members") to download it:



"What are the requirements for membership?

To become a ReachNow Member, you must have <u>a valid U.S.</u> <u>driver's license</u>, acceptable driving record including no major violations (see membership agreement for details) and be at least 18 years old, and have at least 2 years of driving experience. A valid credit or debit card is required in order to make payments. Prepaid credit cards are not accepted." <u>http://reachnow.com/en/help/</u> {emphasis added}



# Where is the ReachNow local office located?

Seattle: The ReachNow office is located in Belltown at 2118 3rd Avenue, Seattle WA 98121. While we do not have a retail space, members can stop in and see us if you need a replacement Member Key card. Portland: The Portland ReachNow office is located downtown at 121 Southwest Salmon St, Suite 1100, Portland, OR 97204. While we do not have a retail space, members can stop in and see us if you need a replacement Member Key or have further program questions. Our hours are Monday-Friday 9 a.m. to 5 p.m. Brooklyn: Please stay tuned, more details to come.

### Back to Index ↑

# Join How do I become a Member? Download the ReachNow App on your iOS or Android device and register with your current driver's license and credit card. Follow the simple

63. Defendant has directly infringed, and continues to directly infringe, either literally and/or under the doctrine of equivalents, in violation of 35 U.S.C. § 271(a), by at least developing, testing, maintaining, demonstrating, and/or using in the United States, without authority, products and/or services that infringe at least claims 23, 24, 25, 26, 27, 28, 29, 30, 32, 33, 35, 36, 39, 40, 41, 45, 48, 51, 59, 60,

61, 66, 67, 68, 69, 70, 73, 75, 78, 80, 81, 82, 83, 86, 89, 96, 98, 99, 101, 102, 103, 107, 108, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 122, 123, 124, 125, 126, 127, 128, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 172, 173, 174, 175, 176, 180, 194, 195, 196, 197, 198, 199, 200, 202, 203, and 204 of the '053 patent, which products and/or services include but may not be not limited to, the ReachNow BMW and Mini Vehicles, ReachNow App Products, Car Sharing Services, Ride Services, Fleet Services, Reserve Services, Share Services, Fastlane Services, and/or other Accused Products or Services sold or offered for sale on or after March 29, 2016.

- 64. Upon information and belief, based on the information presently available to West View Research absent discovery, in addition to and/or in the alternative to direct infringement, West View Research alleges Defendant has, since receiving notice of the filing and/or service of this Complaint, induced infringement and continue to induce infringement of at least claims 23, 24, 25, 26, 27, 28, 29, 30, 32, 33, 35, 36, 39, 40, 41, 45, 48, 51, 59, 60, 61, 66, 67, 68, 69, 70, 73, 75, 78, 80, 81, 82, 83, 86, 89, 96, 98, 99, 100, 101, 102, 103, 104, 105, 106, 111, 112, 113, 181, 182, 183, 184, 185, 186, 187, 188, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, and 204 of the '053 patent under 35 U.S.C. § 271(b).
- 65. Upon information and belief, Defendant has and continues, since receiving notice of the filing of the this Complaint, actively, knowingly, and intentionally induced, and continues to actively, knowingly, and intentionally induce, infringement of the '053 patent by making, using, selling, distributing, offering for sale, importing, and/or otherwise supplying products and/or services including the Accused Products and Services to third parties, with the knowledge and specific intent that such third parties will use, sell, offer for sale, distribute, and/or import, products and/or services supplied by Defendant, including without limitation the ReachNow BMW Vehicles, ReachNow Mini Vehicles, ReachNow App Products, Car Sharing Services, Ride Services, Fleet Services, Reserve

- 66. Upon information and belief, despite Defendant's knowledge of the existence of the '053 patent since at least as early as the filing of this Complaint, Defendant continues to encourage, instruct, enable, and otherwise aid and abet third parties, including but not limited to Defendant's customers, technical personnel, Defendant's agents, vehicle owners, and/or drivers/users of the Accused Products and Services to use the Accused Products and Services in a manner that directly infringes the '053 patent.
- 67. Upon information and belief, Defendant specifically intends that their customers and technical personnel, Defendant's agents, vehicle owners, and/or drivers/users use the Accused Products and Services in such a way that directly infringes the '053 patent by, at a minimum, advertising, enticing, encouraging, instructing, and aiding and abetting its customers, agents, owners, and/or drivers/users, through the publication and dissemination of marketing materials, detailed operational instructions, on-line instructional videos, links to vendors or Internet sites where computer software can be obtained, and/or technical assistance related to the Accused Products and Services, to use, sell, offer for sale, distribute, and/or import, products and/or services supplied by Defendant, including the Accused Products and Services, to directly infringe the '053 patent.
- 68. Upon information and belief, Defendant knew and knows that their actions, including but not limited to providing detailed operating instructions, press releases, promotional and instructional on-line videos, and other literature, in relation to the Accused Products and Services, would induce, have induced, and continues to induce direct infringement of the '053 patent by third parties, including but not limited to Defendant's customers or technical personnel, Defendant's agents, vehicle owners, and/or drivers/users.
  - 69. Specifically, upon information and belief and by way of example,

