Coleman W. Watson, Esq. coleman@watsonllp.com WATSON LLP 1075 Peachtree Street NE Suite 3650 Atlanta, GA 30309 Telephone: 404.474.0592

Facsimile: 404.965.3750

Attorneys for Plaintiff, Coding Technologies LLC

# UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF GEORGIA ATLANTA DIVISION

CODING TECHNOLOGIES LLC,

Plaintiff,

VS.

CRAWFORD AND COMPANY,

Defendant.

Case No.: 1:18-cv-02125-AT

AMENDED COMPLAINT

**INJUNCTIVE RELIEF DEMANDED** 

**JURY TRIAL DEMANDED** 

Plaintiff, CODING TECHNOLGIES LLC, sues Defendant, CRAWFORD AND COMPANY, and alleges as follows:

## **NATURE OF THE ACTION**

1. This is an action for infringement of United States Patent No. 8,540,159 under the Patent Act, 35 U.S.C. § 271, et seq., based on Defendant's unauthorized commercial manufacture, use, importation, offer for sale, and sale of infringing products and services in the United States.

AMENDED COMPLAINT-1

## **PARTIES**

- 2. Plaintiff, CODING TECHNOLOGIES, LLC, is a foreign limited liability company, organized under the laws of the State of Texas.
- 3. Defendant, CRAWFORD AND COMPANY, is a domestic corporation with its headquarters located in Atlanta, Georgia.

## **SUBJECT MATTER JURISDICTION**

4. This court has original jurisdiction over the subject matter of this action, pursuant to 28 U.S.C. §§ 1331 and 1338(a), because this action involves a federal question relating to patents.

## PERSONAL JURISDICTION

5. The court has general *in personam* jurisdiction over Defendant because Defendant is found in this state. Alternatively, Defendant has already appeared in this action and has not challenged *in personam* jurisdiction, which is now waived by operation of law.

## **VENUE**

6. Venue is proper in this court, pursuant to 28 U.S.C. § 1400(b), because Defendant has committed acts of infringement in this district and has a regular and established place of business in this district. Alternatively, Defendant has already appeared in this action and has not challenged venue, which is now waived by operation of law.

## **COUNT I**

#### PATENT INFRINGEMENT

- 7. Plaintiff repeats and re-alleges paragraphs 2 through 6 by reference, as if fully set forth herein.
- 8. On September 24, 2013, the United States Patent & Trademark Office (USPTO) duly and legally issued the '159 Patent, entitled "Method for Providing

Mobile Service Using Code Pattern." A true and authentic copy of the '159 Patent is attached hereto as **Exhibit "A"** and is incorporated herein by reference.

- 9. The '159 Patent teaches a method and apparatus for providing a mobile service with the use of code pattern. The mobile service reads the code pattern and converts the information recorded in the code pattern to produce content that may then be read by the human eye. In one aspect of the invention, a user simply takes a photograph of a code pattern, the invention decodes the photograph and recognizes URL information that is contained in the code pattern that is not recognizable by the human eye, the invention compares the content on the entire URL associated with the code pattern, transmits information to the associated URL, and then retrieves all content associated with that URL that corresponds with the code pattern.
- 10. In short, the present invention, through use of technology, eliminates the need for hand typing certain information into a URL, which, *inter alia*, eliminates the risk of transcription error. The present invention is an improvement in the use of traditional barcodes; rather, the present invention includes the additional step of converting analog information to digital information, which is an improvement in the prior art.
- 11. The '159 Patent is directed to computerized decoding technologies to provide users with access to and use of various content more conveniently. Traditionally, companies simply provided their URL information to the consuming public, but this is effective only if a consumer memorized the name and spelling of the URL. Thus, there was a need in the art to provide an effective product or method to assist consumers with recalling website or URL information.
- 12. The '159 Patent claims, among other things, a method of providing content with the use of code pattern by a user terminal; a user terminal for

providing content with the use of code pattern; a non-transitory machine-readable storage medium having encoded thereon program code; and, a method of providing content with the use of an image captured by a user terminal.

