

**UNITED STATES DISTRICT COURT
FOR THE WESTERN DISTRICT OF TEXAS
WACO DIVISION**

Decapolis Systems, LLC,

Plaintiff

v.

Allscripts Healthcare LLC,

Defendant

Case No. 6:21-cv-00489-ADA

Jury Trial Demanded

FIRST AMENDED COMPLAINT FOR PATENT INFRINGEMENT

Decapolis Systems, LLC (“Plaintiff”) hereby files this First Amended Complaint for Patent Infringement against Allscripts Healthcare, LLC (“Allscripts” or “Defendant”), and alleges, upon information and belief, as follows:

THE PARTIES

1. Decapolis Systems, LLC is a limited liability company organized and existing under the laws of the State of Florida with its principal place of business at: Decapolis Systems, LLC, 600 S. Dixie Hwy, #605, West Palm Beach, Florida 33401.
2. Upon information and belief, Defendant is a corporation organized and existing under the laws of the State of Wisconsin with its principal place of business at 1979 Milky Way, Verona, Wisconsin 53593. On information and belief, Allscripts may be served through its registered agent in the State of Texas: National Registered Agents, Inc. at 1999 Bryan St., Suite 900, Dallas, Texas 75201.

JURISDICTION AND VENUE

3. This Court has subject matter jurisdiction over this case under 28 U.S.C. §§ 1331 and 1338.
4. This Court has personal jurisdiction over Defendant. Defendant has continuous and systematic business contacts with the State of Texas. Defendant transacts business within this District and elsewhere in the State of Texas and has appointed an agent for service of process in Texas. Further, this Court has personal jurisdiction over Defendant based on its commission of one or more acts of infringement of Decapolis' Patents in this District and elsewhere in the State of Texas.
5. Defendant directly conducts business extensively throughout the State of Texas, by distributing, making, using, offering for sale, selling, and advertising (including the provision of interactive web pages; the provision and support of physician networks; the provision and support of customer accounts; and further including maintaining physical facilities) its services in the State of Texas and in this District. Defendant has purposefully and voluntarily made its business services, including the infringing systems and services, available to residents of this District and into the stream of commerce with the intention and expectation that they will be purchased and/or used by consumers in this District. On information and belief, Defendant is a provider of: (i) health services, (ii) billing services; (iii) physician and hospital account services; and/or (iv) patient records in electronic format, throughout the United States.
6. On information and belief, Defendant maintains physical brick-and-mortar business locations in the State of Texas and within this District through its ratification and control over its clients and API developers ("Clients") in this District (as shown in Figs. 1-4), retains

employees specifically in this District for the purpose of servicing customers and clients in this District, and generates substantial revenues from its business activities in this District.

BUSINESS ASSOCIATE AGREEMENT

This Business Associate Agreement ("BAA") governs Allscripts Healthcare, LLC, and its affiliated entities (collectively, "Allscripts") (and its agents' and subcontractors'), use and disclosure of Protected Health Information ("PHI") and implementation of safeguards for the security of Electronic PHI ("EPHI") disclosed by ("Client") to Allscripts (collectively, the "Covered Conduct"), and enables both parties to establish their respective compliance with the requirements of the Health Insurance Portability and Accountability Act of 1996, as amended by the Health Information Technology for Economic and Clinical Health Act of the American Recovery and Reinvestment Act of 2009, Pub. L. No. 111-5, Title XIII (2009) ("HITECH") and their respective implementing regulations (collectively, "HIPAA").

Figure 1 – Screenshot of Defendant's Business Associate Agreement for Clients as seen October 20, 2021 at <https://www.allscripts.com/legal/allscripts-privacy-program/>.

MASTER CLIENT AGREEMENT

BY ENTERING INTO A CLIENT ORDER WITH ALLSCRIPTS HEALTHCARE, LLC ("ALLSCRIPTS") WHICH REFERENCES THIS MASTER CLIENT AGREEMENT AT THE SITE (EACH, A "CLIENT ORDER"), YOU AND YOUR EMPLOYER (COLLECTIVELY, "YOU" OR THE "CLIENT") AGREE TO BE BOUND BY THE TERMS OF THIS AGREEMENT. THIS AGREEMENT IS INCORPORATED INTO THE TERMS OF THE CLIENT ORDER. YOU REPRESENT THAT YOU ARE ACTING ON BEHALF OF YOURSELF, AS AN INDIVIDUAL, AND YOUR EMPLOYER IN ENTERING INTO THE CLIENT ORDER.

Figure 2 – Screenshot of Defendant's Master Client Agreement with Clients' obligations for use of its products and services as seen October 20, 2021 at <https://www.allscripts.com/legal/>.