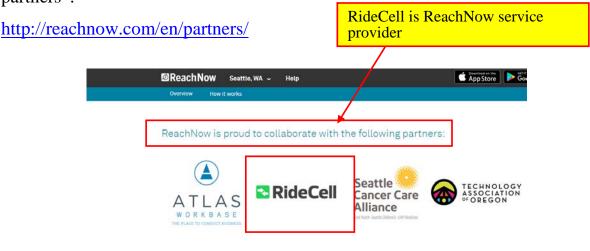
Defendant exercises direction and control over the distribution or provision of, performance, maintenance, use, and conduct of the ReachNow BMW Vehicles, ReachNow Mini Vehicles, ReachNow App Products, Car Sharing Services, Ride Services, Fleet Services, Reserve Services, Share Services, and Fastlane Services, as is provided in the ReachNow Membership Agreement (Ex, H):

"1.1 **Membership Agreement**. This ReachNow Free-Floating CarSharing Program Membership Agreement (the "**Agreement**") governs the relationship and establishes the rights and responsibilities of ReachNow LLC d/b/a ReachNow ("**ReachNow**"), as the program owner and operator of, and you ("**Member**"), as a member of and participant in, the ReachNow free-floating CarSharing program ("**ReachNow CarSharing**"). " {emphasis added}

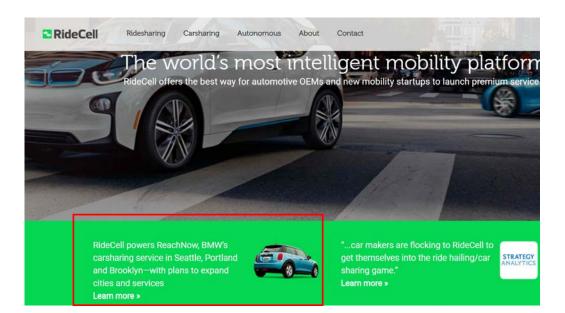
**"2.1 Car Sharing Vehicles.** ReachNow will make BMW and MINI vehicles ("Vehicles"), available to Member for use in car sharing transportation as provided in this Agreement. " {emphasis added}

See also the Terms of Use at <a href="https://reachnow.com/en/terms/">https://reachnow.com/en/terms/</a> (a true and correct copy of which is provided as Exhibit J hereto).

70. Moreover, upon information and belief and by way of example, Defendant explicitly refers to their third-party service providers as "business partners":



https://ridecell.com/



71. Upon information and belief and by way of example, Defendant further explicitly has customers ("Members") call ReachNow directly (as opposed to calling a third party):

#### "Troubleshooting

What if my car won't unlock? What do I do if the light does not turn green?

Please call Member Support at (844) 732-2466.

. . .

What should I do if I'm in an accident?
Call 911 immediately. ... Notify Member Support at (844) 732-2466.

What should I do if I'm running out of energy when driving with the electric BMW i3?

...Press the button on the cruise control stick (left side of the steering wheel) until you see remaining miles displayed on the control panel. You can now determine the distance you can safely drive to the nearest charger. Find the nearest public charging location by using the

in-car navigation or call Member Support at (844) 732-2466.' {emphasis added}



#### http://reachnow.com/en/help/

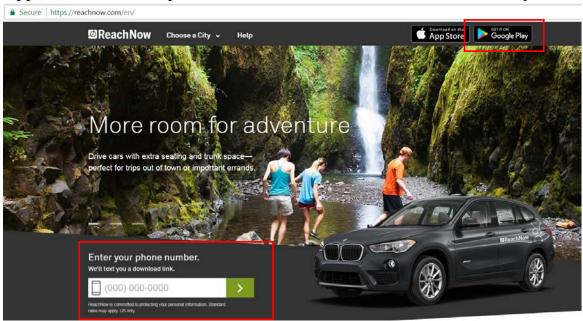
- 72. West View Research has no adequate remedy at law against these acts of patent infringement. Defendant's actions complained of herein are causing irreparable harm and damages to West View Research and will continue to do so unless and until Defendant is permanently enjoined by the Court.
- 73. As a direct and proximate result of the acts of patent infringement by Defendant, West View Research has been damaged and continues to be damaged in an amount not presently known.
- 74. West View Research has incurred and will incur attorneys' fees, costs, and expenses in the prosecution of this action. The circumstances of this dispute create or will create an exceptional case within the meaning of 35 U.S.C. § 285, and West View Research is entitled to recover its reasonable and necessary fees and expenses.