- 13. Collectively, the claimed embodiments in the '159 Patent provides new solutions to problems related to transmitting information from a mobile service provider to a mobile device. For example, the inventive concept can be used in a variety of circumstances, including but not limited to transmitting and converting code patterns directed to taxi call services, transmitting and converting code patterns directed to personal connection information, and transmitting and converting code patterns directed to paying bills.
- 14. The '159 Patent solves a problem with the art that is rooted in computer technology that uses mobile service providers. The '159 Patent does not merely recite the performance of some business practice known from the pre-Internet world along with the requirement to perform it on the Internet.
- 15. The invention claimed by the '159 Patent consists of a system of units that correspond to produce an inventive concept. The system of units includes a code distribution unit, barcode image analyzing unit, code information analyzing unit, transmitting/receiving unit, code information database managing unit, control unit, photographing unit, and user interface unit. In laymen's terms, each unit, which collectively interact as a whole to produce a result, functions as follows:
  - a. Code distribution unit unit that analyzes the service identifier
    recognizes that a service type is the content providing service, and
    transmits a received barcode image or code information to the barcode
    image transmitting unit or the code information analyzing unit
    according to embodiments;
  - b. Barcode image analyzing unit unit that receives a barcode image

- photographed by a photographing unit to extract code information from the barcode image and transmit the code information to the code information analyzing unit in a case where a decoder for decoding the barcode is not provided in the user terminal;
- c. Code information analyzing unit unit that functions to analyze code information received from the code distribution unit or the barcode image analyzing unit and extract the information of a Web page, including content information, from the analyzed code information corresponding to the code information with reference to the code information database storing therein user contact information corresponding to the code information;
- d. Transmitting/receiving unit unit that functions to receive the content information request message from the user terminal and transmit extracted content information or Web page information to the user terminal;
- e. Code information database managing unit unit that functions to manage the code information database storing therein the Web page information of a Web server corresponding to the code information;
- f. Control unit unit that controls the respective components, generates control signals required to control the barcode image analyzing unit and the code information analyzing unit, extracts content corresponding to the received content request message, and transmits the content to the transmitting/receiving unit;
- g. Photographing unit unit that is a means for recognizing or photographing an image that functions to recognize (or photograph) the barcode, convert recognized (photographed) analog image data

- into digital image data, and transmit the digital image data to the decoder;
- h. User interface unit unit that functions to provide a user interface so that the user can access the service provider server to be provided with Internet content and provides user interface so that the user can access a corresponding Web server when Web page information is received from the service provider server.
- 16. Plaintiff is the assignee of the entire right, title, and interest in the '159 Patent at the USPTO, including the right to assert causes of action arising under the '159 Patent.
- 17. Upon information and belief, Defendant has and continues to directly infringe the '159 Patent by making, using (including by at least internally testing the Accused Products as defined herein), selling, offering for sale, importing in the United States, including this judicial district, a user terminal designed to capture certain code pattern information and convert same into embedded content, which embodies or uses the invention claimed in the '159 Patent (the "Accused Products"), all in violation of 35 U.S.C. § 271.
- 18. The Accused Products infringe at least claims 1, 2, 3, 8, 9, 10, 15, and 16 of the '159 Patent. Each of these claims are system claims.

#### Claim 1

19. Through claim 1, the '159 Patent claims a method of providing content with the use of a code pattern by a user terminal, the method comprising: obtaining a photographic image of a code pattern by a camera of the user terminal; processing, by a processor of the user terminal, the photographic image of the code pattern to extract the code pattern from the photographic image; decoding the extracted code pattern by the processor of the user terminal into code information;

transmitting a content information request message to a server based on the code information; and receiving content information from the server in response to the content information request message.