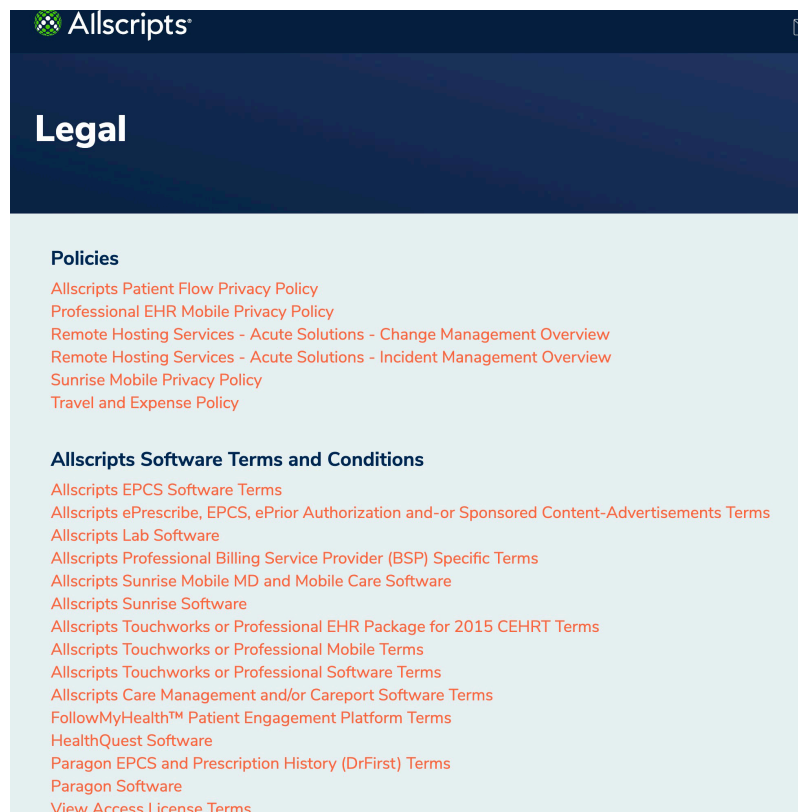


Figure 3 – Screenshot of a small sampling Defendant's list of agreements and policies for Clients' use of its products and services as seen October 20, 2021 at <https://www.allscripts.com/legal/>.



Figure 4 – Screenshot of Defendant’s webpage for the Managed Services solution and platform as visited October 20, 2021 and located at <https://www.allscripts.com/service/managed-services/>.

7. For the purposes of establishing venue, as Figs. 1-4 show, Defendant ratifies and controls its Clients’ use of its products and services. *See StratosAudio, Inc. v. Volkswagen Group of America, Inc.*, Case No. 6-20-cv-01131 (Sept. 20, 2021 WDTX). Defendant controls numerous aspects of its Clients’ operations through at least **thirty-four** agreements or policies with them. These agreements go far beyond standard “shrink-wrap” end user license agreements that come with the purchase of regular software. Indeed, Defendant’s control goes beyond Clients’ mere use of Defendant’s products and services at its residence after purchase, but is an adoption and control by Defendant and comingling of Defendant’s and Clients’ products and services at the residence of the Client. Defendant’s control over its Clients include, for example, but is not limited to: (1) Defendant’s control over Clients’ use of Defendant’s products and services; (3) use of Defendant’s intellectual property including trademarks and branding names in use, advertising and marketing for Clients’ use of Defendants’ products and services for Clients’ members; (4) Defendant’s maintenance and control of Clients’ members’ information and correspondence with those members; (4)

Defendant's unilateral collection and use of Client's information while using Defendant's products and services; (5) Defendant indemnifying Clients for any action brought against it for its use of Defendant's products and services; and (6) Defendant's requirement that Clients must maintain confidentiality of information obtained through Defendant's products and services.

8. Venue is proper in the Western District of Texas as to Defendant pursuant to at least 28 U.S.C. §§ 1391(c)(2) and 1400(b). As noted above, Defendant maintains a regular and established business presence in this District.

PATENTS-IN-SUIT

9. Plaintiff is the sole and exclusive owner, by assignment, of U.S. Patents 7,464,040 and 7,490,048 (hereinafter collectively referred to as "the Decapolis Patents").
10. By written instruments duly filed with the United States Patent and Trademark Office, Decapolis is assigned all rights, title, and interest in the Decapolis Patents. *Id.* Such Assignments are recorded in the records of the United States Patent and Trademark Office at Reel 055516 and Frame 0027. As such, Plaintiff Decapolis Systems, LLC has sole and exclusive standing to assert the Decapolis Patents and to bring these causes of action.
11. The Decapolis Patents are valid, enforceable, and were duly issued in full compliance with Title 35 of the United States Code.
12. Raymond A. Joao is the sole named inventor for the Decapolis Patents.
13. Mr. Joao is a pioneering inventor. The Decapolis Patents represent substantial technological advancements in the medical billing services industry, which were unconventional at the time of invention. Indeed, the Decapolis Patents have been back-cited in patents issued to well-known industry leaders, including: IBM, Siemens AG, Walgreens, McKesson, and Sony.

14. Additional companies have benefited from, and been provided notice through, their back-citations to the Decapolis Patents, including: Atirix Medical Systems, Inc.; IBM Corp.; Bard Peripheral Vascular, Inc.; General Electric Company; C.R. Bard, Inc.; Healthunity Corp., Epic Systems Corp.; Accelere, Inc.; Align Technology, Inc.; Siemens Aktiengesellschaft; Vital Data Technology, LLC; Hospira, Inc.; Medical Present Value, Inc.; PSYWARE GmbH; ICU Medical, Inc.; Elwha LLC; Advanced Healthcare Systems, Inc.; Quality Standards, LLC; Therap Services, LLC; and Devicor Medical Products, Inc.
15. The Decapolis Patents each include numerous claims defining distinct inventions. No single claim is representative of any other.
16. The priority date of each of the Decapolis Patents is at least as early as December 12, 1999. As of the priority date, the inventions as claimed were novel, non-obvious, unconventional, and non-routine. Indeed, the Decapolis Patents overcame a number of specific technological problems in the industry, and provided specific technological solutions.
17. By way of example, as of the date of invention, “Doctors or providers may base their diagnoses and/or treatments, [relying on] patients who usually supply this information on questionnaires or forms just prior to seeing the healthcare provider and/or during a preliminary interview with the provider.” *See* U.S. Patent No. 7,464,040, Col. 1, ll. 52-6. As a result, the “information obtained from these questionnaires or forms, as well as from these preliminary interviews with the providers, may not necessarily result in sufficient, comprehensive, and/or accurate, information being obtained regarding the patient.” *Id.*, Col.1, ll. 56-60. Further, as of the date of invention: “there is no guarantee that the same [patient medical history] information will be provided, in a uniform manner, to a next or different provider. As a result, patient information may not be uniformly distributed and/or

be available to providers at the point of treatment and/or otherwise.” *Id.* “Another problem which exists in the current healthcare system is that doctors or other providers do not always have the latest information and/or research material available to them prior to, and/or during, the diagnosis and/or treatment process.” *Id.*, Col. 1, ll. 60-5.