#### COUNT II

# **INFRINGEMENT OF THE '450 PATENT**

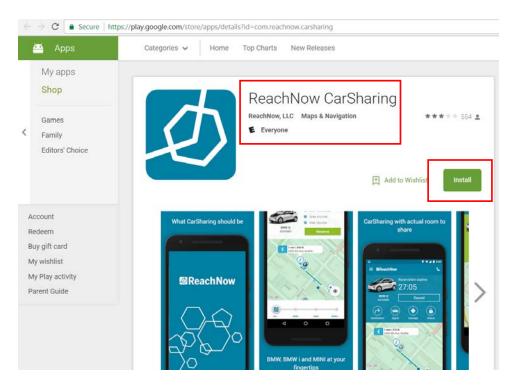
- 75. West View Research incorporates paragraphs 1 through 74 by reference as if fully stated herein.
- 76. Defendant has directly infringed, and continues to directly infringe, either literally and/or under the doctrine of equivalents, in violation of 35 U.S.C. § 271(a), by making, using, selling, offering for sale, distributing, and/or importing in or into the United States, without authority products and/or services that infringe at least claims 47, 51, 53, 54, 55, 56, 57, 58, 59, 60, 61, 64, 65, 67, 68, 69, 70, 72, 74,

- 76, 77, 78, 79, 81, 84, and 107 of the '450 patent, which products and/or services include but may not be not limited to the ReachNow BMW Vehicles, ReachNow Mini Vehicles, ReachNow App Products, Car Sharing Services, Ride Services, Fleet Services, Reserve Services, and/or other Accused Products or Services provided, sold or offered for sale on or after July 19, 2016.
- 77. By way of example, Defendant has been and is directly infringing literally and/or under the doctrine of equivalents, claim 47 of the '450 patent as follows.
- 78. The Accused Products and Services include the ReachNow Android Application, which is promoted on ReachNow websites as detailed *supra*.

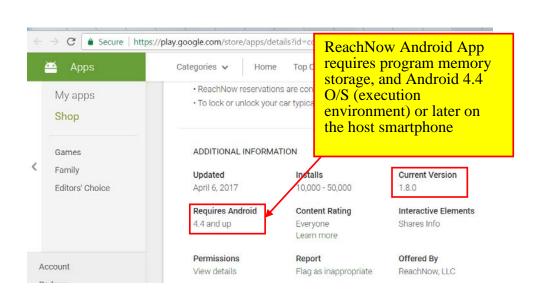


https://reachnow.com/en/

79. Upon information and belief and by way of example, the ReachNow Android Application is available for download onto, *inter alia*, *Google* Android-based smartphones, and "[r]equires Android 4.4 and up" per the Google Play Website (<a href="https://play.google.com/store/apps/details?id=com.reachnow.carsharing">https://play.google.com/store/apps/details?id=com.reachnow.carsharing</a>):



80. Upon information and belief and by way of example, the ReachNow Android Application requires the host smartphone to have: (i) a computer readable storage apparatus, such as a program memory device, on which to store the Application (computer program code); and (ii) a processor to execute the computer program code after storage:



Upon information and belief and by way of example, the ReachNow Android Application further utilizes the smartphone's Global Positioning System (GPS)-based receiver for the GPS-based functions described below (i.e., generation of location data). Per downloaded Android application test at San Diego, CA:



#### "Version 1.8.0 can access:

#### Location

approximate location (network-based) precise location (GPS and network-based) access extra location provider commands

..." {emphasis added}

https://play.google.com/store/apps/details?id=com.reachnow.carsharing&hl=en

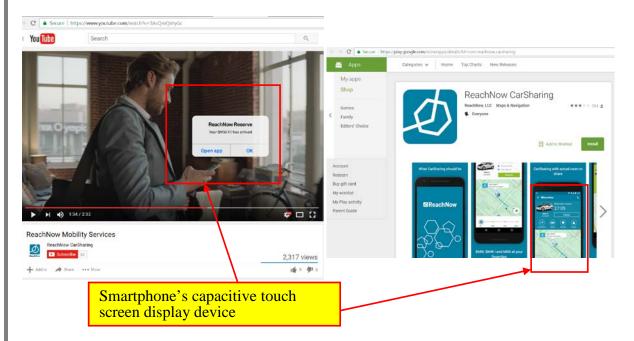
See also ReachNow service provider RideCell website:

#### "Location Information:

Our Service may collect and use your location information (for example, by using the GPS on your mobile device) to provide certain

functionality of our Service. If you choose to enable our location features, your location information may be publicly displayed within the Service. ... We may also use your location information in an aggregate way, as described above in the "Aggregated Personal Data" section." {emphasis added} https://ridecell.com/privacy.html

82. Upon information and belief and by way of example, the ReachNow Android Application, when executed, generates several user interface screens with which the user can interact with the Application:



The ReachNow Application requires the smartphone to have a display device to display the user interface(s), and the application program is coded for use with a capacitive touchscreen as shown above (i.e., the Android App requires the user to interface via the touch screen soft function keys and icons for most/all features).

