December 19, 2019

IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF TEXAS WACO DIVISION

CLERK, U.S. DISTRICT CLERK WESTERN DISTRICT OF TEXAS BriannaWinter

DEPUTY

Case No. 6:19-cv-714 BROADBAND iTV, INC., Plaintiff, v. DIRECTV, LLC,

Defendant.

JURY TRIAL DEMANDED

COMPLAINT FOR PATENT INFRINGEMENT

Plaintiff Broadband iTV, Inc. ("BBiTV"), by and through the undersigned counsel, hereby files this complaint ("Complaint") and makes the following allegations of patent infringement relating to U.S. Patent Nos. 10,028,026, 10,506,269, 9,998,791, and 9,648,388 against Defendant DirecTV, LLC ("DirecTV") and alleges as follows upon actual knowledge with respect to itself and its own acts and upon information and belief as to all other matters:

NATURE OF THE ACTION

- This is an action for patent infringement. BBiTV alleges that DirecTV infringes 1. U.S. Patent Nos. 10,028,026 (the "'026 Patent"), 10,506,269 (the "'269 Patent"), 9,998,791 (the "'791 Patent"), and 9,648,388 (the "'388 Patent") copies of which are attached hereto as Exhibits A-D (collectively, "the Asserted Patents").
- 2. BBiTV alleges that DirecTV directly and indirectly infringes the Asserted Patents by making, using, offering for sale, selling and importing, among other things, set-top boxes ("STBs") and mobile device apps that provide certain novel video-on-demand ("VOD") functionalities. DirecTV also induces and contributes to the infringement of others, including its users, customers, agents, or other third parties. BBiTV seeks damages and other relief for DirecTV's direct and indirect infringement of the Asserted Patents.

THE PARTIES

- 3. BBiTV is a Delaware corporation headquartered at 201 Merchant Street, Suite 1830, Honolulu, Hawaii 96813.
 - 4. BBiTV holds all substantial rights, title and interest in and to the Asserted Patents.
- 5. Upon information and belief, Defendant DirecTV, LLC is a California corporation with a place of business at 1010 N. Saint Mary's Street, RM 9-Y01, San Antonio, Texas 78215 and with a registered agent for service of process at CT Corporation System, 1999 Bryan Street, Suite 900, Dallas, Texas 75201. Upon information and belief, Defendant DirecTV, LLC is a wholly owned subsidiary of AT&T Inc. ("AT&T").

JURISDICTION AND VENUE

- 6. This action for patent infringement arises under the Patent Laws of the United States, 35 U.S.C. § 1 et. seq. This Court has original jurisdiction under 28 U.S.C. §§ 1331 and 1338.
- 7. Venue in the Western District of Texas is proper pursuant to 28 U.S.C. §§ 1391(b), (c) and § 1400(b) because DirecTV has a regular and established place of business in this District, including at 1010 N. Saint Mary's St., RM 9-Y01, San Antonio, Texas 78215; has committed acts within this District giving rise to this action; and DirecTV continues to conduct business in this District, including one or more acts of selling, using, importing, and/or offering for sale infringing products or providing support service to DirecTV's customers in this District. Upon information and belief, DirecTV conducts business at AT&T retail stores in this District, including at, *inter alia*, 1428 Wooded Acres Drive, Suite 120, Waco, Texas 76710; 1515 Hewitt Drive, Suite A, Waco, Texas 76712; and 2320 W. Loop 340, Suite 100A, Waco, Texas 76711.²

¹ https://investors.att.com/stockholder-services/cost-basis-guide/acquisitions/directv

² For instance, the websites for these AT&T stores highlight DirecTV offerings: "And while you're in the store, make sure to check out our DIRECTV® and AT&T TV NOW packages. They deliver the shows and movies people love talking about."

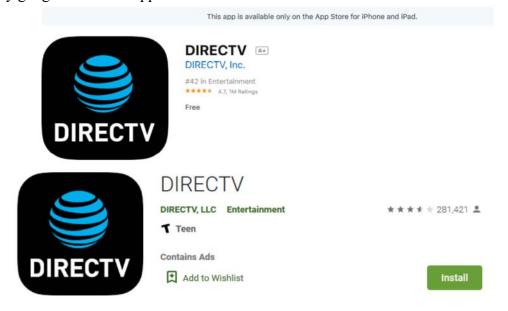
https://www.att.com/stores/texas/waco/116691; https://www.att.com/stores/texas/waco/83031; https://www.att.com/stores/texas/waco/52076.

8. DirecTV is subject to this Court's specific and general personal jurisdiction pursuant to due process or the Texas Long Arm Statute, due at least to DirecTV's substantial business in this forum, including: (i) business related to infringing acts as alleged herein; or (ii) regularly doing or soliciting business, engaging in other persistent courses of conduct, or deriving substantial revenue from goods and services provided to individuals in Texas and in this District. Within this state, DirecTV has used the patented inventions thereby committing, and continuing to commit, acts of patent infringement alleged herein. In addition, DirecTV has derived revenues from its infringing acts occurring within the Western District of Texas. Further, DirecTV is subject to the Court's general jurisdiction, including from regularly doing or soliciting business, engaging in other persistent courses of conduct, and deriving substantial revenue from goods and services provided to persons or entities in Texas and the Western District of Texas. Further, DirecTV is subject to the Court's personal jurisdiction at least due to its sale of products or services within Texas and the Western District of Texas. DirecTV has committed such purposeful acts or transactions in Texas such that they reasonably should know and expect that they could be haled into this Court because of such activity.

COUNT I – INFRINGEMENT OF U.S. PATENT NO. 10,028,026

- 9. The allegations of paragraphs 1-8 of this Complaint are incorporated by reference as though fully set forth herein.
- 10. The '026 Patent, titled "System for addressing on-demand TV program content on TV services platform of a digital TV services provider," issued on July 17, 2018. A copy of the '026 Patent is attached as Exhibit A.
 - 11. Pursuant to 35 U.S.C. § 282, the '026 Patent is presumed valid.
- 12. Upon information and belief, DirecTV makes, uses, offers for sale, and/or sells in the United States and/or imports into the United States products and services that provide DirecTV's subscribers with video on-demand ("VOD") services using set-top boxes ("STBs"), and mobile device apps (collectively the "Accused '026 Patent Products"). Specifically, DirecTV, by and through its various operator subsidiaries, provides Internet-connected STBs,

such as the Genie HD DVR STB, for receiving, via the Internet, video content to be viewed by VOD system subscribers. Likewise, DirecTV provides such mobile device apps, such as the DirecTV App available for iOS devices on Apple's App Store and for Android devices on Google Play that are downloaded to subscribers' Internet-connected devices—including smartphones and tablets—for receiving, via the Internet, video content to be viewed by VOD system subscribers. *See* https://apps.apple.com/us/app/directv/id307386350; https://play.google.com/store/apps/details?id=com.directv.dvrscheduler.



- 13. Upon information and belief, the Accused '026 Patent Products infringe at least claims 1, 3, 5, 8, and 11 of the '026 Patent in the exemplary manner described below.
- 14. As to claim 1, DirecTV provides an Internet-connected digital device, including a set-top box for receiving, via the Internet, video content to be viewed by a subscriber of a video-on-demand system. DirecTV additionally provides software (*e.g.*, the DirecTV iOS and Android mobile device apps) for which a third-party Internet-connected device (*e.g.*, a smartphone or tablet) receives, via the Internet, video content to be viewed by a subscriber of a video-on-demand system.

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15. In both cases, DirecTV provides an electronic program guide (EPG) as a templatized video-on-demand display, which uses at least one of a plurality of different display templates to which the Internet-connected digital device has access, to enable a subscriber using the Internet-connected digital device to navigate in a drill-down manner through titles by category information in order to locate a particular one of the titles whose associated video content is desired for viewing on the Internet-connected digital device.



