

**IN THE UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF COLORADO**

Realm Licensing LLC,

Plaintiff,

v.

SugarCRM Inc.,

Defendant.

Case No. 1:20-cv-2948

Patent Case

Jury Trial Demanded

COMPLAINT FOR PATENT INFRINGEMENT

Plaintiff Realm Licensing LLC (“Plaintiff”), through its attorneys, files this Complaint for patent infringement against SugarCRM Inc. (“Defendant”), and alleges as follows:

PARTIES

1. Plaintiff Realm Licensing LLC is a corporation organized and existing under the laws of Texas that maintains its principal place of business at 5570 FM 423, Suite 250-2015, Frisco, TX 75034.
2. Defendant SugarCRM Inc. is a corporation organized and existing under the laws of Delaware that maintains an established place of business at 10050 N Wolfe Rd., Cupertino, CA 95014. Defendant can be served through its registered agent CT Corporation System at 1999 Bryan St. Ste. 900, Dallas, TX 75201.

JURISDICTION

3. This is an action for patent infringement arising under the patent laws of the United States, Title 35 of the United States Code.
4. This Court has exclusive subject matter jurisdiction under 28 U.S.C. §§ 1331 and 1338(a).
5. This Court has personal jurisdiction over Defendant because it has engaged in systematic and continuous business activities in this District. As described below, Defendant has committed acts of patent infringement giving rise to this action within this District.

VENUE

6. Venue is proper in this District under 28 U.S.C. § 1400(b), because Defendant has committed acts of patent infringement in this District and has an established place of business in this District. In addition, Plaintiff has suffered harm in this district.

PATENTS-IN-SUIT

7. Plaintiff is the assignee of all right, title and interest in United States Patent Nos. 6,324,551 (“the ‘551 Patent”), 6,330,573 (“the ‘573 Patent”), 7,020,670 (“the ‘670 Patent”), and 7,996,356 (“the ‘356 Patent”) (collectively the “Patents-in-Suit”), including all rights to enforce and prosecute actions for infringement and to collect damages for all relevant times against infringers of the Patents-in-Suit. Accordingly, Plaintiff possesses the exclusive right and standing to prosecute the present action for Defendant’s infringement of the Patents-in-Suit.

The ‘551 Patent

8. The ‘551 Patent is entitled “Self-contained document management based on document properties,” and issued November 27, 2001. The application leading to the ‘551 Patent

was filed on August 31, 1998. A true and correct copy of the '551 Patent is attached hereto as Exhibit 1 and incorporated herein by reference.

9. The '551 Patent is valid and enforceable.

The '573 Patent

10. The '573 Patent is entitled "Maintaining document identity across hierarchy and non-hierarchy file systems," and issued December 11, 2001. The application leading to the '573 Patent was filed on August 31, 1998. A true and correct copy of the '573 Patent is attached hereto as Exhibit 2 and incorporated herein by reference.

11. The '573 Patent is valid and enforceable.

The '670 Patent

12. The '670 Patent is entitled "Text searching and categorization tools," and issued March 28, 2006. The application leading to the '670 Patent was filed on October 20, 1999. A true and correct copy of the '670 Patent is attached hereto as Exhibit 3 and incorporated herein by reference.

13. The '670 Patent is valid and enforceable.

The '356 Patent

14. The '356 Patent is entitled "Text searching and categorization tools," and issued August 9, 2011. The application leading to the '356 Patent was filed on March 24, 2005. A true and correct copy of the '356 Patent is attached hereto as Exhibit 4 and incorporated herein by reference.

15. The '356 Patent is valid and enforceable.

COUNT 1: INFRINGEMENT OF THE PATENTS-IN-SUIT

16. Plaintiff incorporates the above paragraphs herein by reference.

17. **Direct Infringement.** Defendant has directly infringed one or more claims of the Patents-in-Suit in at least this District by making, using, offering to sell, selling and/or importing, without limitation, at least the products, instrumentalities, and/or services identified in the charts incorporated into this Count below (“Defendant’s Exemplary Products”), which have infringed the claims of the Patents-in-Suit identified in the charts incorporated into this Count below (the “Patents-In-Suit Claims”) literally or by the doctrine of equivalents. On information and belief, numerous other products, instrumentalities, and/or services infringing the claims of the Patents-in-Suit have been made, used, offered for sale, sold, and/or imported by Defendant and/or its customers.
18. On information and belief, Defendant has also directly infringed, literally or under the doctrine of equivalents, the Patents-In-Suit Claims, by having its employees internally test and/or otherwise use Defendant’s Exemplary Products in an infringing manner.
19. On information and belief, Defendant has used, promoted, and permitted the use of Defendant’s Exemplary Products in an infringing manner, including, but not limited to, distributing and/or disseminating product literature and website materials inducing end users and others to use Defendant’s Exemplary Products in a customary and intended manner that has infringed the Patents-in-Suit. Thus, on information and belief, Defendant has contributed to and/or induced the infringement of the Patents-in-Suit.
20. Defendant has had knowledge and notice of the Patents-In-Suit, as well as of its own infringement of the Patents-In-Suit, at least since the date of the filing of the present Complaint.
21. On information and belief, Defendant’s infringement of the Patents-in-Suit has been willful.

22. Defendant's willful infringement of the Patents-in-Suit renders this case exceptional within the meaning of 35 U.S.C. § 285, for which Plaintiff is entitled to enhanced damages.
23. Plaintiff incorporates by reference in its allegations herein the claim charts of Exhibits 5, 6, 7, and 8.
24. Plaintiff is entitled to recover damages adequate to compensate for Defendant's infringement, but in no event less than a reasonable royalty for the use made of the invention by Defendant, together with interest and costs as fixed by the Court.

JURY DEMAND

25. Under Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff respectfully requests a trial by jury on all issues so triable.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays for judgment as follows:

- A. That Defendant has infringed one or more claims of the Patents-in-Suit.
- B. That Plaintiff be awarded all damages adequate to compensate it for Defendant's infringement of the Patents-in-Suit, such damages to be determined by a jury and an accounting, if necessary, to compensate Plaintiff adequately for Defendant's infringement;
- C. That the damages awarded to Plaintiff be trebled, with pre-judgment and post-judgment interest, costs, expenses, and disbursements as justified under 35 U.S.C. § 284;

- D. That this case be declared exceptional within the meaning of 35 U.S.C. § 285 and that Plaintiff be awarded its reasonable attorneys' fees incurred in prosecuting this action; and
- E. That Plaintiff be awarded such other relief as this Court deems just and proper.

Dated: September 30, 2020

Respectfully submitted,

/s/ Isaac Rabicoff

Isaac Rabicoff

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ATTORNEYS FOR PLAINTIFF
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