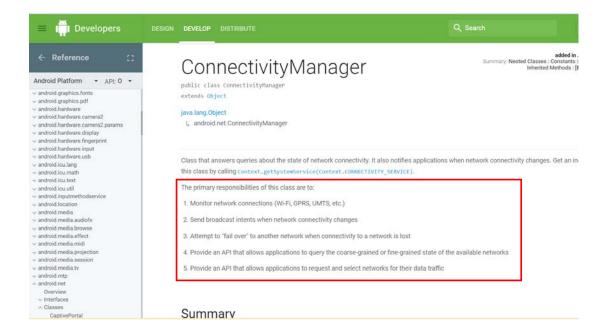
83. Upon information and belief and by way of example, the ReachNow Android Application further requires the smartphone to have a cellular, Wi-Fi, or other interface so that the Application can contact ReachNow or its designated proxy (agent):

"Version 1.8.0 can access:

#### Location

approximate location (network-based)

Case 3:17-cv-00862-AJB-JLB Document 1 Filed 04/27/17 PageID.43 Page 43 of 57



https://developer.android.com/reference/android/net/ConnectivityManager.html.

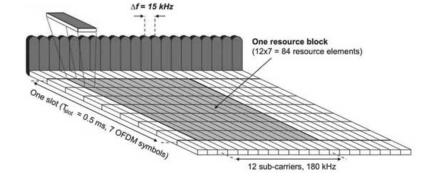
Hence, the ReachNow Android App minimum required KitKat 4.4 Android OS necessarily supports multiple air interfaces, including the above-shown connectivity management and "fail over" between one air interface and another one when connectivity to the one interface is lost (*e.g.*, when on Wi-Fi, and the user roams out of the Wi-Fi coverage area).

Both LTE/LTE-A and Wi-Fi (802.11a,g,n,ac,ad,ax,ay) utilize (i) a plurality of radio frequency carriers, and (ii) a plurality of different time periods (commonly referred to as "time frequency resources") for both uplink and downlink communications, so as to enable higher data speeds and avoid resource contention and interference:

# "LTE OFDM Technology

To overcome the effect of multi path fading problem available in UMTS, <u>LTE uses Orthogonal Frequency Division Multiplexing (OFDM) for the downlink</u> - that is, from the base station to the terminal to transmit the data over many narrow band careers of 180 KHz each instead of spreading one signal over the complete 5MHz career bandwidth ...

The OFDM symbols are grouped into resource blocks. The resource blocks have a total size of 180kHz in the frequency domain and 0.5ms in the time domain. Each 1ms Transmission Time Interval (TTI) consists of two slots (Tslot).



Each user is allocated a number of so-called resource blocks in the time.frequency grid. The more resource blocks a user gets, and the higher the modulation used in the resource elements, the higher the bit-rate. Which resource blocks and how many the user gets at a given point in time depend on advanced scheduling mechanisms in the frequency and time dimensions.

LTE uses a pre-coded version of OFDM called Single Carrier Frequency Division Multiple Access (SC-FDMA) in the uplink. This is to compensate for a drawback with normal OFDM, which has a very high Peak to Average Power Ratio (PAPR).

...SC-FDMA solves this problem by grouping together the resource blocks in such a way that reduces the need for linearity, and so power consumption, in the power amplifier. A low PAPR also improves coverage and the cell-edge performance."

# https://www.tutorialspoint.com/lte/lte\_ofdm\_technology.htm

SC-FDMA (mobile uplink to basestation) uses multiple RF carriers:

"Transmitter and Receiver Structure of LP-OFDMA/SC-FDMA
The transmission processing of SC-FDMA is very similar to that of
OFDMA. For each user, the sequence of bits transmitted is mapped to
a complex constellation of symbols (BPSK, QPSK or M-Quadrature
amplitude modulation). Then different transmitters (users) are
assigned different Fourier coefficients. ...

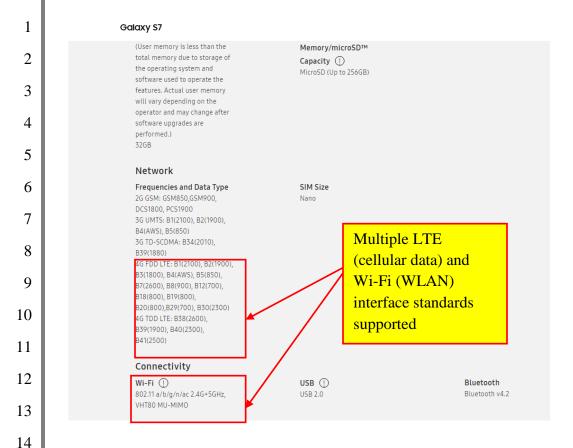
In SC-FDMA, multiple access among users is made possible by assigning different users different sets of non-overlapping Fourier coefficients (sub-carriers). This is achieved at the transmitter by inserting (prior to IDFT) silent Fourier coefficients (at positions