DirecTV App:



16. The EPGs on the Accused '026 Patent Products are used by subscribers to select VOD content. The EPGs use a templatized VOD display that has been generated in a plurality of layers, including a first layer that includes at least one of a basic color, logo, or graphical theme to display. For example, the EPGs include a background screen to provide a black background, digital clock, and graphical theme.

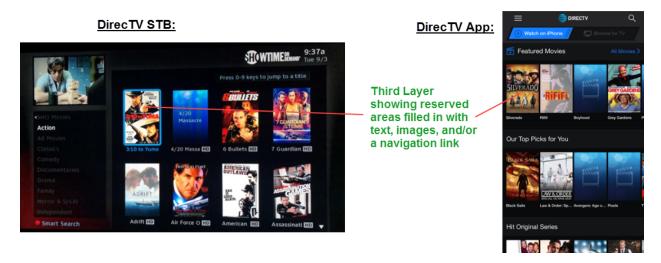


17. The templatized VOD display of the EPGs on the Accused '026 Patent Products also includes a second layer comprising a particular display template from the plurality of different display templates layered on the background screen, wherein the particular display template comprises one or more reserved areas that are reserved for displaying content provided by a different layer of the plurality of layers. For example, the EPGs include a second layer comprising reserved areas for displaying content provided by a different layer of the plurality of layers.



18. The templatized VOD display of the EPGs on the Accused '026 Patent Products includes a third layer having reserved area content generated using the received video content, the associated metadata, and an associated plurality of images to be displayed in the one or more

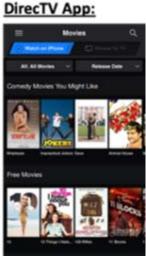
reserved areas in the particular display template as at least one of text, an image, a navigation link, and a button. For example, the EPGs include a second layer comprising reserved areas for displaying content in a third layer, such as received video content, the associated metadata, and the associated plurality of images to be displayed in the one or more reserved areas in the particular display template as text, an image, a navigation link, and a button.



19. The EPGs on the Accused '026 Patent Products allow navigating through titles in a drill-down manner including navigating from a first level of the hierarchical structure of a video-on-demand content menu to a second level of the hierarchical structure to locate the particular one of the titles. A first template of the plurality of different display templates is used as the particular display template for the templatized display for displaying the first level of the hierarchical structure and a second template of the plurality of different display templates is used as the particular display template for the templatized display for displaying the second level of the hierarchical structure.

First level showing the first display template:





Second level showing the second display template:

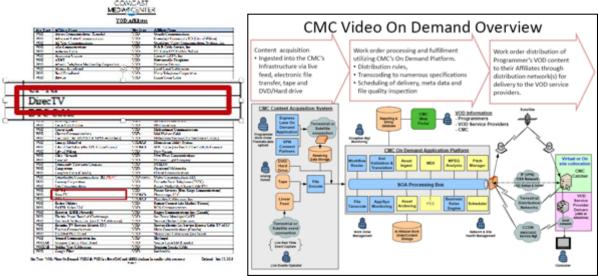




20. The Accused '026 Patent Products receive video content that was uploaded to a Web-based content management system by a content provider device associated with the video content provider via the Internet in a digital video format, along with associated metadata including title information and category information, and along with the associated plurality of images designated by the video content provider, the associated metadata specifying a respective hierarchical location of a respective title of the video content within the electronic program guide to be displayed on the Internet-connected digital device using the respective hierarchically-

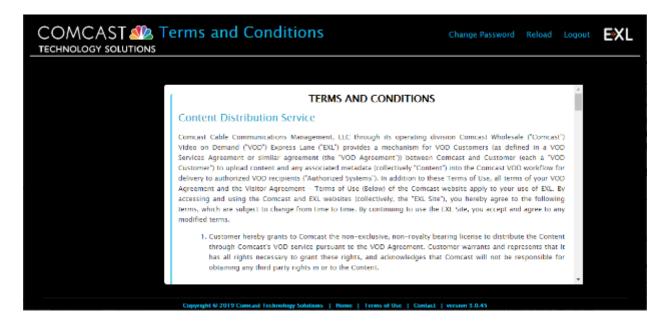
arranged category information associated with the respective title, wherein at least one of the uploaded associated plurality of images designated by the video content provider is displayed with the associated respective title in the templatized video-on-demand display.

21. For example, on information and belief, DirecTV uses Comcast Technology Solutions, formerly known as Comcast Media Center ("CMC"), as a web-based Content Management System and Distribution Service known as Express Lane to ingest video content and related metadata and images that are used to generate EPGs:



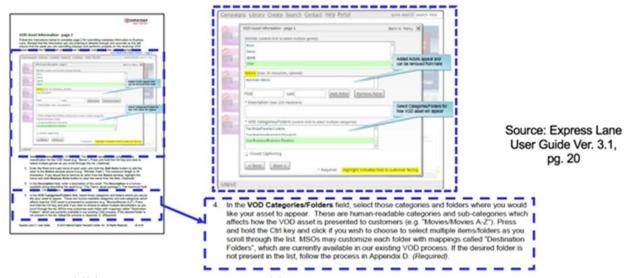
Source: Exhibit F (Comcast, 2013); Exhibit G (Comcast, 2010).

22. The Accused '026 Patent Products receive from the Express Lane platform the VOD application-readable metadata and images that are associated with respective video content. Express Lane receives VOD content from content producers and distributes the VOD content to the appropriate VOD system platforms.



Source: https://exl.comcastwholesale.com/terms (last accessed November 16, 2019).

23. The VOD content is received along with VOD metadata, which includes associated metadata including title information and category information, and along with the associated plurality of images designated by the video content provider, the associated metadata specifying a respective hierarchical location of a respective title. The EPG uses this category of information designated by the video content provider to locate the title in the hierarchy of the program guide.



Source: Exhibit E, Express Lane User Guide v3.11, p. 20.

24. The Accused '026 Patent Products display at least one of the uploaded associated

plurality of images designated by the video content provider with the associated respective title in the templatized VOD display.

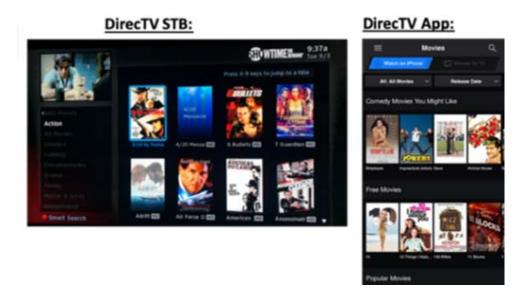
First level showing the first display template:



Second level showing the second display template:



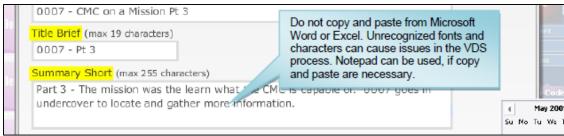
25. As to claim 3, the plurality of different display templates used by the EPG are used to locate the particular one of the titles in a drill-down manner from a first level of a hierarchical structure of the electronic program guide to a second level of the hierarchical structure of the electronic program guide. A first of the plurality of display templates is used for displaying the first level of the electronic program guide.



And a second of the plurality of different display templates is used for displaying the second level of the electronic program guide.



26. As to claim 5, the associated metadata received along with the video content uploaded to a Web-based content management system by a content provider device associated with the video content provider via the Internet in a digital video format, includes descriptive data about the video content, such as a short summary of the VOD asset.



Source: Exhibit E, Express Lane User Guide v3.11, p. 18.

3. Enter a short summary of the asset into the **Summary Short** field. This is a sentence that provides a short summary of the VOD asset, usually typed in by the provider (e.g. "Fictional romantic tale of a rich girl and poor boy who meet on the ill-fated voyage of the 'un-sinkable' ship"). Spelling, grammar, and capitalization are important as the data typed here displays to the viewer. The maximum length of this field is 255 characters, including punctuation, spaces, alphanumeric and special characters. (Required).

Source: Exhibit E, Express Lane User Guide v3.11, p. 18.