18. Further, at the time of the invention, it had “been estimated that between 44,000 and 98,000 individuals die in the United States alone, as the result of errors or mistakes made by doctors, healthcare providers, and/or healthcare facility workers. There is no doubt that many of these deaths result from inaccurate and/or erroneous information and/or the lack of the availability of correct and/or up-to-date information.” *Id.*, Col. 1, ll. 43-49.
19. The Decapolis Patents overcame these technological problems by a method or apparatus wherein a “medical doctor will transmit [a] final diagnosis and treatment plan...to [a] central processing computer” and wherein “the central processing computer [sic] will then update the patient's records in the database [sic] so as to include all of the data and information described as being processed and/or generated by the central processing computer [sic], including, but not limited to the patient's symptoms, if any, the examination findings, the information contained in the diagnostic report and the treatment report, the final diagnosis and the prescribed treatment. Thereafter, operation [sic] will cease [sic]. The patient's records will then be updated and be available for the patient's next treatment and/or diagnosis.” *Id.*, Cols. 28, ll. 66-7 and Col. 29, ll. 10-2.
20. The claims of the Decapolis Patents are patent eligible under 35 U.S.C. § 101, 102, 103, and 112, as reflected by the fact that three different Patent Examiners all agreed and allowed the Decapolis Patents over extensive prior art as disclosed and of record during the prosecution of the Decapolis Patents. *See Stone Basket Innov. v. Cook Medical*, 892 F.3d 1175, 1179

(Fed. Cir. 2018) (“when prior art is listed on the face of a patent, the examiner is presumed to have considered it”) (citing *Shire LLC v. Amneal Pharm., LLC*, 802 F.3d 1301, 1307 (Fed. Cir. 2015)); *Exmark Mfg. v. Briggs & Stratton*, 879 F.3d 1332, 1342 (Fed. Cir. 2018).

21. Moreover, any arguments relating to eligibility as may be made by Defendant here are necessarily merely cumulative with those already considered, and rejected, by the Patent Examiners in allowing the Decapolis Patents. *See, e.g., Technology Licensing Corp. v. Videotek, Inc.*, 545 F.3d 1316, 1337 (Fed. Cir. 2008); *Stone Basket*, 892 F.3d at 1179.
22. As further evidence of the unconventionality of the technological solutions captured in the claims of the Decapolis Patents as of 1999, the United States of America, Department of the Army even cites to the Decapolis Patents.
23. As noted, the claims of the Asserted Patent Claims have priority to at least December 18, 1999.
24. The claims of the Asserted Patents are not drawn to laws of nature, natural phenomena, or abstract ideas. Although the systems and methods claimed in the Asserted Patents are ubiquitous now (and, as a result, are widely infringed), the specific combinations of elements, as recited in the claims, were not conventional or routine at the time of the invention.
25. Further, the claims of the Asserted Patents contain inventive concepts. Even if a court ruled the underlying aspects to be abstract, the inventive concepts disclosed in sufficient detail would transform the claims into patent-eligible subject matter.
26. The claims of the Decapolis Patents were investigated by the Patent Examiners in fields exactly relevant to the patented inventions.

27. More specifically, the Patent Examiners performed for patent eligibility, including novelty, an analysis of the claims of the Decapolis Patents in at least the 600/300 (Diagnostic Testing), 705/2-4 (Health care management; Healthcare record management; and Patient record management), and 715/530 (Data Processing)
28. As further evidence of the inventive nature of the inventions claimed in the Decapolis Patents, the Decapolis Patents each had at least 135 citations before being issued as valid and enforceable patents.
29. After giving full proper credit to the prior art and having conducted a thorough search for all relevant art and having fully considered the most relevant art known at the time, the United States Patent Examiners allowed all of the claims of the Decapolis Patents to issue. In so doing, it is presumed that Examiners used their knowledge of the art when examining the claims. *See K/S Himpp v. Hear-Wear Techs., LLC*, 751 F.3d 1362, 1369 (Fed. Cir. 2014). It is further presumed that Patent Examiners had experience in the field of the invention, and that the Patent Examiners properly acted in accordance with a person of ordinary skill. *In re Sang Su Lee*, 277 F.3d 1338, 1345 (Fed. Cir. 2002).
30. The claims of the Decapolis Patents are novel and non-obvious, including over all non-cited art which is merely cumulative with the referenced and cited prior art. *See* 37 C.F.R. § 1.56(b) (information is material to patentability when it is not cumulative to information already of record in the application); *see also AbbVie Deutschland GmbH v. Janssen Biotech*, 759 F.3d 1285, 1304 (Fed. Cir. 2014); *In re DBC*, 545 F.3d 1373, 1382 (Fed. Cir. 2008). Likewise, the claims of the Decapolis Patents are novel and non-obvious, including over all non-cited contemporaneous state of the art systems and methods, all of which would have been known to a person of ordinary skill in the art, and which were therefore presumptively