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V-T-E				802.11 network PHY standards			[hide] Approximate			
802.11 protocol \$	Release	Fre- quency	Band- width	Stream data rate <sup>[7]</sup>	Allowable MIMO streams <sup>‡</sup>	Modulation <b>≑</b>	range <sup>[citation nee</sup>			ded]
	date			(Mbit/s)			Indoor (m) + (ft) +		Outdoor (m) + (ft) +	
302.11-1997	Jun 1997	2.4	22	1. 2	N/A	DSSS, FHSS	20	66	100	330
а	Sep 1999	5	20	6, 9, 12, 18, 24, 36, 48, 54		OFDM	35	115	120	390
		3.7 <sup>[A]</sup>			N/A		_	_	5.000	16.000 <sup>[A</sup>
b	Sep 1999	2.4	22	1, 2, 5.5, 11	N/A	DSSS	35	115	140	460
g	Jun 2003	2.4	20	6, 9, 12, 18, 24, 36, 48, 54	N/A	OFDM	38	125	140	460
n		0.415	20	400 ns GI : 7.2, 14.4, 21.7, 28.9, 43.3, 57.8, 65, 72.2 <sup>[B]</sup> 800 ns GI : 6.5, 13, 19.5, 26, 39, 52, 58.5, 65 <sup>[C]</sup>			70	230	250	820 <sup>[8</sup>
	Oct 2009	2.4/5	40	400 ns GI : 15, 30, 45, 60, 90, 120, 135, 150 <sup>[B]</sup> 800 ns GI : 13.5, 27, 40.5, 54, 81, 108, 121.5, 135 <sup>[C]</sup>	4		70	230	250	820 <sup>[8</sup>
ас			20	400 ns GI : 7.2, 14.4, 21.7, 28.9, 43.3, 57.8, 65, 72.2, 86.7, 96.3 <sup>[B]</sup> 800 ns GI : 6.5, 13, 19.5, 26, 39, 52, 58.5, 65, 78, 86.7 <sup>[C]</sup>			35	115 <sup>[9]</sup>		
	Dec 2013	_	40	400 ns GI : 15, 30, 45, 60, 90, 120, 135, 150, 180, 200 <sup>[8]</sup> 800 ns GI : 13.5, 27, 40.5, 54, 81, 108, 121.5, 135, 162, 180 <sup>[C]</sup>		MIMO-OFDM	35	115 <sup>[9]</sup>		
		5	80	400 ns GI : 32.5, 65, 97.5, 130, 195, 260, 292.5, 325, 390, 433.3 <sup>[8]</sup> 800 ns GI : 29.2, 58.5, 87.8, 117, 175.5, 234, 263.2, 292.5, 351, 390 <sup>[C]</sup>	- 8		35	115 <sup>[9]</sup>		
			160	400 ns GI : 65, 130, 195, 260, 390, 520, 585, 650, 780, 866.7 <sup>[B]</sup> 800 ns GI : 58.5, 117, 175.5, 234, 351, 468, 702, 780 <sup>[C]</sup>			35	115 <sup>[9]</sup>		
ad	Dec 2012	60	2,160	Up to 6,912 (6.75 Gbit/s) <sup>[10]</sup>	N/A	OFDM, single carrier, low-power single carrier	3.3	10[11]		
ah	Est. Dec 2016 <sup>[6]</sup>	0.9		Up to 20						
aj	Est. Jul 2017 <sup>[6]</sup>	45/60								
ax	Est. Dec 2018 <sup>[6]</sup>	2.4/5		Up to 10.53 Gbit/s		MIMO-OFDM				
ay	Est. Nov 2019 <sup>[6]</sup>	60	8000	Up to 100,000 (100 Gbit/s)	4	OFDM, single carrier,	60			
az	Est. Mar 2021 <sup>[6]</sup>	60								

## https://en.wikipedia.org/wiki/IEEE\_802.11#History

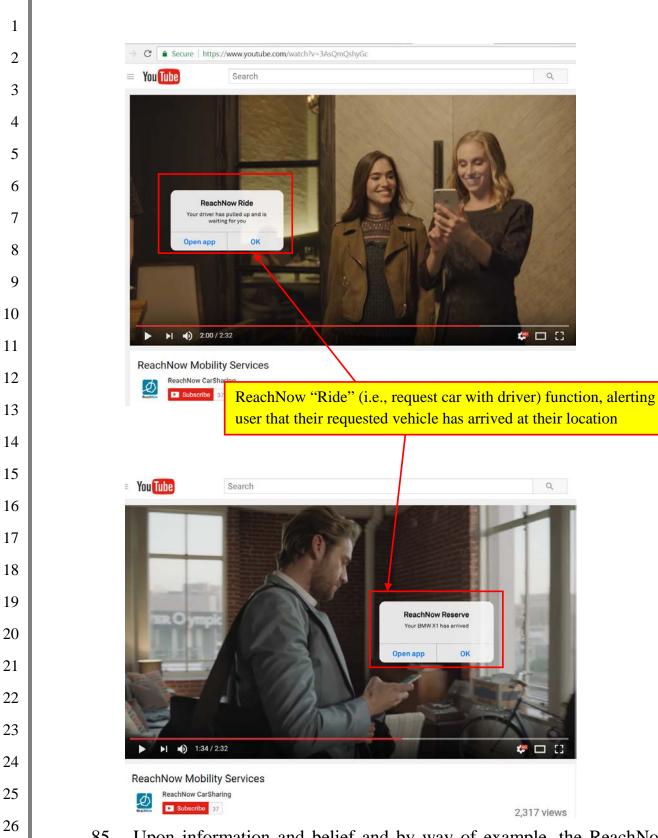
Nearly all modern Android OS smartphones have both advanced Wi-Fi (e.g., 802.11a/g/n) and LTE data interfaces; see exemplary Samsung Galaxy S7 specifications below:



#### http://www.samsung.com/us/explore/galaxy-s7/

84. Upon information and belief and by way of example, the ReachNow Android Application contacts ReachNow or its designated service provider to cause provision of a service (*e.g.*, delivery of data relating to proximate vehicles ("Drive"), delivery of a vehicle for the user to drive ("Reserve"), or arrival of a vehicle to give the user a ride ("Ride"), etc.) at the then-current location of the smartphone:





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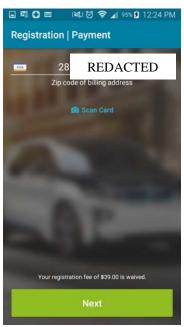
Upon information and belief and by way of example, the ReachNow Android Application provides users with the services referenced above at least at

Q

their then-current location, and the user does not have to personally know where that location is such as by address (https://reachnow.com/en/brooklyn-ny/):



86. Upon information and belief and by way of example, the ReachNow Android Application (and the ReachNow Membership Agreement) further require: (i) the user to enter valid credit or debit card information via the App to establish an account; and (ii) use by the App and the ReachNow service to pay for reserved/used vehicles or services (per test conducted in San Diego, California shown below):



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"8.4 Accordingly, Member authorizes ReachNow to release information regarding Member and Member's participation in ReachNow CarSharing including, but not limited to, the credit card or debit card in Member's name provided to ReachNow ("Payment Method"), ...

Pre-Authorization and Rental Invoice. After Member has completed a reservation, ReachNow will preauthorize the Payment Method for an amount as described in the Pricing Terms. Each preauthorization will cause Member's credit or funds available through Payment Method to be decreased by the preauthorized amount for the duration of the applicable Trip and until any excess funds or credit are released. After the end of each Trip (which will be the End Trip Time for Trips with Vehicles reserved through the Reserve Feature), the cost of renting the Vehicle for the duration of the Trip (including cost for driving minutes used, Park and Hold (as defined in the Pricing Terms) minutes used, and miles driven), the Shared Asset Fee (if any), and any applicable taxes and add-ons (the "Rental Cost") will be charged to Payment Method. An invoice showing the Rental Cost will be available through the App (each a "Rental Invoice")." Membership Agreement (Ex. H).

87. Upon information and belief and by way of example, the ReachNow Android Application (utilized by ReachNow customers to access RideCell services) is rendered in a Python programming language using a Django web development framework:

"Location: ... US...

Technologies: <u>Python, Django</u>, Node.js, Ruby, AWS, Postgres, Neo4j, Selenium, Redis...

Seeking: A new position where I can continue to grow as an engineer. My primary language atm is python, at my last job I worked on a Python/Django stack to launch BMW Reachnow a free floating car share: <a href="http://www.bmwcarsharing.com/">http://www.bmwcarsharing.com/</a>. ..." {emphasis and annotations added} <a href="https://news.ycombinator.com/item?id=13301834">https://news.ycombinator.com/item?id=13301834</a>

88. Upon information and belief and by way of example, the ReachNow Android Application (utilized by ReachNow customers to access RideCell services) utilizes TLS/SSL security between itself and the RideCell server(s):

CA)

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Ridecell is the leading white-label platform that enables our customers like BMW to launch, operate, and scale new mobility services like car sharing, ride sharing and car rentals all on a single unified platform, in just a matter of months.

"Principal Site Reliability Engineer at RideCell (San Francisco,

Desired Skills and Experience

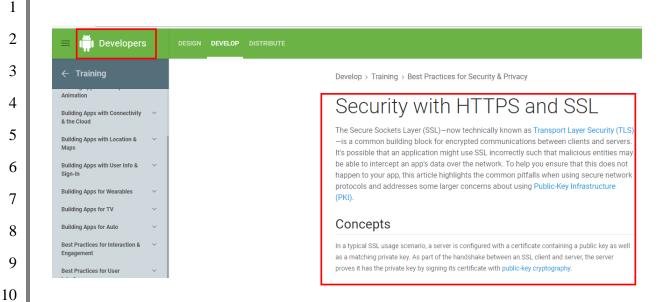
Act as the subject matter expert and showcase your deep understanding of cloud infrastructures in AWS (Amazon Web Services).

