UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS EASTERN DIVISION

MANTISSA CORPORATION,

Plaintiff,

Case No. 1:19-cv-03204

v.

Hon. Gary Feinerman

FISERV SOLUTIONS, LLC, and FISERV, INC.

JURY TRIAL DEMANDED

Defendant.

CORRECTED FIRST AMENDED COMPLAINT FOR PATENT INFRINGEMENT

Plaintiff Mantissa Corporation ("Plaintiff" or "Mantissa"), for this Complaint against Defendant Fiserv Solutions, LLC and Fiserv, Inc. (collectively, "Defendant" or "Fiserv"), alleges as follows:

NATURE OF LAWSUIT

1. This is an action for patent infringement under 35 U.S.C. § 1 et seq., including 35 U.S.C. §§ 271, 281, 283, 284, and 285.

PARTIES

- 2. Plaintiff Mantissa is an Alabama corporation with its principal place of business at 2728 Chandalar Place Drive, Pelham, AL 35214.
- 3. On information and belief, Fiserv is a payment processor having a physical location in this District at Suite 6159, 350 N Orleans Street, Floor 8, Chicago, IL 60654-1529.

BACKGROUND AND RELATED CASE

4. Mantissa filed a patent infringement lawsuit against Great American Bancorp, Inc. ("GAB") and First Federal Savings Bank of Champaign-Urbana ("FFSB," collectively with GAB, "First Federal") this District on December 20, 2017. First Federal contested venue in this District.

As a result, the lawsuit was transferred to and is now pending in the Central District of Illinois. *See Mantissa Corp. v. Great Amer. Bankcorp, Inc. et al.*, 2:18-cv-02103-SEM-EIL (C.D. Ill.). In the present case, Mantissa filed its original complaint against Fiserv for its joint infringement with First Federal. Upon information and belief, the accused Product (as described below) includes a solution provided by Fiserv but rebranded and/or offered to First Federal customers under the name CardValet®. This amended complaint against Fiserv includes allegations of direct infringement, indirect infringement, and joint infringement and covers all infringing implementations by Fiserv.

JURISDICTION AND VENUE.

- 5. On information and belief, Fiserv has committed acts and continues to commit acts of patent infringement giving rise to this action under the patent laws of the United States, 35 U.S.C. §§ 271 and 281. This Court has original subject matter jurisdiction over this action under 28 U.S.C. §§ 1331 and 1338(a).
- 6. On information and belief, under Illinois's long-arm statute, 735 ILCS § 5/2-209, Defendant submitted to the personal jurisdiction of this Court because Defendant, inter alia: transacted business within the State of Illinois; committed a tortious act within the State of Illinois; engaged in an act of patent infringement in the State of Illinois and this District; has a place of business within the State of Illinois and this District; regularly conducts or solicits business in the State of Illinois; engages in other persistent courses of conduct in the State of Illinois; and/or derives substantial revenue from goods and services provided to persons or entities in the State of Illinois. Further, on information and belief, Defendant has established minimum contacts with the State of Illinois and this District such that the exercise of jurisdiction over Defendant would not offend traditional notions of fair play and substantial justice.

- 7. On information and belief, venue is proper in this District under 28 U.S.C. §§ 1391(b) and 1400(b) because Defendant (a) has a regular and established place of business in this District or the State of Illinois; (b) has conducted business in this District and the State of Illinois; (c) has committed acts of infringement in this District and the State of Illinois; and/or (d)(i) resides in this District and/or (d)(ii) is registered to conduct business in the State of Illinois.
- 8. In the alternative, Defendant may be willing to waive any defect in venue in this District under 28 U.S.C. §§ 1391(b) and 1400(b) to have this action heard in this District.