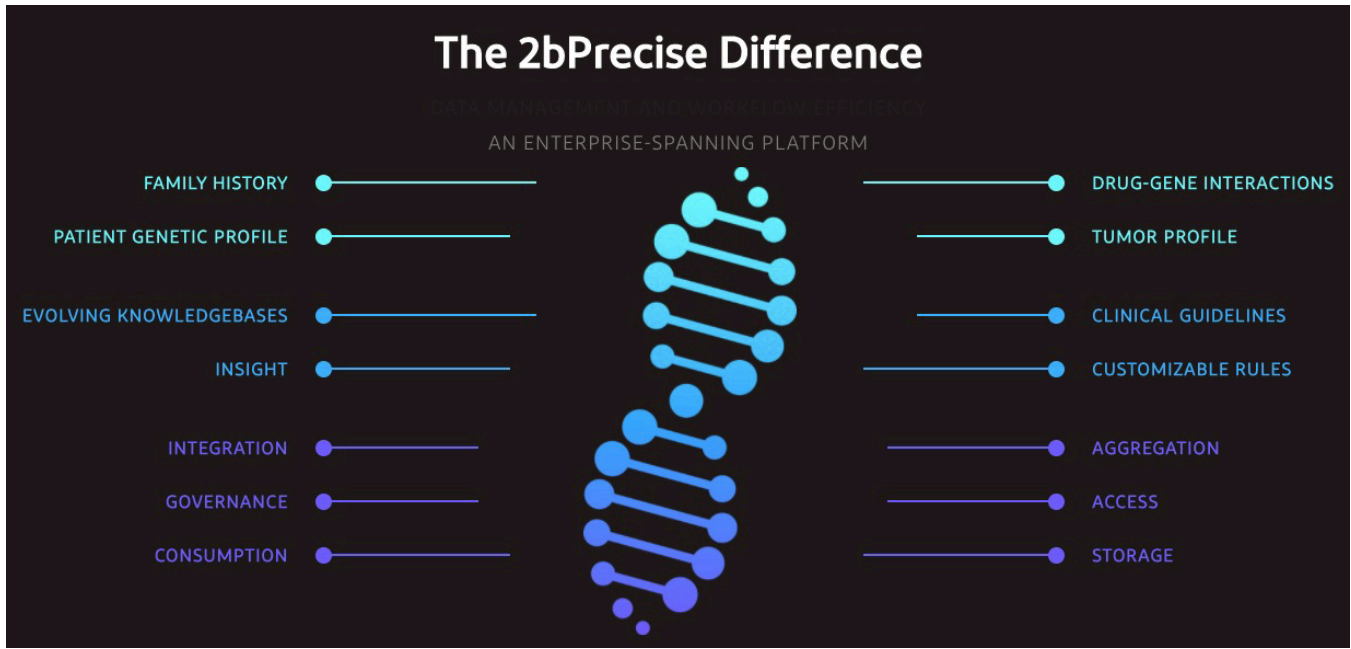
also known and considered by the Examiners. *See, e.g., St. Clair I.P. Consultants v. Canon, Inc.*, 2011 WL 66166 at *6 (Fed. Cir. 2011); *In re Sang Su Lee*, 277 F.3d 1338, 1345 (Fed. Cir. 2002); *In re Koninklijke Philips Patent Litigation*, 2020 WL 7392868 at *19 (N.D. Cal. 2020); *Standard Oil v. American Cyanamid*, 774 F.2d 448, 454 (Fed. Cir. 1985) (persons of ordinary skill are presumed to be aware of all pertinent prior art).

31. The claims of the Asserted Patents were all properly issued, and are valid and enforceable for the respective terms of their statutory life through expiration, and are enforceable for purposes of seeking damages for past infringement even post-expiration. *See, e.g., Genetics Institute, LLC v. Novartis Vaccines and Diagnostics, Inc.*, 655 F.3d 1291, 1299 (Fed. Cir. 2011) (“[A]n expired patent is not viewed as having ‘never existed.’ Much to the contrary, a patent does have value beyond its expiration date. For example, an expired patent may form the basis of an action for past damages subject to the six-year limitation under 35 U.S.C. § 286.”) (internal citations omitted).

THE ACCUSED INSTRUMENTALITIES

32. Upon information and belief, Defendant makes, sells, advertises, offers for sale, uses, or otherwise provides a plurality of systems, platforms and services, including but not limited to:
 - i. 2Bprecise: On information and belief, the 2bPrecise™ platform and solution “consumes genetic/genomic data from molecular labs and clinical information from clients’ preferred EHR, combining them into a comprehensive patient record. As it synthesizes this information, 2bPrecise additionally provides data from multiple evidence-based knowledge bases and brings resulting precision medicine insights into a physician’s workflow. Because 2bPrecise renders genomic insights easy to view, understand and act

upon, providers can arrive at accurate diagnoses sooner and deliver better outcomes faster.”



Figures 2 – Screenshot of Defendant’s 2bPrecise Platform webpage as visited on May 6, 2021 and located at <https://2bprecisehealth.com/>.

- ii. Allscripts Practice Management: On information and belief, the Allscript’s Practice Management solution and platform allows doctors to improve scheduling efficiency, monitor patients’ accounts, elevate productivity and security, and measure practice performance with its software and system.

Practice Management in Action

Practice Management enables your team to access patient eligibility details within the workflow in a comprehensive and consumable format. Responses returned in the application identify eligibility responses received from the payer.