Strong understanding of networking fundamentals, security (SSL/TLS), HTTP..." {emphasis added} https://srejobs.com/2017/ 03/16/Principal-Site-Reliability-Engineer-at-RideCell-San-Francisco-CA-RideCellRideCell.html

Upon information and belief and by way of example, Android KitKat 4.4 OS and later, the minimum required by the ReachNow Android Application, supports TLS/SSL security as installed:

OHALVS.	SSL LABS			Home Proj	jects Qualys.com Contact
ou are here: Home > Projects >					
Jser Agent Cap	oabilities JSON				Test Your Browser
User agent	TLS 1.2	SNI	Forward Secrecy	Stapling	Session Tickets
Android 2.3.7	No	No	Yes	No	No
Android 4.0.4	No	Yes	Yes	No	Yes
Android 4.1.1	No	Yes	Yes	No	Yes
Android 4.2.2	No	Yes	Yes	No	Yes
Android 4.3	No	Yes	Yes	No	Yes
Android 4.4.2	Yes	Yes	Yes	No	Yes
Android 5.0.0	Yes	Yes	Yes	No	Yes
Android 6.0	Yes	Yes	Yes	Yes	Yes
Android 7.0	Yes	Yes			(KitKat) and later
ps://www.ssll	labs.com/sslte	est/clie	nte html	pports TLS onfiguration	1.2 in its default

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#### https://developer.android.com/training/articles/security-ssl.html

90. Upon information and belief and by way of example, TLS/SSL security provides for both client and server authentication, and establishes a session as part of the handshake/authentication phase:

# "How SSL and TLS provide identification, <u>authentication</u>, confidentiality, and integrity

. . .

<u>For server authentication</u>, the client uses the server's public key to encrypt the data that is used to compute the secret key. The server can generate the secret key only if it can decrypt that data with the correct private key.

For client authentication, the server uses the public key in the client certificate to decrypt the data the client sends during step 5 of the handshake. The exchange of finished messages that are encrypted with the secret key (steps 7 and 8 in the overview) confirms that authentication is complete.

If any of the authentication steps fail, the handshake fails and the session terminates.

The exchange of digital certificates during the SSL or TLS handshake is part of the authentication process. For more information about how certificates provide protection against impersonation, refer to the related information. The certificates required are as follows, where CA X issues the certificate to the SSL or TLS client, and CA Y issues the certificate to the SSL or TLS server:

1 For server authentication only, the SSL or TLS server needs: The personal certificate issued to the server by CA Y 2 The server's private key and the SSL or TLS client needs: 3 The CA certificate for CA Y 4 If the SSL or TLS server requires client authentication, the server verifies the client's identity by verifying the client's digital 5 certificate with the public key for the CA that issued the personal 6 certificate to the client, in this case CA X. For both server and client authentication, the server needs: 7 The personal certificate issued to the server by CA Y 8 The server's private key 9 The CA certificate for CA X and the client needs: 10 The personal certificate issued to the client by CA X The client's private key 11 The CA certificate for CA Y 12 Both the SSL or TLS server and client might need other CA certificates to form a certificate chain to the root CA certificate. For 13 more information about certificate chains, refer to the related 14 information. What happens during certificate verification 15 As noted in steps 3 and 6 of the overview, the SSL or TLS 16 client verifies the server's certificate, and the SSL or TLS server verifies the client's certificate. There are four aspects to this 17 verification: 18 The digital signature is checked (see Digital signatures in 1. SSL and TLS). 19 The certificate chain is checked you should have 20 intermediate CA certificates (see How certificate chains work). The expiry and activation dates and the validity period 21 3. are checked. 22 4. The revocation status of the certificate is checked (see Working with revoked certificates). 23 Secret key reset 24 During an SSL or TLS handshake a secret key is generated to encrypt data between the SSL or TLS client and server. The secret key 25 is used in a mathematical formula that is applied to the data to 26 transform plaintext into unreadable ciphertext, and ciphertext into plaintext." {emphasis added} https://www.ibm.com/support/ 27 knowledgecenter/en/SSFKSJ\_7.1.0/com.ibm.mq.doc/sy10670\_.htm

- 91. Defendant has directly infringed, and continues to directly infringe, either literally and/or under the doctrine of equivalents, in violation of 35 U.S.C. § 271(a), by at least developing, testing, maintaining, demonstrating, and/or using in the United States, without authority, products and/or services that infringe at least claims 47, 51, 53, 54, 55, 56, 57, 58, 59, 60, 61, 64, 65, 67, 68, 69, 70, 72, 74, 76, 77, 78, 79, 81, 84, and 107 of the '450 patent, which products and/or services include but may not be not limited to the ReachNow BMW Vehicles, ReachNow Mini Vehicles, ReachNow App Products, Car Sharing Services, Ride Services, Fleet Services, Reserve Services, and/or other Accused Products or Services provided, sold or offered for sale on or after July 19, 2016.
- 92. Upon information and belief, based on the information presently available to West View Research absent discovery, in addition to and/or in the alternative to direct infringement, West View Research alleges that Defendant has, since receiving notice of the filing and/or service of this Complaint, induced infringement and continue to induce infringement of at least claims 14, 15, 16, 17, 18, 20, 21, 47, 51, 53, 54, 55, 56, 57, 58, 59, 60, 61, 64, 65, 67, 68, 69, 70, 72, 74, 76, 77, 78, 79, 81, 84, and 107 of the '450 patent under 35 U.S.C. § 271(b).
- 93. Upon information and belief, Defendant continues, since receiving notice of the filing of this Complaint, actively, knowingly, and intentionally induced, and continues to actively, knowingly, and intentionally induce, infringement of the '450 patent by making, using, selling, offering for sale, distributing, and/or otherwise supplying products and/or services including the Accused Products and Services to third parties, with the knowledge and specific intent that such third parties will use, sell, offer for sale, and/or import, products and/or services supplied by Defendant, including at least the ReachNow BMW Vehicles, ReachNow Mini Vehicles, ReachNow App Products, Car Sharing Services, Ride Services, Fleet Services, Reserve Services, Share Services, Fastlane