- 20. Defendant infringes claim 1.
- 21. Defendant, at least in internal use and testing, practices a method of providing content (*e.g.*, a web page associated with the defendant) with the use of a code pattern (*e.g.*, a QR code) by a user terminal (*e.g.*, a smartphone), as demonstrated in the following image:



22. Defendant, at least in internal use and testing, obtains a photographic image of a code pattern (*e.g.*, QR code) by a camera of the user terminal (*e.g.*, smartphone), as shown below:





- 23. Defendant, at least in internal use and testing, processes by a processor of the user terminal (*e.g.*, smartphone), the photographic image of the code pattern (*e.g.*, QR code) to view and extract the code pattern from the photographic image.
- 24. Defendant, at least in internal use and testing, decodes the extracted code pattern by the processor of the user terminal from the QR code into code information (*e.g.*, URL of web page associated with the defendant), as shown below:



25. Defendant, at least in internal use and testing, transmits a content information request message (*e.g.*, http request message for accessing the webpage associated with Defendant) to a server (*e.g.*, Defendant's server) based on the code information (*e.g.*, URL of the webpage associated with Defendant). As shown below, once the URL is decoded from the extracted QR code, a request for

accessing a webpage associated with Defendant is sent to Defendant's server.

26. Defendant, at least in internal use and testing, receives content information (*e.g.*, a web page associated with Defendant) from the server (*e.g.*, Defendant's server) in response to the content information request message (*e.g.*, http request message for accessing the webpage associate with Defendant). As shown below, the terminal (*e.g.*, smartphone) receives content information (*e.g.*, webpage associated with Defendant).

#### Claim 2

- 27. Through claim 2, the '159 Patent claims the method of claim 1, wherein the content information comprises at least one of the following: image, sound, moving picture, and text data.
  - 28. Defendant infringes claim 2.
- 29. Defendant uses a user terminal to receive content information that comprises image and text data.

#### Claim 3

- 30. Through claim 3, the '159 Patent claims the method of claim 1, wherein the transmitting a content information request message includes: extracting a uniform resource locator (URL) of the server from the code information; and transmitting the content information request message to the server based on the extracted URL.
  - 31. Defendant infringes claim 3.
- 32. Defendant transmits a content information request message (*e.g.*, http request message for accessing the webpage associate with Defendant) which includes extracting URL of the server and transmitting the content information request message (*e.g.*, http request message for accessing the webpage associate with Defendant) to the server (*e.g.*, Defendant's server) based on the extracted

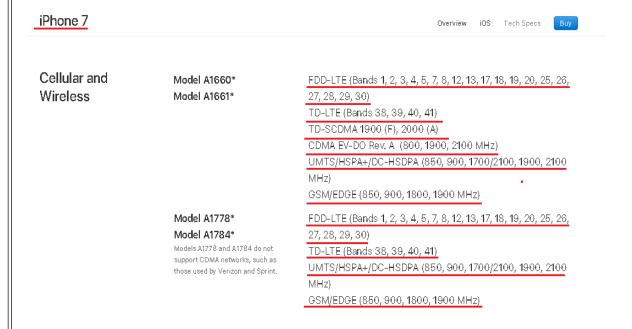
URL.

#### Claim 8

- 33. Through claim 8, the '159 Patent claims a user terminal for providing content with the use of a code pattern, the user terminal comprising: a camera configured to obtain a photographic image of a code pattern; a processor comprising: an image processor configured to process the photographic image of the code pattern to extract the code pattern from the photographic image; and a decoder configured to decode the extracted code pattern into code information; and a transceiver configured to (i) transmit a content information request message to a server based on the code information; and (ii) receive content information from the server in response to the content information request message.
  - 34. Defendant infringes claim 8.
- 35. Defendant, at least in internal use and testing, uses a user terminal (*e.g.*, smartphone) for providing content (*e.g.*, a web page associated with Defendant) with the use of a code pattern (*e.g.*, QR code).
- 36. Defendant uses a user terminal comprising a camera configured to obtain a photographic image of a code pattern (*e.g.*, QR code).
- 37. Defendant uses a user terminal comprising a processor which in turn comprises an image processor configured to process the photographic image of the code pattern (*e.g.*, QR code) to extract the code pattern (*e.g.*, QR code) from the photographic image. Once the photographic image of the QR code is captured by the camera of the smartphone, the photographic image is processed to retrieve the QR code. The retrieved QR code can be viewed on the user interface screen of the smartphone.
- 38. Defendant uses a user terminal (*e.g.*, smartphone) comprising a decoder that is configured to decode the extracted code pattern (*e.g.*, QR code) into

code information (e.g., URL of web page associated with Defendant).