BACKGROUND

- 9. Mantissa is an enterprise software company founded in 1980 and developing identity protection solutions since 2003. Mantissa's main product for identity protection is the iDovos® system (http://idovos.com/), first offered in 2006. The iDovos system lets identity owners set conditions for use of their identity assets. The conditions include on/off, category, and geographic scope.
- 10. The iDovos system is protected by, among other intellectual property rights, U.S. Patent No. 9,361,658 ("'658 Patent") titled "System and Method for Enhanced Protection and Control Over the Use of Identity." A copy of the '658 Patent is attached as Exhibit A and is incorporated herein by reference.
- 11. The United States Patent and Trademark Office ("USPTO") duly and legally issued the '658 Patent" on June 7, 2016.
- 12. Mantissa is the exclusive licensee of the '658 Patent, and holds all substantial rights and interest in the '658 Patent.
- 13. Generally, the '658 Patent claims specific methods, executed on electronic computer hardware in combination with software, for protecting and controlling use of an entity's

financial account.

- 14. Generally, the claims of the '658 Patent provide specific methods and systems in which an account owner, rather than a bank, can define, over a network, rather than through bank personnel, a scope of use of the owner's account including whether the account is ON or OFF, whether certain categories of transaction partners are authorized for transactions using the account, and a geographical area in which transactions are authorized. At the time of the claimed invention, these methods were not "well-understood, routine, conventional" activities in the banking industry. See Alice Corp. Pty. Ltd. v. CLS Bank Int'l, 134 S. Ct. 2347 (2014).
- 15. The claims of the '658 Patent solve a problem that is rooted in computer technology that uses computer networks, namely, preventing fraudulent transactions using financial accounts accessible over a computer network. The claims of the '658 Patent do not recite the performance of well-understood, routine, conventional business practice known before the invention defined by the claims.
- 16. The '658 Patent matured from U.S. Patent Application No.14/218,128 ("'128 Application") filed March 18, 2014.
- 17. Based on the prosecution history of the '658 Patent, the USPTO found the claims of the '658 Patent (i) valid under 35 U.S.C. §§ 102, 103 and (ii) eligible for patent protection under 35 U.S.C. § 101.
- 18. On June 19, 2014, during prosecution of the '658 Patent, the U.S. Supreme Court held in *Alice* with respect to another patent that under 35 U.S.C. § 101, the abstract idea of intermediated settlement was not eligible for patent protection and that patent claims requiring generic computer implementation of the abstract idea failed to transform it into a patent eligible invention.

- 19. In view of *Alice*, the USPTO issued the following instructions to the USPTO patent examiners examining pending patent applications including the pending '128 Application:
 - (a) "<u>Preliminary Examination Instructions</u>" (June 25, 2014) re: determining eligibility of claims in pending patent applications under 35 U.S.C. § 101;
 - (b) "2014 Interim Guidance on Patent Subject Matter Eligibility" (December 16, 2014) "set[ting] forth a two-part analysis for claims reciting judicial exceptions in view of recent decisions by the U.S. Supreme Court and the U.S. Court of Appeals for the Federal Circuit";
 - (c) "July 2015 Update: Subject Matter Eligibility" (July 2015) updating item (ii) and "assist[ing] examiners when applying [item (ii)] during the patent examination process"; and
 - (d) Memo re: "Formulating a Subject Matter Eligibility Rejection and Evaluating the Applicant's Response to a Subject Matter Eligibility Rejection" (May 4, 2016) "provid[ing] information to the examining corps on best practices for formulating a subject matter eligibility rejection and evaluating the applicant's response."

Fed. Reg., Vol. 79, No. 241, pp 74618-633.

20. On Jan. 27, 2016, the applicant for the '658 Patent filed a Response to Non-Final in the prosecution of the '658 Patent arguing that certain factors in the pending patent claims "were not routine or conventional in April 27, 2005, the priority date for the present application", the "claims are directed to methods for reducing misuse of identity to assist in preventing financial fraud", and "improve an existing technology: the use of credit card and/or debit cards to facilitate financial transactions", and for those and other reasons, the claims were not patent ineligible under

Alice. '658 Patent Prosecution History, Response to Non-Final Office Action filed Jan. 27, 2016, pp. 9-12 (available through USPTO Public PAIR https://portal.uspto.gov/pair/PublicPair).

21. On February 11, 2016, after reviewing the above referenced Response, and analyzing the patent claims in the '128 Application under 35 U.S.C. § 101 in view *Alice* and other court decisions, and according to the above-referenced USPTO instructions, the USPTO <u>allowed</u> the claims noting that the "Applicant argument(s) regarding improvement of conventionally known credit card/debit card technology is persuasive." '658 Patent Prosecution History, Notice of Allowability filed Feb. 11, 2016, p. 2 (available through USPTO Public PAIR https://portal.uspto.gov/pair/PublicPair).