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Services, ReachNow BMW Vehicles and App Products, and ReachNow Mini Vehicles and App Products of the Accused Products and Services to directly infringe the '450 patent.

- 94. Upon information and belief, despite Defendant's knowledge of the existence of the '450 patent since at least as early as the filing of this Complaint, Defendant continues to encourage, instruct, enable, and otherwise aid and abet third parties, including but not limited to, Defendant's customers or technical personnel, Defendant's agents, vehicle owners, and/or drivers/users of the Accused Products and Services to use the Accused Products and Services in a manner that directly infringes the '450 patent.
- 95. Upon information and belief, Defendant specifically intended that its customers or technical personnel, Defendant's agents, vehicle owners, and/or drivers/users use the Accused Products and Services in such a way that directly infringes the '450 patent by, at a minimum, advertising, enticing, encouraging, instructing, and aiding and abetting their customers, agents, vehicle owners, and/or drivers/users, through the publication and dissemination of marketing materials, detailed operational instructions, on-line promotional and instructional videos, and/or technical assistance related to the Accused Products and Services, to use, sell, offer for sale, and/or import, products and/or services supplied by Defendant, including the Accused Products and Services, to directly infringe the '450 patent.
- Upon information and belief, Defendant knew and knows that its actions, including but not limited to providing detailed operating instructions, promotional and instructional on-line videos, press releases, and other literature, in relation to the Accused Products and Services, would induce, have induced, and continues to induce direct infringement of the '450 patent by third parties, including but not limited to Defendant's customers or technical personnel, Defendant's agents, vehicle owners, and/or drivers/users.
  - Specifically, and by way of example, and as detailed at least in Pars. -54-

28-44, 62, and 69 *supra*, each incorporated herein by reference, Defendant provides detailed operating instructions, promotional and instructional on-line videos, press releases, and other literature, in relation to the Accused Products and Services, which induce, have induced, and continue to induce direct infringement of the '450 patent by third parties, including but not limited to Defendant's customers or technical personnel, Defendant's agents, vehicle owners, and/or drivers/users, including residents of the District.

- 98. West View Research has no adequate remedy at law against these acts of patent infringement. Defendant's actions complained of herein are causing irreparable harm and damages to West View Research and will continue to do so unless and until Defendant is permanently enjoined by the Court.
- 99. As a direct and proximate result of the acts of patent infringement by Defendant, West View Research has been damaged and continues to be damaged in an amount not presently known.
- 100. West View Research has incurred and will incur attorneys' fees, costs, and expenses in the prosecution of this action. The circumstances of this dispute create or will create an exceptional case within the meaning of 35 U.S.C. § 285, and West View Research is entitled to recover its reasonable and necessary fees and expenses.

# PRAYER FOR RELIEF

West View Research respectfully requests that judgment be entered in its favor and against Defendant, and that the Court award the following relief to West View Research:

- A. A judgment in favor of West View Research that Defendant has infringed, directly and/or indirectly, the Patents-in-Suit;
- B. A judgment and order that Defendant accounts for and pays all damages necessary to adequately compensate West View Research for infringement of the Patents-in-Suit, but in no event less than a reasonable royalty;

1	C. A judgment and order finding that this is	s an exceptional case within						
2	the meaning of 35 U.S.C. § 285 and awarding West View Research its reasonable							
3	attorneys' fees against Defendant;							
4	D. A judgment and order requiring Defenda	ant to provide an accounting						
5	5 and to pay supplemental damages to West View	Research, including without						
6	6 limitation, pre-judgment and post-judgment interest; an	d						
7	7 E. Any and all other relief to which West Vie	w Research may be entitled.						
8	8 <u>JURY DEMAND</u>							
9	9 West View Research hereby respectfully deman	nds trial by jury of all issues						
10	10 so triable.							
11	11							
12	Dated: April 27, 2017 Respectfully sub	mitted,						
13	13 GAZDZINSKI &	& ASSOCIATES, P.C.						
14	14 /s/ Adam Garson	l						
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