27. As to claim 8, DirecTV provides an Internet-connected digital device, including a set-top box.

DirecTV STB:





28. As to claim 11, DirecTV provides software (*e.g.*, the DirecTV iOS and Android mobile device apps) for which a smartphone serves as the Internet-connected digital device of the invention.

DirecTV App:





- 29. DirecTV has infringed, and continues to infringe, at least claims 1, 3, 5, 8, and 11 of the '026 Patent in the United States, by making, using, offering for sale, selling and/or importing the Accused '026 Patent Products in violation of 35 U.S.C. § 271(a).
- 30. DirecTV also has infringed, and continues to infringe, at least claims 1, 3, 5, 8, and 11 of the '026 Patent by actively inducing others to use, offer for sale, and sell the Accused

'026 Patent Products. DirecTV's users, customers, agents, or other third parties, who use those devices in accordance with DirecTV's instructions, infringe claims 1, 3, 5, 8, and 11 of the '026 Patent, in violation of 35 U.S.C. § 271(a). Because DirecTV intentionally instructs its customers to infringe through training videos, demonstrations, brochures, and user guides, such as those located at: www.directv.com; support.directv.com; https://forums.att.com/t5/DIRECTV/ct-p/directv, Apple App Store listing for the iOS DirecTV App, Google Play Store listing for the Android DirecTV App, in-app instructions in the iOS, and Android DirecTV Apps, DirecTV is liable for infringement of the '026 Patent under 35 U.S.C. § 271(b).

- 31. DirecTV also has infringed, and continues to infringe, at least claims 1, 3, 5, 8, and 11 of the '026 Patent by offering to commercially distribute, commercially distributing, or importing the Accused '026 Patent Products, which are used in practicing the processes, or using the systems, of the '026 Patent, and constitute a material part of the invention. For example, DirecTV provides mobile device apps to users, who then install those apps on their mobile devices, such as smartphones and tablets. A mobile device that has been configured to use DirecTV's mobile device app to access DirecTV's VOD platform infringes claims 1, 3, 5, 8, and 11 of the '026 Patent, in violation of 35 U.S.C. § 271(a). DirecTV knows portions of the Accused '026 Patent Products to be especially made or especially adapted for use in infringement of the '026 Patent, and not to be staple articles, and not to be commodities of commerce suitable for substantial noninfringing use. DirecTV is thereby liable for contributory infringement of the '026 Patent under 35 U.S.C. § 271(c).
- 32. DirecTV is on notice of its infringement of the '026 Patent by no later than the filing and service of this Complaint. DirecTV also received notice of its infringement of the '026 Patent on December 18, 2019, when BBiTV served DirecTV with an infringement notice letter. By the time of trial, DirecTV will have known and intended (since receiving such notice) that its continued actions would actively induce and contribute to the infringement of at least claims 1, 3, 5, 8, and 11 of the '026 Patent.
 - 33. Upon information and belief, DirecTV may have infringed and continues to

infringe the '026 Patent through other software and devices utilizing the same or reasonably similar functionality, including other versions of the Accused '026 Patent Products.

34. DirecTV's acts of direct and indirect infringement have caused and continue to cause damage to BBiTV. BBiTV is, therefore, entitled to recover damages sustained as a result of DirecTV's wrongful acts in an amount that is proven at trial.

COUNT II – INFRINGEMENT OF U.S. PATENT NO. 10,506,269

- 35. The allegations of paragraphs 1-8 of this Complaint are incorporated by reference as though fully set forth herein.
- 36. The '269 Patent, titled "System for addressing on-demand TV program content on TV services platform of a digital TV services provider," issued on December 10, 2019. A copy of the '269 Patent is attached as Exhibit B.
 - 37. Pursuant to 35 U.S.C. § 282, the '269 Patent is presumed valid.
- 38. Upon information and belief, DirecTV makes, uses, offers for sale, and/or sells in the United States and/or imports into the United States products and services that provide DirecTV's subscribers with VOD services via mobile device apps (collectively the "Accused '269 Patent Products"). Specifically, DirecTV provides such mobile device apps, such as the DirecTV App available for iOS devices on Apple's App Store and for Android devices on Google Play that are downloaded to subscribers' Internet-connected devices—including smartphones and tablets—for receiving via the Internet video content to be viewed by a VOD system subscriber. *See* https://apps.apple.com/us/app/directv/id307386350; https://play.google.com/store/apps/details?id=com.directv.dvrscheduler.

DIRECTV 4+
DIRECTV, Inc.
#42 in Entertainment
***** 4.7, 1M Ratings
Free



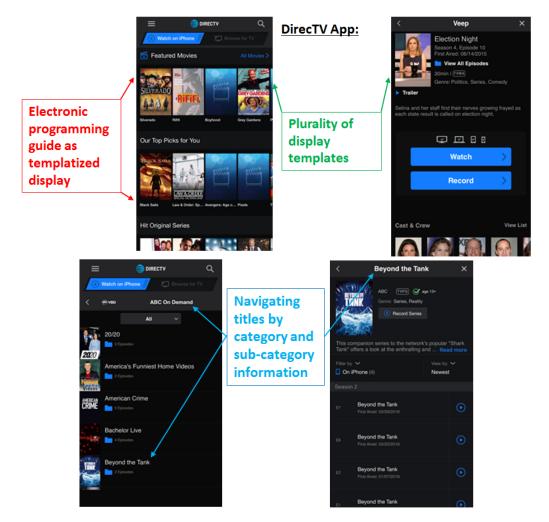
- 39. Upon information and belief, the Accused '269 Patent Products infringe at least claims 1, 3, 4, and 6 of the '269 Patent in the exemplary manner described below.
- 40. As to claim 1, the Accused '269 Patent Products include an interactive mobile application for providing, via the Internet, video content to be viewed by a subscriber of a video-on-demand system using a hierarchically arranged interactive electronic program guide stored on non-volatile memory operatively connected to a subscriber device.



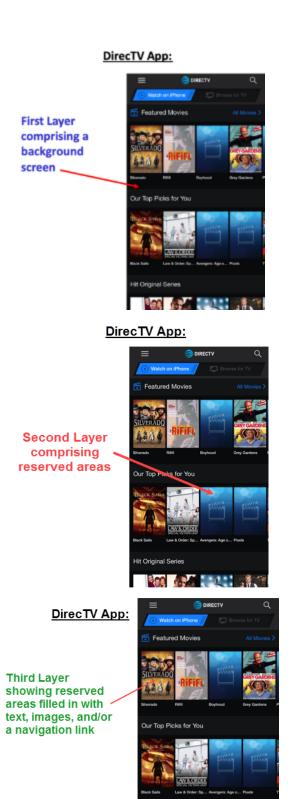
Source: www.comcasttechnologysolutions.com/resources/vod-ebook

41. The Accused '269 Patent Products obtain from a digital service provider system and present to the subscriber an electronic programming guide including a templatized video-on-demand display, which uses at least one display template to which the subscriber device has access, to enable the subscriber using the subscriber device to navigate in a drill-down manner, from a first level of a hierarchical structure of the electronic program guide based on subcategory information in order to locate a particular one of the plurality of titles whose associated video content is desired for viewing on demand via the subscriber device.

16



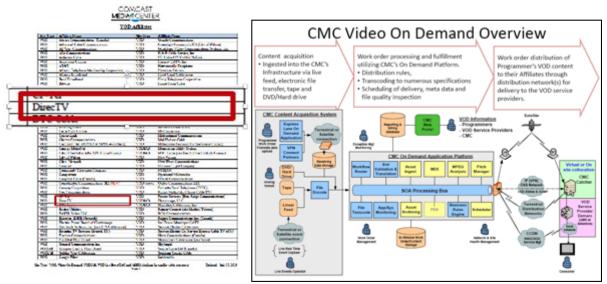
42. The Accused '269 Patent Products provide a templatized VOD display that has been generated in a plurality of layers, comprising: (a) a first layer comprising a background screen to provide at least one of a basic color, logo, or graphical theme to display; (b) a second layer comprising a particular display template from the plurality of different display templates layered on the background screen, wherein the particular display template comprises one or more reserved areas that are reserved for displaying content provided by a different layer of the plurality of layers; and (c) a third layer comprising reserved area content generated using program guide content information received by the subscriber device in real time from the digital television service provider system comprising at least one of text, image, video content, a navigation link, and a button to be displayed in the one or more reserved areas in the particular display.