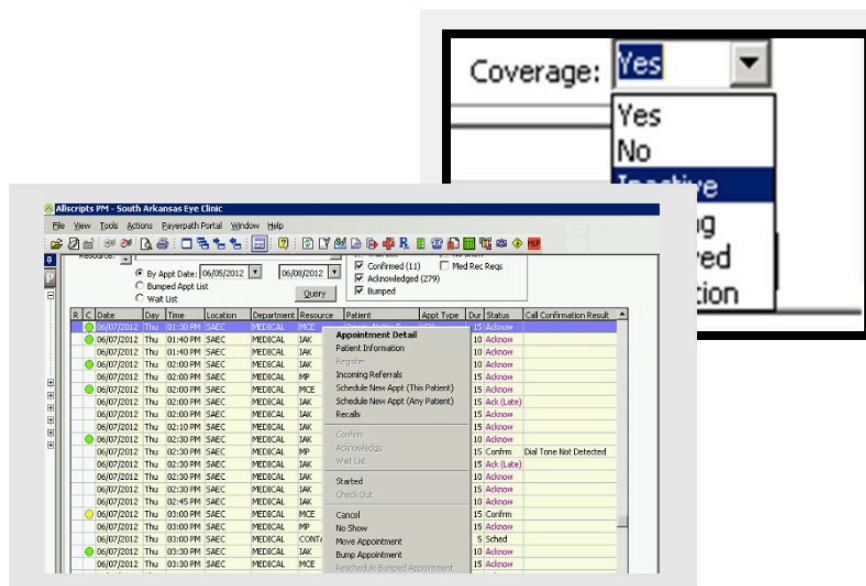


Figure 3 – Screenshot of Defendant’s webpage for its Practice Management solution and platform as visited on May 6, 2021 and located at <https://www.allscripts.com/solution/apm/>

- iii. Care Director: On information and belief, Allscript’s Care Director solution and platform provides “health software that provides a shareable care plan that extends across all healthcare settings—without forcing users to leave their workflow. You need to be able to reach out to patients with automated tools” with its system and software.

Care Director in action

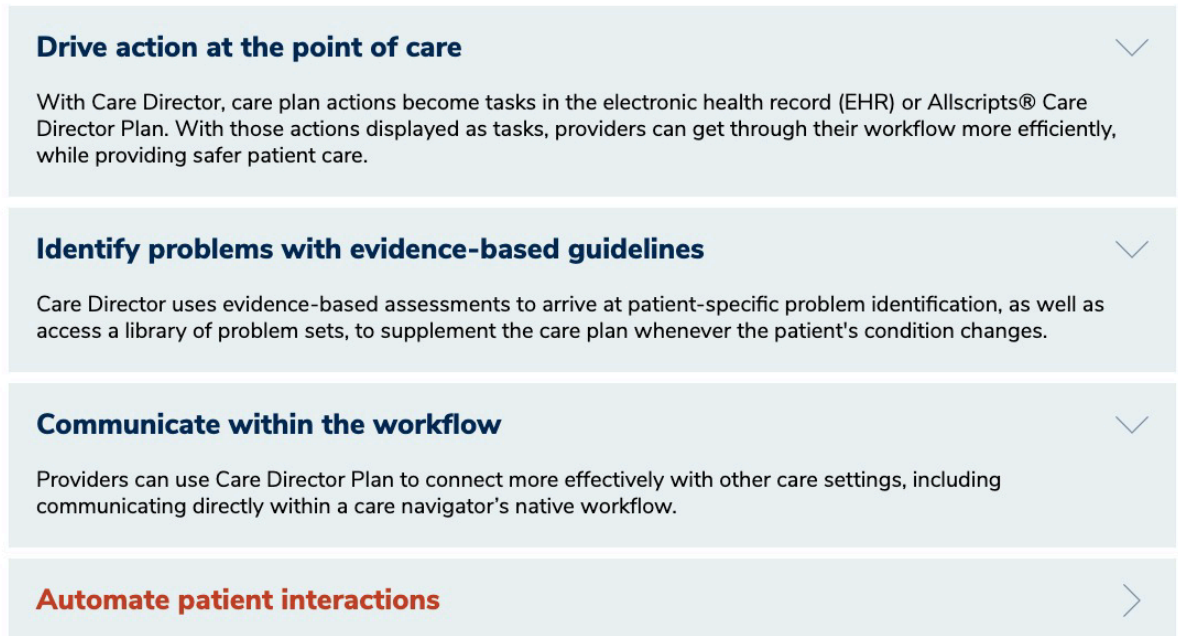


Figure 4 – Screenshot of Defendant’s webpage for the Care Director solution and platform as visited May 6, 2021 and located at <https://www.allscripts.com/solution/care-director/>.

- iv. dbMotion: On information and belief, Allscript’s dbMotion solution and platform with its system and software “help[s] organizations succeed in delivery system reform, and the shift to value-based care. With dbMotion, the organization can integrate discrete patient data from diverse care settings, regardless of IT supplier, into a single patient record. dbMotion provides a longitudinal patient record with semantically normalized data, point-of-care tools and an analytics gateway. This reduces the cost of care delivery, enables physicians to provide more informed patient care and drives clinical outcomes.”

dbMotion enables you to engage the care team, and improve access to real-time, harmonized information from across the care continuum. Your clinicians can access the patient's community care plan on all EHRs at the point of care. With dbMotion Solution, your care team can review notes, tasks and care plans, alerting them to potential gaps in care:

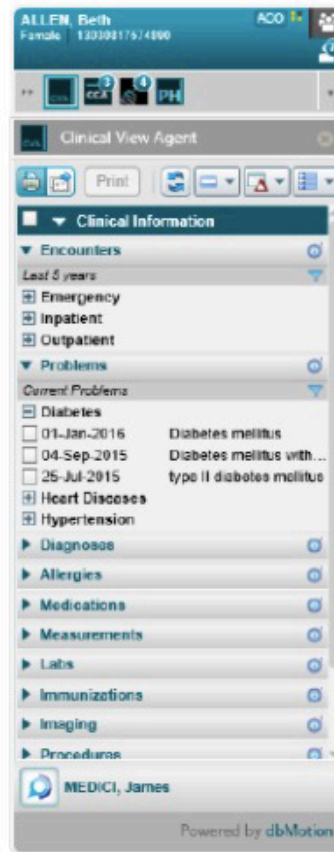
The screenshot displays the 'Care Director Plan' interface. It is divided into three main sections: Care Team Notes, Tasks, and Care Plans.