INFRINGEMENT OF THE '658 PATENT

- On information and belief, Defendant has made, used, offered to sell, sold or imported products, systems, and services, including but not limited to products, systems and services for debit and/or credit card control, monitoring, and management incorporating the "CardValet®" application or similar products, systems, and services ("Products") in the United States, including in this District. According to Fiserv, the CardValet® application can be used: (i) directly by customers of numerous financial institutions; (ii) as a "standalone app that can be branded by [] financial institutions;" (iii) as a "branded app that can be integrated via single signon with [a] mobile banking platform," (iv) or as an API that financial institutions "can use to create [their] own client experience." *See* https://www.fiserv.com/en/solutions/payments/credit-and-debit-solutions/cardvalet.html (last visited January 6, 2020).
- 23. According to Fiserv: "CardValet® from Fiserv is a debit and credit card fraud mitigation and management [system] that enables cardholders to control when, where and how their debit and credit cards are used. If you're a mobile banking user or pay your bills online if

you interact with a financial institution at all – chances are you're more familiar with Fiserv than you realize." *See* https://www.cardvalet.com/en/about-us.html (last visited January 6, 2020).

24. Fisery advertises as follows:

Whichever configuration you choose, CardValet complements your mobile banking strategy by enabling your cardholders to conduct card-related mobile transactions wherever they are, any time of day.

...

CardValet is available in the Apple® and Android™ app stores and is quick to implement. Cardholders easily learn to navigate through the CardValet setup to define customized alerts and controls.

Features

- Location-based alerts and controls: Location controls restrict transactions to merchants located within a certain range of each cardholder's location (using the phone's GPS); transactions requested outside of the specified range can be declined
- Usage alerts and controls: Users can establish spending limits to allow transactions up to a certain dollar value and decline transactions when amounts exceed pre-defined thresholds
- Merchant alerts and controls: Transactions can be monitored or controlled for specific purchases such as gas, hotel, travel, restaurants and groceries. Transactions can also be monitored and controlled for specific transaction categories like in-store purchases, e-commerce transactions, mail/phone orders and ATM transactions
- On/off setting: This control can disable a lost or stolen card. When the card is "on," transactions are allowed in accordance with each cardholder's usage control settings. When the card is "off," no purchases or withdrawals are approved until the card is turned back "on"

Learn more about CardValet at CardValet.com.

See https://www.fiserv.com/en/solutions/payments/credit-and-debit-solutions/cardvalet.html (last visited January 6, 2020).

25. Upon information and belief, Defendant has implemented and made its Product available to hundreds, or more, of financial institutions and their banking customers. As just one example, First Federal advertises, describes, and advises on use of the CardValet app as follows:

CardValet

First Federal Savings Bank is pleased to offer to our customers the newest and most secure form of debit payment available: EMV Chip-Enabled Debit Mastercard!

Show Fraud Who's Boss.

CardValet

Watch Our CardValet Video

Introducing CardValet.

Your card, on your terms.

CardValet allows you to turn your credit or debit card "on" or "off" anytime.

When they're "off"...no one can use your cards.

Turn them "on" when you're ready to use them:

- Helps safeguard your cards from fraud
- Lets you define areas where your card can be used
- Limit purchase by the type of merchant
- Set limits on the dollar amount

Instantly change your settings, giving you complete control over your credit or debit card.

Download the CardValet app today!

https://www.356bank.com/bank/debit-cards (last visited January 6, 2020; emphasis revised and internal graphics omitted).

- 26. On information and belief, the use of the Products causes performance of each of the steps recited in claims 1, 3, 7, 8, 10-13, and 15 of the '658 Patent ("Asserted Claims").
- 27. The performance of each of the steps recited in any of the Asserted Claims constitutes infringement of the respective claim of the '658 Patent.
- 28. Defendant has knowledge and notice of the '658 Patent and its infringement at least through the filing of the initial complaint and, on information and belief, through communications with its bank customers previously accused of patent infringement.
- 29. Despite this knowledge, Defendant continues to commit the herein-mentioned infringing acts.