43. The program guide content information displayed by the Accused '269 Patent Products was uploaded to a Web-based content management system by a content provider device

associated with the video content provider via the Internet in a digital video format, along with associated metadata including title information and category information, and along with the associated plurality of images designated by the video content provider, the associated metadata specifying a respective hierarchical location of a respective title of the video content within the electronic program guide to be displayed on the Internet-connected digital device using the respective hierarchically-arranged category information associated with the respective title, wherein at least one of the uploaded associated plurality of images designated by the video content provider is displayed with the associated respective title in the templatized video-ondemand display.

44. For example, on information and belief, DirecTV uses Comcast Technology Solutions, formerly known as Comcast Media Center ("CMC"), as a web-based Content Management System and Distribution Service known as Express Lane to ingest video content and related metadata and images that are used to generate EPGs:



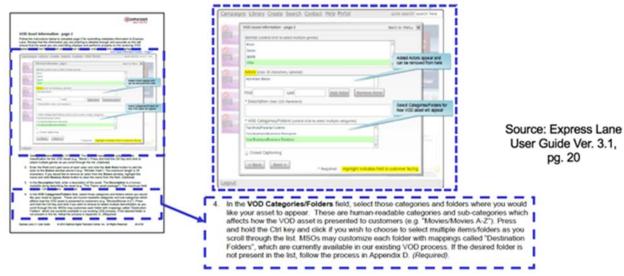
Source: Exhibit F (Comcast, 2013); Exhibit G (Comcast, 2010).

45. The Accused '269 Patent Products receive from the Express Lane platform the VOD application-readable metadata and images that are associated with respective video content. Express Lane receives VOD content from content producers and distributes the VOD content to the appropriate VOD system platforms.



Source: https://exl.comcastwholesale.com/terms (last accessed November 16, 2019).

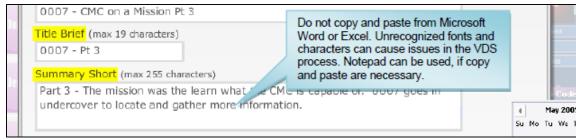
- 46. The VOD content is received along with VOD metadata, which includes associated metadata including title information and category information, and along with the associated plurality of images designated by the video content provider, the associated metadata specifying a respective hierarchical location of a respective title.
- 47. The EPG uses this category of information designated by the video content provider to locate the title in the hierarchy of the program guide.



Source: Exhibit E, Express Lane User Guide v3.11, p. 20.

48. With regard to the associated metadata, Express Lane ingests descriptive

information that is displayed to the viewer.



Source: Exhibit E, Express Lane User Guide v3.11, p. 18.

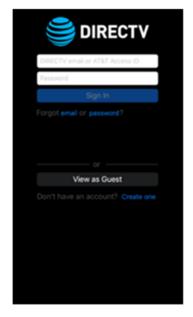
3. Enter a short summary of the asset into the Summary Short field. This is a sentence that provides a short summary of the VOD asset, usually typed in by the provider (e.g. "Fictional romantic tale of a rich girl and poor boy who meet on the ill-fated voyage of the 'un-sinkable' ship"). Spelling, grammar, and capitalization are important as the data typed here displays to the viewer. The maximum length of this field is 255 characters, including punctuation, spaces, alphanumeric and special characters. (Required).

Source: Exhibit E, Express Lane User Guide v3.11, p. 18.

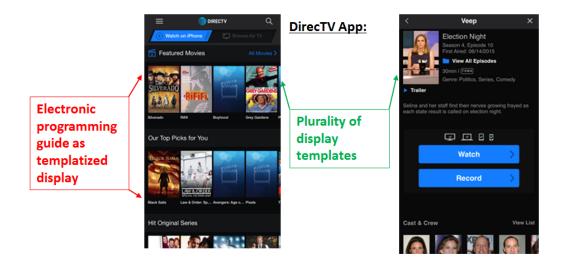
On information and belief, Express Lane similarly ingests images that are also displayed to the viewer.

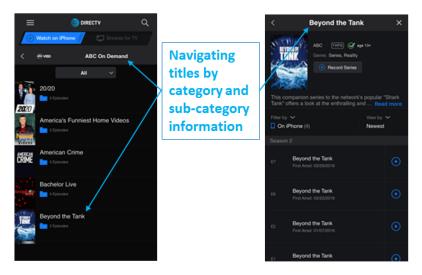


49. As to claim 3, the Accused '269 Patent Products are further configured to obtain login credentials from the subscriber device and verify with the digital television service provider that the login credentials are associated with a subscriber account. DirecTV's mobile device app prompts for such login credentials:



- 50. As to claim 4, the Accused '269 Patent Products display at least one of the uploaded associated plurality of images designated by the video content provider with the associated respective title in the templatized video on demand display. As shown above, DirecTV's mobile device app displays at least one image with associated titles.
- 51. As to claim 6, the Accused '269 Patent Products use the at least one display template to locate the particular one of the titles in a drill-down manner from a first level of a hierarchical structure of the electronic program guide to a second level of the hierarchical structure of the electronic program guide.





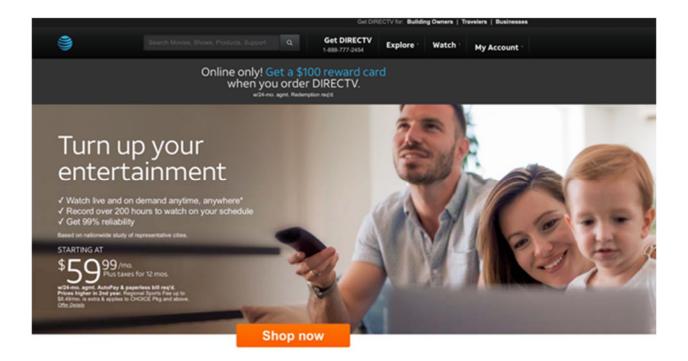
- 52. DirecTV has infringed, and continues to infringe, claims 1, 3, 4, and 6 of the '269 Patent in the United States, by making, using, offering for sale, selling and/or importing the Accused '269 Patent Products in violation of 35 U.S.C. § 271(a).
- 53. DirecTV also has infringed, and continues to infringe, claims 1, 3, 4, and 6 of the '269 Patent by actively inducing others to use, offer for sale, and sell the Accused '269 Patent Products. DirecTV's users, customers, agents, or other third parties who use those products and/or DirecTV's VOD service in accordance with DirecTV's instructions infringe claims 1, 3, 4, and 6 of the '269 Patent, in violation of 35 U.S.C. § 271(a). Because DirecTV intentionally instructs its customers to infringe through training videos, demonstrations, brochures and user guides, such as those located at: www.directv.com; support.directv.com; https://forums.att.com/t5/DIRECTV/ct-p/directv, Apple App Store listing for the iOS DirecTV App, Google Play Store listing for the Android DirecTV App, in-app instructions in the iOS and Android DirecTV Apps, DirecTV is liable for infringement of the '269 Patent under 35 U.S.C. § 271(b).
- 54. DirecTV is on notice of its infringement of the '269 Patent by no later than the filing and service of this Complaint. DirecTV also received notice of its infringement of the '269 Patent on December 18, 2019, when BBiTV served DirecTV with an infringement notice letter. By the time of trial, DirecTV will have known and intended (since receiving such notice) that its continued actions would actively induce the infringement of at least claims 1, 3, 4, and 6

of the '269 Patent.