Care Team Notes (4 Notes): This section shows a list of notes. The first note is from BIGELOW, Nicole, dated Yesterday at 11:17 AM, stating: 'Yes. Her son will pick it up. He will be there today, thank you'. The second note is from THAKKAR, Nikhil, dated Yesterday at 11:19 AM, stating: 'Patient son is stating he can no longer get patient in and out of the car without assistance. Her insurance will cover. Get form for next appointment?'. There is a 'View All Notes' link and an 'Add Note' button.

Tasks (1 Total): This section shows a table of tasks. The first table lists 'Overdue Tasks (0 Within Last 3 Months)' with the message 'No Overdue Tasks To Display'. The second table lists 'Upcoming Tasks (1 Within Next Month)'. The table has columns: Mark Task Complete, Task Name, Status, Due Date Created By, Last Modified On Last Modified By, and Notes. The task listed is 'CD - Patient Handoff' with a due date of '03-Jul-2019 at 8:45 PM (Due in 2 weeks)' and a status of 'THAKKAR, Nikhil Yesterday at 12:49 PM'. The last modified on is 'Yesterday at 12:49 PM' by 'THAKKAR, Nikhil'. The notes are 'N/A'.

Care Plans (3 Active Care Plans): This section shows a table of care plans. The table has columns: Care Plan Name, Created On Created By, Items Last Modified On Modified By. The care plans listed are: 'Advance Care Planning' (Created On: Yesterday at 1:04 PM, Created By: THAKKAR, Nikhil, Items Last Modified On: Yesterday at 2:13 PM, Modified By: THAKKAR, Nikhil), 'Caregiver Support' (Created On: Yesterday at 2:17 PM, Created By: THAKKAR, Nikhil, Items Last Modified On: Yesterday at 2:17 PM, Modified By: THAKKAR, Nikhil), and 'Comprehensive Care Plan' (Created On: 07-Feb-2019 at 6:00 PM, Created By: HINTON, Susan, Items Last Modified On: 15-Apr-2019 at 9:53 PM, Modified By: HINTON, Susan).

With dbMotion, your organization can leverage unified data at the point of care, including a consolidated and actionable patient record:



Figures 5 and 6– Screenshots of Defendant’s webpage for dbMotion as visited May 6, 2021 and located at <https://www.allscripts.com/solution/dbmotion/>.

- v. CarePort: On information and belief, the Allscripts’ CarePort solution and platform let’s doctors provide “patients’ care transitions from admission to post-discharge with informed referrals, care coordination and network analytics” amongst other providers using its systems and software.



What We Do

Who We Serve

Products

Discharge Planning

Leverage a national network of providers to expedite and streamline patient transitions and authorizations to the appropriate next level of care

OVERVIEW : DISCHARGE PLANNING

Transition patients to the next level of care with increased efficiency on an EHR-agnostic platform.

- Gather clinical content for creating and sharing referral packets and criteria for utilization management
- Comply with discharge planning regulatory requirements by providing and documenting choice and sharing quality information to patients in selecting the next level of care
- Arrange multiple levels of care simultaneously
- Communicate between providers and share clinical information directly within the application
- Expedite and manage the payer authorization process prior to transitioning the patient
- Leverage standard protocols and formats to receive and exchange information such as HL7, FHIR, web services and SFTP

Figures 7 and 8 – Screenshot of Defendant’s webpage for the CarePort discharge planning solution and platform as visited May 6, 2021 and located at <https://careporthealth.com/what-we-do/discharge-planning/>.

- vi. SunRise and SunRise Community Care: On information and belief, the SunRise and SunRise Community Care solutions and platforms allows doctors to have “a fully

supported solution that works with a single platform across clinical, financial and ambulatory care settings” using its systems and software.

With Sunrise, your organization can:

Prepare for the future of care delivery



Sunrise is on a journey to a different kind of Electronic Health Record: an EHR that leverages cloud-based technology to move to a patient centric solution built on a philosophy of human-centered design.

The Sunrise EHR journey to a platform of health follows a strategic vision that brings you to ONE partner for healthcare IT, ONE platform to support your organization and the ONE key purpose that you and Allscripts have together – driving better healthcare delivery.

Make more informed decisions with a single database



The Sunrise electronic health record (EHR) provides a single-platform acute and ambulatory solution for an integrated continuum of care, so clinicians have the most current information at the point of care delivery.

Improve clinician experience with user-centered design



The Sunrise user interface provides clinicians with easy-to-use workflows that with one-click deliver access to recently viewed charts and advanced patient lists, single sign-on, icons and toolbars.

Streamline billing processes with integrated financials



Sunrise™ Revenue Cycle integrates scheduling, registration and financial management functions that reside with Sunrise clinical solutions on a single database, while delivering a single patient bill and financial record.

Automate processes with electronic documentation



Sunrise solutions help organizations automate their tissue and implant processes with electronic documentation, providing clinicians with immediate access to implant records. This results in accurate documentation, increased staff efficiency, successful Joint Commission audits and improved inventory management.

Automate clinical documentation



Sunrise helps organizations automate the clinical documentation workflow by providing clinicians tools to add important clinical findings such as orders, results and multidisciplinary progress notes directly into their note—increasing workflow efficiency.