39. Defendant uses a user terminal comprising a transceiver (*e.g.*, FDD-LTE/CDMA//EDGE transceiver) which is configured to transmit or receive a content information request message (*e.g.*, http request message for accessing the webpage associated with Defendant) to a server (*e.g.*, Defendant's server) based on the code information (*e.g.*, URL of the webpage associated with Defendant). As shown below, once the URL is decoded from the extracted QR code, a request or response for accessing a webpage associated with Defendant is sent to Defendant's server by means of transceiver of the smartphone:



#### Claim 9

- 40. Through claim 9, the '159 Patent claims the user terminal of claim 8, wherein the content information comprises at least one of the following: image, sound, moving picture, and text data.
  - 41. Defendant infringes claim 9.
  - 42. Defendant uses a user terminal to receive content information that

comprises image and text data.

#### Claim 10

- 43. Through claim10, the '159 Patent claims the user terminal of claim 8, wherein: the processor is further configured to extract a uniform resource locator (URL) of the server from the code information; and the transceiver is further configured to transmit the content information request message to the server based on the extracted URL.
  - 44. Defendant infringes claim 10.
- 45. Defendant uses a user terminal (*e.g.*, smartphone) that is configured to extract a uniform resource locator (URL) of the server (*e.g.*, Defendant's server) from the code information (*e.g.*, URL of web page associated with Defendant).
- 46. Defendant uses a user terminal (*e.g.*, smartphone) comprising a transceiver configured to transmit the content information request message (*e.g.*, http request message for accessing the webpage associate with Defendant) to the server (*e.g.*, Defendant's server) based on the extracted URL.

#### Claim 15

47. Through claim 15, the '159 Patent claims a non-transitory machine-readable storage medium, having encoded thereon program code, wherein, when the program code is executed by a machine, the machine implements a method for providing content with the use of a code pattern by a user terminal, comprising the steps of: obtaining a photographic image of a code pattern by a camera of the user terminal; processing, by a processor of the user terminal, the photographic image of the code pattern to extract the code pattern from the photographic image; decoding the extracted code pattern by the processor of the user terminal into code information; transmitting a content information request message to a server based on the code information; and receiving content information from the server in

response to the content information request message.

- 48. Defendant infringes claim 15.
- 49. Defendant, at least in internal use and testing, practices a method of providing content (*e.g.*, a webpage associated with Defendant) with the use of a code pattern (*e.g.*, a QR code) by a user terminal (*e.g.*, a smartphone).
- 50. Defendant, at least in internal use and testing, obtains a photographic image of a code pattern (*e.g.*, QR code) by a camera of the user terminal (*e.g.*, smartphone).
- 51. Defendant, at least in internal use and testing, uses a processor of the user terminal (*e.g.*, smartphone) to processes the photographic image of the code pattern (*e.g.*, QR code) to extract the code pattern from the photographic image.
- 52. Defendant, at least in internal use and testing, decodes the extracted code pattern by the processor of the user terminal into code information (*e.g.*, URL of web page associated with Defendant).
- 53. Defendant, at least in internal use and testing, transmits and receives a content information request message (*e.g.*, http request message for accessing the webpage associated with Defendant) to and from a server (*e.g.*, Defendant's server) based on the code information (*e.g.*, URL of the webpage associated with Defendant).