- 55. Upon information and belief, DirecTV may have infringed and continues to infringe the '269 Patent through other software and devices utilizing the same or reasonably similar functionality, including other versions of the Accused '269 Patent Products.
- 56. DirecTV's acts of direct and indirect infringement have caused and continue to cause damage to BBiTV. BBiTV is, therefore, entitled to recover damages sustained as a result of DirecTV's wrongful acts in an amount that is proven at trial.

COUNT III – INFRINGEMENT OF U.S. PATENT NO. 9,998,791

- 57. The allegations of paragraphs 1-8 of this Complaint are incorporated by reference as though fully set forth herein.
- 58. The '791 Patent, titled "Video-on-demand content delivery method for providing video-on-demand services to TV service subscribers," issued on June 12, 2018. A copy of the '791 Patent is attached as Exhibit C.
 - 59. Pursuant to 35 U.S.C. § 282, the '791 Patent is presumed valid.
- 60. Upon information and belief, DirecTV makes, uses, offers for sale, and/or sells in the United States and/or imports into the United States products and services that provide DirecTV's subscribers with VOD services using DirecTV STBs (collectively the "Accused '791 Patent Products").



Get the ultimate entertainment experience on the #1 satellite service in the country¹

Switch today and see why DIRECTV has rated higher in customer satisfaction than Cable for 18 years in a row.² Pick your perfect package and enjoy live TV and 50,000 shows and movies On Demand on up to 5 screens at once—anytime, anywhere—on the DIRECTV app.³

*Based on U.S. satellite softworker data as of 20 2018.

*As compared to other major subscription TV cable providers. Claim based on 2011-2018 ACSI surveys of customers rating their own TV provider's performance. No major authorization cable TV provider caused by the TV prov

Source: https://directv.com/DTVAPP/content/packages/overview (last accessed Nov. 25, 2019).

- 61. Upon information and belief, the Accused '791 Patent Products infringe at least claims 1, 12, and 18 of the '791 Patent in the exemplary manner described below.
- 62. As to claim 1, the Accused '791 Patent Products deliver VOD content by providing VOD services to a plurality of television service subscribers via a television service provider system that comprises a VOD content delivery system having one or more computers. For example, the Accused '791 Patent Products utilize one or more computers including the Comcast Technology Solutions, formerly known as Comcast Media Center ("CMC"), as a Webbased content management system for VOD content delivery.



VOD Affiliates

Site Type	Affiliate Name	Site Type	Affiliate Name
VOD	Access Communications (Canada)	VOD	Grande Communications
VOD	Advanced Cable Communications	VOD	Greenlight Community BB (City of Wilson)
VOD	All West Communications	VOD	Guadalupe Valley Communications Systems, Inc.
VOD	Allo Communications	VOD	H & B Cable Service, Inc
VOD	Anthetam Cable	VOD	HC Cable OPCO d/b/a NuLink
VOD	Armstrong Utilities	VOD	Hargray CATV, Inc
VOD	AT&T	VOD	Harrisonvalle Telephone
VOD	Atlantic Telephone Membership Corporation	VOD	Hawanan Telcom
VOD	Atlantic Broadband (C')	VOD	Hood Canal Cablevision
VOD	Bend Broadband	VOD	Horry Telephone Cooperative
VOD	Bitwise	VOD	Home Town Cable

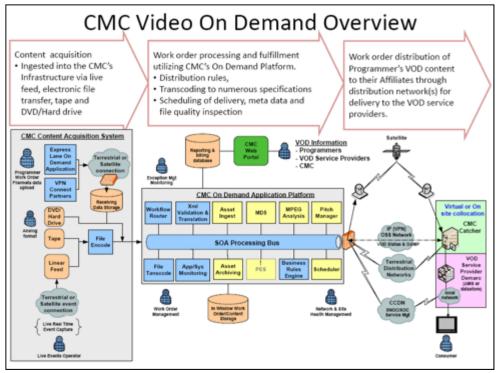


	Cara angentrana	100	A CO. CO.
VOD	Cedar Falls Utilities	VOD	MI-Connection
VOD	CenturyLink	VOD	Midcontinent Communications
VOD	Charter Communications	VOD	Mid-Hudson Cable
VOD	Cincinnati Bell (MPEG2 & MPEG-4 catchers)	VOD	Millennium Telcom (dba OneSource Comm.)
VOD	Cinergy MetroNet	VODIAB	Momistown Utility System
VOD	City of Ketchikan (dba KPU CommVision)	VODIAB	MTC Cable (aka Heart of the Catskills Comm.)
VOD	City of Wilson	VOD	New Visions
VOD	Click! Network	VOD	New Wave Communications
VOD	Comcast	VOD	Norwood Light Company
VOD	Community Television Company	VOD	NTELOS
VOD	Сопрогни	VOD	Openband Multimedia
VOD	Compton Cable (Canada)	VOD	Orbitel Communications
VOD	Consolidated Communications (IL) NEW!	VODIVODIAB	Otelco Communications LLC
VOD	Conway Corporation	VOD	Palmetto Rural Telephone (PRTC)
VOD	Cox Communications	VOD	Patriot Media (aka Choice Cable TV)
VOD (01 To	VOD	Pencor Services (Blue Ridge Communications)
VOD	DirecTV	VODIAB	Phonoscope, LLC
VOD	RESERVE D	VODIAB	Plantation Cablevision, Inc.
VOD	Easton Utilities	VOD	Rainier Connect (aka Mashell Telcom)
VOD	EATEL Video LLC	VOD	RCN Communications
VOD	Echostar (DISH Network)	VOD	Rogers Communications Inc. (Canada)
VOD	Electric Power Board of Chattanooga	VOD	San Bruno Municipal CATV
VOD	En-Touch Systems, Inc. (aka ETS Cablevision)	VOD	Service Electric Cablevision
VOD	Essential TV Services (Bristol, TN)	VOD	Service Electric Co./Service Electric Cable TV of NJ
VOD	Frontier Communications	VOD	Shaw Communications (Canada)
VOD	Frankfort Plant Board	VOD	Shrewsbury Cablevision (aka Selco)
VOD	General Communication Inc.	VOD	SkyAngel
VODIAB	Glasgow Electric Plant Board	VOD	Source Cable Ltd (Canada)
VODEAB	Golden West Cablesision	VOD	Southern Coastal Cable
VOD	Google Fiber	VOD	Suddenlink

Site Type: VOD: Video On Demand, VODIAB: VOD In a Box (CMC and ARRIS platform for smaller cable operators)

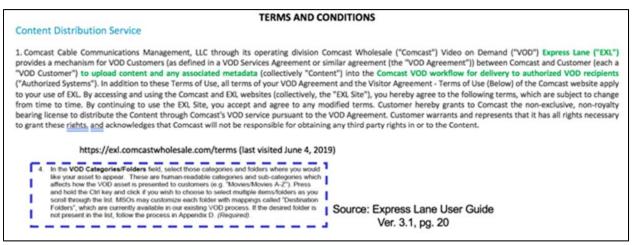
Page 1

Updated: July 17, 2013



Source: Exhibit F (Comcast, 2013); Exhibit G (Comcast, 2010).

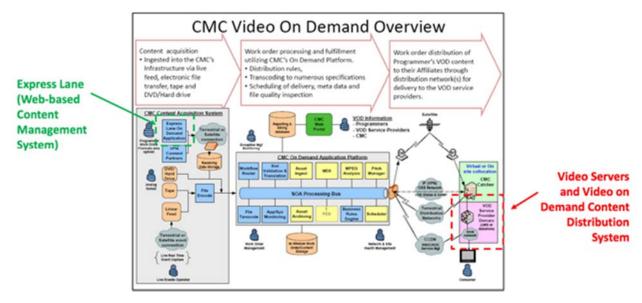
63. The Accused '791 Patent Products receive digital content, at the one or more computers of the video-on-demand content delivery system of the television service provider system from a Web-based content management system. For example, DirecTV receives from the CMC Express Lane platform the video-on-demand program content and hierarchical metadata in the form of title, categories and subcategories.