Benefit from an industry leader



With Sunrise Community Care, your organization can:


The screenshot displays a webpage with a light blue background and a list of six benefits, each in a separate box with a downward arrow icon on the right. The benefits are:

- Succeed with limited IT resources to support the EHR**: Allscripts offers Sunrise Community Care, a complete, managed and cloud-deployed EHR with a pre-built, turnkey-supported solution. Sunrise Community Care provides ongoing system configuration and maintenance, the designing and building of interfaces, and testing and training to ensure that organizations are always current.
- Reduce clinician burden**: Sunrise Community Care reduces clinician burnout with intuitive workflows and robust content, as well as a single patient record across acute and ambulatory settings.
- Improve patient satisfaction**: With Allscripts as your trusted partner, your organization can empower patients with the industry's only vendor-agnostic patient engagement platform, FollowMyHealth®, included with Sunrise Community Care.
- Streamline workflows and improve content**: Sunrise Community Care provides streamlined workflows and robust content in a single solution, all while providing access to all necessary health data—enabling providers to complete tasks more efficiently.
- Limit long implementations and downtimes**: Allscripts delivers a consistent, non-complex enterprise solution with a reduced implementation process timeline, decreasing downtime. Plus, Sunrise Community Care doesn't require providers to learn multiple systems.
- Reduce costs of health IT solutions**: With Sunrise Community Care, your organization gets an affordable, comprehensive solution for the healthcare enterprise that meets regulatory compliance.

Figures 9 and 10— Screenshots of Defendant’s webpage for the SunRise and SunRise Community Care solutions and platforms as visited on May 6, 2021 and located at <https://www.allscripts.com/solution/sunrise/> and <https://www.allscripts.com/solution/sunrise-community/>.


- vii. FollowMyHealth: On information and belief, the FollowMyHealth solution and platform “is a mobile-first, enterprise patient engagement solution for providers, hospitals and health systems that would like to promote healthy patient populations and manage quality” and allows “patients [to] participate actively in their care on the devices that they use every day including enrollment and eligibility, portals, care management, customer

service management, utilization management, and claim adjudication and billing” through its systems and software.




Engage your patients at every step of care on any device, at any time.

LEARN MORE



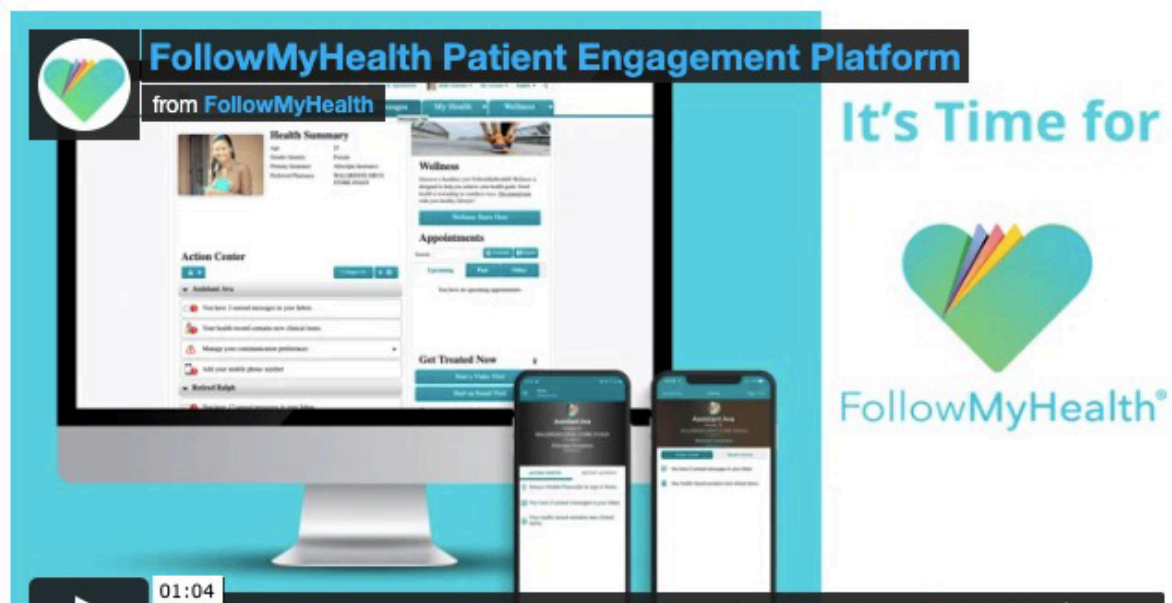
Deliver pre, point and post-acute care instructions to your patients' fingertips.

LEARN MORE



Deliver content and instructions pre-care, at the point of care, and post-acute care.

LEARN MORE



- viii. Figures 11 and 12– Screenshots of Defendant’s webpage for the FollowMyCare solution and platform as visited May 6, 2021 and located at <https://about.followmyhealth.com/patient-engagement-platform/>.
- ix. Opargo: On information and belief, the Opargo solution and platform allows a doctor to “Help address verification functionality within areas of your Practice Management solution, including registration, insurance carrier maintenance, place of service maintenance and address maintenance” with its systems and software.



Opargo

Help your practice deliver better patient care, while improving efficiencies, with our scheduling solution based on predictive analytics. Using proven principles from the airline industry, Opargo identifies and schedules patients with urgent needs 3.5x sooner, while delivering 10% annual revenue improvement to your practice.

Figure 13 – Screenshot of Defendant’s webpage for the Opargo solution and platform as visited May 6, 2021 and <https://www.allscripts.com/financial-management-and-operational/allscripts-practice-financial-platform/#melissa-data>.

- x. Melissa Date: On information and belief, the Melissa Data solution and platform allows a doctor to, among other things, “[h]elp address verification functionality within areas of [the] Practice Management solution, including registration, insurance carrier maintenance, place of service maintenance and address maintenance” with its systems and software.