CAUSE OF ACTION PATENT INFRINGEMENT OF THE '658 PATENT – 35 U.S.C. § 271

- 30. Plaintiff incorporates by reference each of the allegations in paragraphs 1-29 above and further alleges as follows:
- 31. Defendant has directly infringed and continues to directly infringe the Asserted Claims by making, using, offering to sell, selling, or importing Products that perform or cause performance of each step of the Asserted Claims.
- 32. Defendant and numerous financial institutions have jointly infringed and continue to infringe the Asserted Claims by making, using, offering to sell, selling, or importing Products that perform or cause performance of each step of the Asserted Claims.
- 33. Defendant has induced and continues to induce infringement of the Asserted Claims by inducing financial institutions and/or their customers to make, use, offer to sell, sell, or import Products embodying the claimed invention. Defendant has had knowledge of the '658 Patent at least through communications with First Federal. Defendant specifically intends for the Products to be used in an infringing manner by, among other things, offering the Products to customers and prospective customers of banks, and instructing them to download the application.
- 34. Defendant contributed to and continues to contribute to infringement of the Asserted Claims by offering to sell, selling or importing Products or a component thereof for use in practicing the patented invention, constituting a material part of the invention. Defendant has knowledge of the '658 Patent as described above. Defendant knew the Product, or a component thereof, was especially made or adapted for use in an infringement of the claims of the '658 Patent. The Product or the component thereof is not a staple article or commodity of commerce suitable for substantial non-infringing use.

- 35. Defendant has committed and continues to commit acts of infringement of the '658 Patent under the Doctrine of Equivalents in addition to the above allegations of direct infringement, contributory infringement, inducement of infringement, and joint infringement.
- 36. Defendant's past and continued acts of infringement of the '658 Patent have caused damage to Plaintiff. Plaintiff is entitled to recover damages from Defendant in an amount subject to proof at trial, but in no event less than a reasonable royalty for its infringement together with interest and costs as fixed by the Court under 35 U.S.C. § 284.
- 37. Defendant's infringement of the '658 Patent will continue to damage Plaintiff, causing irreparable harm for which there is no adequate remedy at law, unless Defendant is enjoined by this Court from further acts of infringement.
- 38. Defendant's conduct in infringing the '658 Patent renders this case exceptional within the meaning of 35 U.S.C. § 285.

JURY TRIAL DEMAND

Under Fed. R. Civ. P. 38(b), Plaintiff demands a trial by jury of all issues so triable.

PRAYER FOR RELIEF

Plaintiff prays for the following relief:

- A. A permanent injunction under 35 U.S.C. § 283 enjoining Defendant and all those in privity with it, including its affiliates, officers, agents, employees, and attorneys, and anyone acting in concert with it, from infringing, inducing infringement and contributing to the infringement of the claims of '658 Patent;
- B. A judgment that Defendant has infringed, directly and indirectly, and jointly with financial institutions, the claims of the '658 Patent literally and/or under the doctrine of equivalents under 35 U.S.C. § 271;

- C. Damages in an amount sufficient to compensate Plaintiff for Defendant's infringement of the claims of the '658 Patent;
- D. Enhanced damages pursuant to 35 U.S.C. § 284 for Defendant's willful infringement;
- E. A declaration that this case is exceptional under 35 U.S.C. § 285 and Plaintiff's reasonable attorneys' fees, expenses and costs for prosecuting this action;
- F. Pre-judgment and post-judgment interest to Plaintiff on the foregoing amounts at the maximum allowable rate recoverable by law; and
- G. Such other and further relief as this Court may deem just and proper either at law or in equity.

Dated: January 7, 2020

Respectfully submitted,

/s/ Nicholas A. Kurk

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CERTIFICATE OF SERVICE

The undersigned attorney hereby certifies that on January 7, 2020, the foregoing was

caused to be filed with the Court by electronic filing protocols, and that same will therefore be

electronically served upon all attorneys of record registered with the Court's ECF/CM system.

By: <u>/s/ Nicholas A. Kurk</u>

Nicholas A. Kurk

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