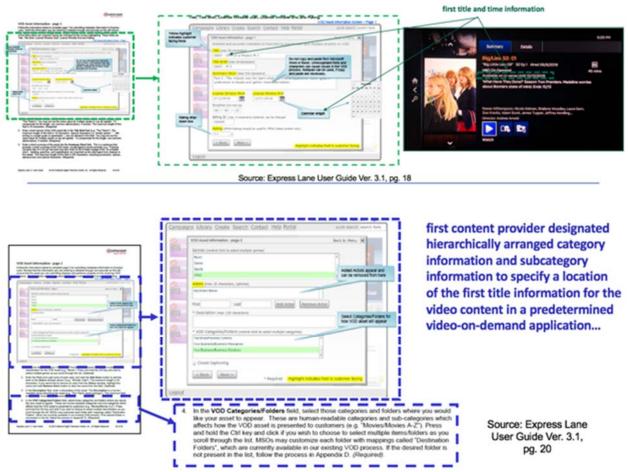
Source: Exhibit E, Express Lane User Guide v3.11, p. 20.

64. CMC Express Lane is a Web-based content management system that receives

VOD content from content producers and distributes the VOD content to the appropriate digital television system platforms.



ontent, along with (ii) first metadata, associated with the first video content and usable in a VOD content menu, the first metadata comprising: (1) first title information comprising a first title, (2) first content provider designated hierarchically arranged category information and subcategory information to specify a location of the first title information for the video content in a predetermined VOD application, the first content provider designated category information and subcategory information associated with the first title information of the first video content using a same hierarchical structure of categories and subcategories as is to be used for placement of the first title information in the predetermined VOD application; and (3) first time information for availability of the first video content for scheduling of viewing of the first video content through the predetermined VOD application.



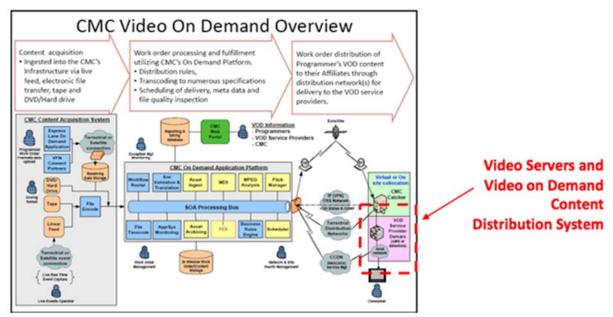
Source: Exhibit E, Express Lane User Guide v3.11, pp. 18, 20.

66. The Accused '791 Patent Products use first video content that was uploaded to the Web-based content management system by a content provider device associated with a first video content provider via the Internet in a digital video format, along with the associated first metadata including first title information, and first content provider designated hierarchically arranged category information and subcategory information designated by the first video content provider, to specify a hierarchical location of the first title of the first video content within the VOD content menu using the first category information and first subcategory information associated with the first title information. As illustrated in the example below, the VOD menu shows a hierarchical ordering of categories and sub-categories leading to a listing of titles according to the metadata discussed above.

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67. The Accused '791 Patent Products store, at a video server comprising one or more computers and computer-readable memory operatively connected to the one or more computers of the video server, respective video content, including the first video content, wherein the video server is associated with the VOD content delivery system and is configured to supply the respective video content, upon request, for transmission to a set top box operatively connected to TV equipment of a television service subscriber.



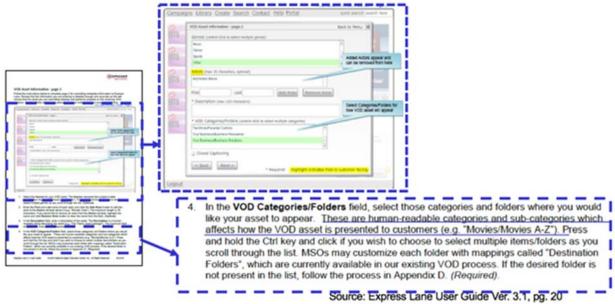
68. The Accused '791 Patent Products include set top boxes provided by DirecTV. The set top boxes are operatively connected to respective TV equipment of a respective television service subscriber with access to the VOD content menu for navigating through titles, including the first title of the first video content, by hierarchically-arranged category information and subcategory information including at least the first category information and the first subcategory information in order to locate a respective one of the titles whose associated video

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content is desired for viewing on the respective TV equipment. The DirecTV STB VOD menu shows a hierarchical ordering of categories and sub-categories leading to a listing of titles.



69. The Accused '791 Patent Products include a VOD content menu that lists the titles using the same hierarchical structure of category information and subcategory information as was designated by one or more video content providers, including the first video content provider, in the uploaded metadata for the respective video content.



Source: Exhibit E, Express Lane User Guide v3.11, p. 20.

70. The Accused '791 Patent Products include a plurality of different video display templates, including a first video display template, that are accessible to the set top box. The predetermined VOD application accesses the first video display template for generating and displaying the VOD content menu at the respective TV equipment of the respective television service subscriber.



71. The Accused '791 Patent Products determine, at the predetermined VOD application, which titles are available for selection from the VOD content menu at a respective time based at least in part on respective time information during which the respective video content associated with the respective time information can be accessed through the predetermined VOD application.



Source: Exhibit E, Express Lane User Guide v3.11, p. 18.

72. The Accused '791 Patent Products retrieve the first video content from the video server in response to (i) the respective television service subscriber selecting, via a control unit in communication with the respective set top box, the first title associated with the first video content from the hierarchically-arranged category information and subcategory information of the VOD content menu, and (ii) the respective set top box transmitting an electronic request for the first video content associated with the selected first title, and transmit the first video content to the respective set top box for display of the first video content on the respective TV equipment of the respective television service subscriber.

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73. As to claim 12, the Accused '791 Patent Products further use at least one of the plurality of different video display templates to generate a templatized video-on-demand display that comprises a background and a template layer having one or more areas for display of metadata provided by the video content provider.

DirecTV STB:



- 74. As to claim 18, the Accused '791 Patent Products further use the at least one of the plurality of different video display templates to generate a templatized video-on-demand display that comprises a background screen, as shown above.
- 75. DirecTV has infringed, and continues to infringe, at least claims 1, 12, and 18 of the '791 Patent in the United States, by making, using, offering for sale, selling and/or importing the Accused '791 Patent Products in violation of 35 U.S.C. § 271(a). DirecTV has infringed, and continues to infringe, at least claims 1, 12, and 18 of the '791 Patent in the United States by

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performing and/or directing its users to perform one or more steps of the claims and/or conditioning the use of the Accused '791 Patent Products and/or DirecTV's VOD service and/or receipt of a benefit upon a user's performance of one or more steps, and establishing the manner or timing of that performance. DirecTV conditions the use of its VOD service upon the performance of one or more steps of the claimed method of the '791 patent by requiring a user to navigate its system in an infringing manner, and profits from such an arrangement by charging the user a rental fee and/or a subscription fee to access VOD content. DirecTV also conditions the receipt of a benefit by a user, i.e., the user benefits by being able to access VOD content of their choice, by requiring the user to navigate its system in an infringing manner. DirecTV establishes the manner or timing of a user's performance of one or more steps because the DirecTV software limits how the user can interact with the VOD system.