#### Claim 16

54. Through claim 16, the '159 Patent claims a method of providing content with the use of an image captured by a user terminal, the method comprising: obtaining a photographic image by a camera of the user terminal; processing, by a processor of the user terminal, the photographic image to extract characteristic information from the photographic image; transmitting a content information request message with the extracted characteristic information to a

server; and receiving content information from the server in response to the content information request message.

- 55. Defendant infringes claim 16.
- 56. Defendant, at least in internal use and testing, practices a method of providing content (*e.g.*, a webpage associated with Defendant) with the use of a code pattern (*e.g.*, a QR code) by a user terminal (*e.g.*, a smartphone).
- 57. Defendant, at least in internal use and testing, obtains a photographic image of a code pattern (*e.g.*, QR code) by a camera of the user terminal (*e.g.*, smartphone).
- 58. Defendant, at least in internal use and testing, processes by a processor of the user terminal (*e.g.*, smartphone), the photographic image of the code pattern (*e.g.*, QR code) to extract characteristic information from the photographic image.
- 59. Defendant, at least in internal use and testing, transmits and receives a content information request message (*e.g.*, http request message for accessing the webpage associated with Defendant) to or from a server (*e.g.*, Defendant's server) based on the extracted characteristic information (*e.g.*, URL of the webpage associated with Defendant).
- 60. Upon information and belief, Defendant has known of the existence of the '159 Patent, and its acts of infringement have been willful and in disregard for the '159 Patent, without any reasonable basis for believing that it had a right to engage in the infringing conduct.
- 61. Defendant's acts of infringement of the '159 Patent have caused and will continue to cause Plaintiff damages for which Plaintiff is entitled to compensation pursuant to 35 U.S.C. § 284.
  - 62. Defendant's acts of infringement of the '159 Patent have caused and

will continue to cause Plaintiff immediate and irreparable harm unless such infringing activities are also enjoined by this court pursuant to 35 U.S.C. § 283. Plaintiff has no adequate remedy at law.

- 63. Upon information and belief, the '159 Patent, at all times material, was and is in compliance with 35 U.S.C. § 287.
- 64. Plaintiff retained the law firm of WATSON LLP to represent its interests in this action and is obligated to pay such firm reasonable attorneys' fees for its services. Plaintiff may recover its attorneys' fees and costs from Defendant, pursuant to 35 U.S.C. § 285, because this case is exceptional.

WHEREFORE, Plaintiff, CODING TECHNOLOGIES LLC, demands judgment against Defendant, CRAWFORD AND COMPANY, and respectfully seeks the entry of an order (i) adjudging that Defendant has infringed the '159 Patent, in violation of 35 U.S.C. § 271; (ii) granting an injunction enjoining Defendant, its employees, agents, officers, directors, attorneys, successors, affiliates, subsidiaries and assigns, and all of those in active concert and participation with any of the foregoing persons or entities from infringing, the '159 Patent; (iii) ordering Defendant to account and pay damages adequate to compensate Plaintiff for Defendant's infringement of the '159 Patent, with prejudgment and post-judgment interest and costs, pursuant to 35 U.S.C. § 284; (iv) ordering that the damages award be increased up to three times the actual amount assessed, pursuant to 35 U.S.C. § 284; (v) declaring this case exceptional and awarding Plaintiff its reasonable attorneys' fees, pursuant to 35 U.S.C. § 285; and, (vi) awarding such other and further relief as this court deems just and proper.

**DATED** on June 18, 2018

# Respectfully submitted, WATSON LLP

/s/ Coleman Watson
Coleman W. Watson, Esq.
Florida Bar. No. 0087288 California Bar No. 266015
Georgia Bar No. 317133
New York Bar Reg. No. 4850004
Email: <a href="mailto:coleman@watsonllp.com/docketing@watsonllp.com/do

## WATSON LLP

1075 Peachtree Street NE Suite 3650 Atlanta, GA 30309 Telephone: 404.474.0592 Facsimile: 404.965.3750

Attorneys for Plaintiff Coding Technologies LLC