- 76. DirecTV also has infringed, and continues to infringe, at least claims 1, 12, and 18 of the '791 Patent by actively inducing others to use, offer for sale, and sell the Accused '791 Patent Products. DirecTV's users, customers, agents or other third parties who use those products in accordance with DirecTV's instructions infringe claims 1, 12, and 18 of the '791 Patent, in violation of 35 U.S.C. § 271(a). Because DirecTV intentionally instructs its customers to infringe through training videos, demonstrations, brochures and user guides, such as those located at: www.directv.com; support.directv.com; https://forums.att.com/t5/DIRECTV/ct-p/directv DirecTV is liable for infringement of the '791 Patent under 35 U.S.C. § 271(b).
- 77. DirecTV also has infringed, and continues to infringe, at least claims 1, 12, and 18 of the '791 Patent by offering to commercially distribute, commercially distributing, or importing the Accused '791 Patent Products, which are used in practicing the processes, or using the systems, of the '791 Patent, and constitute a material part of the invention. DirecTV's users, customers, agents, or other third parties who use DirecTV's set-top boxes and/or DirecTV's VOD service infringe claims 1, 12, and 18 of the '791 Patent, in violation of 35 U.S.C. § 271(a). DirecTV knows portions of the Accused '791 Patent Products to be especially made or especially adapted for use in infringement of the '791 Patent, not a staple article, and not a commodity of

commerce suitable for substantial noninfringing use. DirecTV is thereby liable for contributory infringement of the '791 Patent under 35 U.S.C. § 271(c).

- 78. DirecTV is on notice of its infringement of the '791 Patent by no later than the filing and service of this Complaint. DirecTV also received notice of its infringement of the '791 Patent on December 18, 2019, when BBiTV served DirecTV with an infringement notice letter. By the time of trial, DirecTV will have known and intended (since receiving such notice) that its continued actions would actively induce and contribute to the infringement of at least claims 1, 12, and 18 of the '791 Patent.
- 79. Upon information and belief, DirecTV may have infringed and continues to infringe the '791 Patent through other software and devices utilizing the same or reasonably similar functionality, including other versions of the Accused '791 Patent Products.
- 80. DirecTV's acts of direct and indirect infringement have caused and continue to cause damage to BBiTV and BBiTV is entitled to recover damages sustained as a result of DirecTV's wrongful acts in an amount that is proven at trial.

COUNT IV – INFRINGEMENT OF U.S. PATENT NO. 9,648,388

- 81. The allegations of paragraphs 1-8 of this Complaint are incorporated by reference as though fully set forth herein.
- 82. The '388 Patent, titled "Video-on-demand content delivery system for providing video-on-demand services to TV services subscribers" issued on May 9, 2017. A copy of the '388 Patent is attached as Exhibit D.
 - 83. Pursuant to 35 U.S.C. § 282, the '388 Patent is presumed valid.
- 84. Upon information and belief, DirecTV makes, uses, offers for sale, and/or sells in the United States and/or imports into the United States products and services that provide DirecTV's subscribers with VOD services using STBs (collectively the "Accused '388 Patent Products"). Specifically, DirecTV, by and through its various operator subsidiaries, provides STBs, such as the HR24 DVR STB.
 - 85. Upon information and belief, the Accused '388 Patent Products infringe at least

claims 1, 3, 6, 13, and 19 of the '388 Patent in the exemplary manner described below.

86. As to claim 1, the Accused '388 Patent Products include a set top box (e.g., Genie HD DVR) providing video-on-demand services and operatively connected to TV equipment of a TV service subscriber. DirecTV provides its customers with set-top boxes that provide subscribers with access to DirecTV VOD services. Each set top box is operatively connected to each customer's TV equipment.

DirecTV STB:





87. The Accused '388 Patent Products receive, at the set-top box, via a closed system from a video-on-demand content delivery system comprising one or more computers and computer-readable memory operatively connected to the one or more computers, respective video-on-demand application-readable metadata that is associated with respective video content and is usable to generate a video-on-demand content menu. DirecTV STBs are available to DirecTV subscribers. Such subscribers receive at their DirecTV STBs via the DirecTV network from a VOD content delivery system, VOD application-readable metadata that is associated with respective video content and usable to generate a VOD content menu. This metadata is sent over the network in an encrypted format.

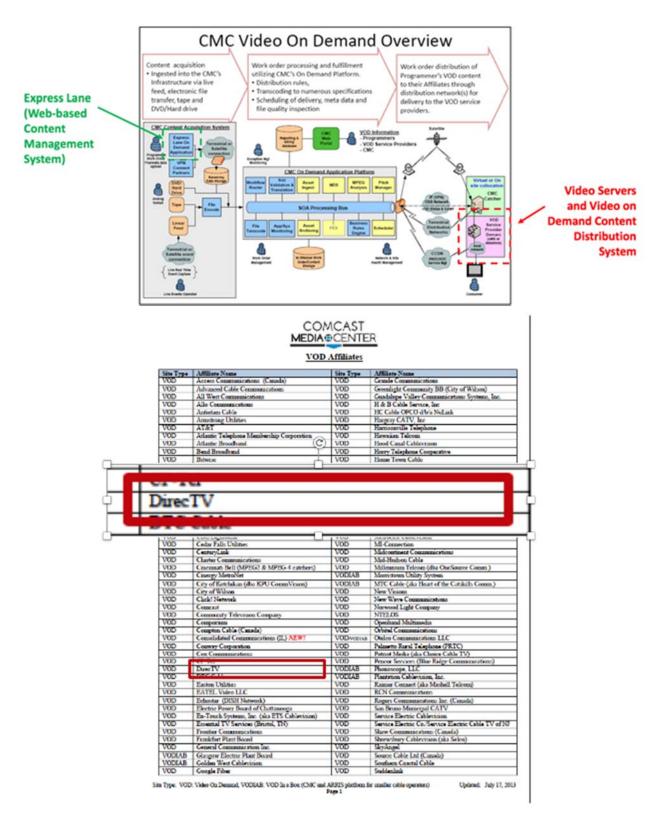
All DIRECTV broadband delivered content is encrypted with 128 bit AES using a key delivery mechanism secured by DIRECTV Conditional Access. The content remains encrypted throughout the delivery process and is not decrypted until it is being viewed using an authorized DIRECTV STB. Requests for content files are authenticated prior to transfer of content.

Source: https://docplayer.net/11005485-Directv-set-top-box-and-content-protection-description.html



Source: Exhibit E, Express Lane User Guide v3.11, p. 20.

88. The Accused '388 Patent Products receive video content that was uploaded to a Web-based content management system by a respective content provider device associated with a respective video content provider via the Internet in a digital video format along with respective specified metadata including respective title information, category information, and subcategory information designated by the respective video content provider to specify a respective hierarchical location of a respective title of the respective video content within the VOD content menu displayed on the TV equipment, wherein the respective VOD application-readable metadata is generated according to the respective specified metadata. DirecTV receives from the CMC Express Lane platform the video-on-demand application-readable metadata that is associated with respective video. CMC Express Lane is a web-based Content Management and Distribution System that receives VOD content from content producers and distributes the VOD content to the appropriate digital television system platforms.

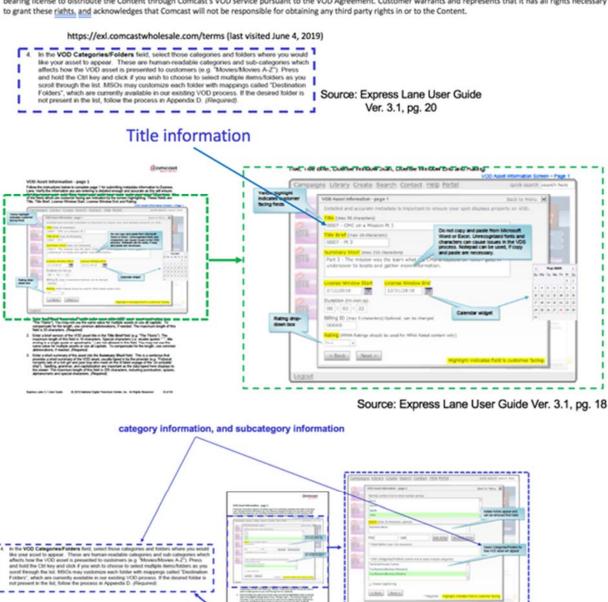


Source: Exhibit F (Comcast, 2013); Exhibit G (Comcast, 2010).

TERMS AND CONDITIONS

Content Distribution Service

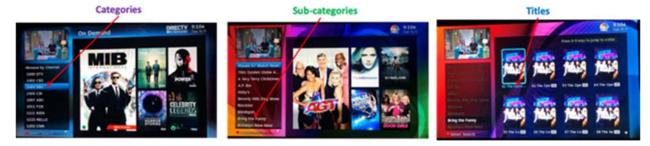
1. Comcast Cable Communications Management, LLC through its operating division Comcast Wholesale ("Comcast") Video on Demand ("VOD") Express Lane ("EXL") provides a mechanism for VOD Customers (as defined in a VOD Services Agreement or similar agreement (the "VOD Agreement")) between Comcast and Customer (each a "VOD Customer") to upload content and any associated metadata (collectively "Content") into the Comcast VOD workflow for delivery to authorized VOD recipients ("Authorized Systems"). In addition to these Terms of Use, all terms of your VOD Agreement and the Visitor Agreement - Terms of Use (Below) of the Comcast website apply to your use of EXL. By accessing and using the Comcast and EXL websites (collectively, the "EXL Site"), you hereby agree to the following terms, which are subject to change from time to time. By continuing to use the EXL Site, you accept and agree to any modified terms. Customer hereby grants to Comcast the non-exclusive, non-royalty bearing license to distribute the Content through Comcast's VOD service pursuant to the VOD Agreement. Customer warrants and represents that it has all rights necessary to grant these rights, and acknowledges that Comcast will not be responsible for obtaining any third party rights in or to the Content.



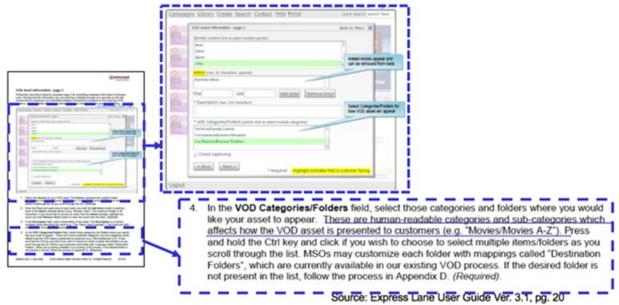
Source: Exhibit E, Express Lane User Guide v3.11, pp. 18, 20.

89. The Accused '388 Patent Products provide, to the TV subscriber at the set-top box, the VOD content menu for navigating through titles, including the respective titles of the respective video content, in a drill-down manner by category information and subcategory

Source: Express Lane User Guide Ver. 3.1, pg. 20 information in order to locate a particular one of the titles whose associated video content is desired for viewing on the TV equipment.



90. In the Accused '388 Patent Products, the VOD content menu lists the titles using the same hierarchical structure of respective category information and subcategory information as was designated by the respective video content provider in the respective specified metadata for the respective video content.



Source: Exhibit E, Express Lane User Guide v3.11, p. 20.

91. In the Accused '388 Patent Products, a plurality of different video display templates are accessible to the set-top box, and the VOD content menu is generated using at least one of the plurality of different video display templates and based at least upon the respective specified metadata.



92. The Accused '388 Patent Products transmit in response to the TV service subscriber selecting, via a control unit in communication with the set-top box, a first respective title associated with a first video content from the hierarchical structure of respective category information and subcategory information of the VOD content menu using drill-down navigation, the selection to the set-top box for display on the TV equipment, and receive, at the set-top box, the first video content for display on the TV equipment of the TV service subscriber, wherein in response to the selection the first video content was retrieved from a video server associated with the VOD content delivery system. The selected VOD program is transmitted to, received by and displayed on the TV connected to the DirecTV STB.



93. As to claim 3, the Accused '388 Patent Products are programmed to allow the navigation through titles in a drill-down manner by navigation from a first level of the hierarchical structure of the video-on-demand content menu to a second level of the hierarchical structure to locate the particular one of the titles. The Accused '388 Patent Products use a first template of the plurality of different video display templates for displaying the first level of the hierarchical structure and a second template for displaying the second level of the hierarchical structure.

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- 94. As to claim 6, some of the plurality of different video display templates used by the Accused '388 Patent Products correspond to different levels of the hierarchical structure of respective category information and subcategory information, as shown above.
- 95. As to claim 13, the Accused '388 Patent Products are further programmed to generate, using at least one of the plurality of different video display templates, a templatized video-on-demand display that comprises a background and a template layer having one or more areas for display of metadata provided by the video content provider.

DirecTV STB:



- 96. As to claim 19, the Accused '388 Patent Products are further programmed to generate a templatized video-on-demand display that comprises a background screen using at least one of the plurality of different video display templates, as shown above.
- 97. DirecTV has infringed, and continues to infringe, at least claims 1, 3, 6, 13, and 19 of the '388 Patent in the United States, by making, using, offering for sale, selling and/or

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importing the Accused '388 Patent Products in violation of 35 U.S.C. § 271(a).

- 98. DirecTV also has infringed, and continues to infringe, at least claims 1, 3, 6, 13, and 19 of the '388 Patent by actively inducing others to use, offer for sale, and sell the Accused '388 Patent Products. DirecTV's users, customers, agents or other third parties who use those devices in accordance with DirecTV's instructions infringe claims 1, 3, 6, 13, and 19 of the '388 Patent, in violation of 35 U.S.C. § 271(a). Because DirecTV intentionally instructs its customers to infringe through training videos, demonstrations, brochures and user guides, such as those located at: www.directv.com; support.directv.com; https://forums.att.com/t5/DIRECTV/ct-p/directv, DirecTV is liable for infringement of the '388 Patent under 35 U.S.C. § 271(b).
- 99. DirecTV is on notice of its infringement of the '388 Patent by no later than the filing and service of this Complaint. DirecTV also received notice of its infringement of the '388 Patent on December 18, 2019, when BBiTV served DirecTV with an infringement notice letter. By the time of trial, DirecTV will have known and intended (since receiving such notice) that its continued actions would actively induce infringement of at least claims 1, 3, 6, 13, and 19 of the '388 Patent.
- 100. Upon information and belief, DirecTV may have infringed and continues to infringe the '388 Patent through other software and devices utilizing the same or reasonably similar functionality, including other versions of the Accused '388 Patent Products.
- 101. DirecTV's acts of direct and indirect infringement have caused and continue to cause damage to BBiTV and BBiTV is entitled to recover damages sustained as a result of DirecTV's wrongful acts in an amount that is proven at trial.

PRAYER FOR RELIEF

WHEREFORE, BBiTV respectfully prays that the Court enter judgment in its favor and against DirecTV as follows:

- a. A judgment that DirecTV has infringed one or more claims of the '026 Patent literally and/or under the doctrine of equivalents directly and/or indirectly by inducing infringement and/or by contributory infringement;
- b. A judgment that DirecTV has infringed one or more claims of the '269 Patent literally and/or under the doctrine of equivalents directly and/or indirectly by inducing infringement;
- c. A judgment that DirecTV has infringed one or more claims of the '791 Patent literally and/or under the doctrine of equivalents directly and/or indirectly by inducing infringement and/or by contributory infringement;
- d. A judgment that DirecTV has infringed one or more claims of the '388 Patent literally and/or under the doctrine of equivalents directly and/or indirectly by inducing infringement;
- e. That for each Asserted Patent this Court judges infringed by DirecTV this Court award BBiTV its damages pursuant to 35 U.S.C. § 284 and any royalties determined to be appropriate;
- f. That this Court award BBiTV prejudgment and post-judgment interest on its damages;
 - g. That BBiTV be granted its reasonable attorneys' fees in this action;
 - h. That this Court award BBiTV its costs; and

That this Court award BBiTV such other and further relief as the Court i. deems proper.

DEMAND FOR JURY TRIAL

Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, BBiTV demands a trial by jury for all issues so triable.

Date: December 19, 2019

/s/ Robert F. Kramer w/permission Wesley Hill

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