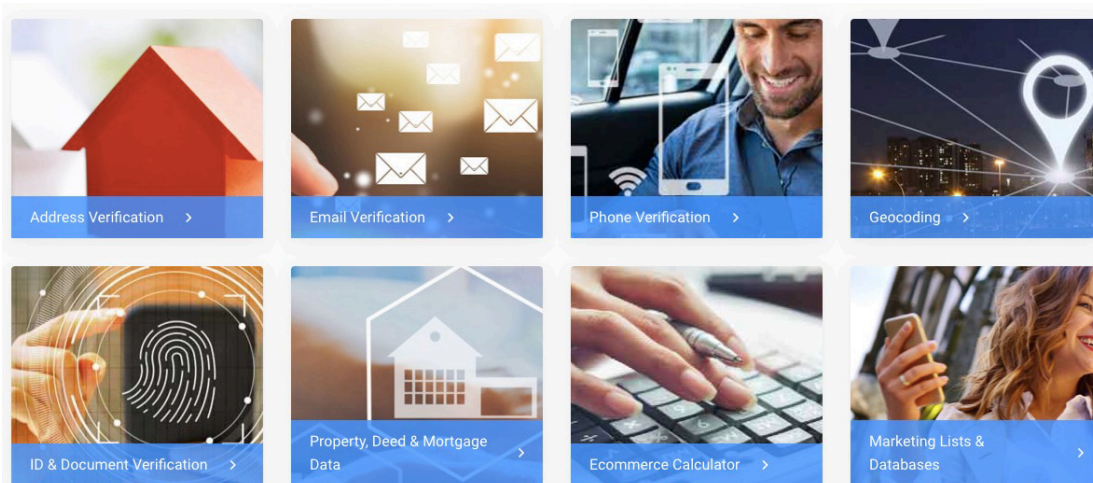


Figure 14 – Screenshot of Defendant’s webpage for the Melissa Data solution and platform as visited May 6, 2021 and located at <https://www.melissa.com/>.

- xi. Paragon: On information and belief, the Paragon solution and platform provides one profile application across all care settings, with visual indicators for incomplete modules, user-customizable sort order and display of modules, and barcode scanning of implants for procedures performed outside the operating room” with its systems and software.

Figures 15 and 16 – Screenshots of Defendant’s webpage for the Paragon solution and platform as visited May 6, 2021 and located at <https://www.allscripts.com/solution/paragon/>.

- xii. Payerpath: On information and belief, the Payerpath solution and platform allows “[s]treamlining your practice’s reimbursement cycle is a challenge. You’re working to track results and maintain healthy financials, all while meeting ever-changing regulatory demands. It’s time for a partner with deep expertise and the industry-leading healthcare reimbursement software and medical billing solutions to help you enhance revenues, simplify communication with payers and patients, improve efficiency and drive practice

profitability. It's time for Allscripts Payerpath®. The Payerpath solutions, combined with Allscripts® Practice Management and FollowMyHealth®, help you meet and exceed your revenue cycle goals” with its systems and software.

Allscripts Payerpath® Solutions

Today's evolving healthcare landscape requires organizations like yours to have an analytical eye on your revenue cycle. Lowering costs and streamlining workflows are critical steps to maximizing your organization's potential.

Allscripts Payerpath® delivers a robust portfolio of revenue cycle management solutions and services that work with any practice management system, along with advanced integration with Allscripts® Practice Management.

The web-based, easy-to-use solutions and services help meet the changing regulations and requirements essential to reimbursement. Providers and payers can use Payerpath to improve - and simplify - every phase in the revenue cycle.

Patient Readiness Solutions

Patient Responsibility Solutions

Claims Management Solutions

Practice Productivity Solutions

Figure 17 – Screenshot of Defendant’s webpage for the Payerpath solution and platform as visited May 6, 2021 and located at <https://www.payerpath.com/>.

- xiii. Practice Analytics: On information and belief, the Practice Analytics solution and platform allows intuitive chronic disease dashboards, user-defined recommendations and alerts, ad hoc reporting and visibility into provider performance, productivity and opportunities” with its systems and software.



Figure 18 – Screenshot of Defendant’s webpage for the Practice Analytics solution and platform as visited May 6, 2021 and located at <https://www.allscripts.com/solution/practice-analytics/>.

- xiv. TouchWorks EHR: On information and belief, the TouchWorks HER solution and platform provides an electronic health records platform with “clinical, operational, financial and wellness solutions for medium to large, single or multi-specialty physician practices, MSOs and IDNs, as well as for safer care and success in population health initiatives” with its systems and software.

With TouchWorks EHR, your organization can:

Improve care team workflow efficiency

TouchWorks EHR reduces clicks for clinicians, gives them freedom in their documentation and provides structured content and recommendations at the point of care for more informed clinician decision-making.

Focus on usability

TouchWorks EHR was designed using standards-based web conventions and a user-centered design process, focusing on streamlining workflows and enhancing the user experience – resulting in a responsive web-based user interface (UI) so clinicians can work more easily within the system.

Successfully meet regulatory change

TouchWorks EHR reporting and analytics capabilities help organizations meet quality measures and promote interoperability, and maximize reimbursement in risk-based contracts.

Improve clinical outcomes

With TouchWorks EHR, you can enable faster clinical decision support, standardize care practices, improve workflow compliance and drive better chronic care management.

Achieve anywhere, anytime productivity

With Allscripts TouchWorks® EHR Mobile, providers can remotely prescribe and refill prescriptions, manage tasks and review patient information in advance—all from their mobile devices.

Leverage the power of an open architecture

The award-winning open-platform, TouchWorks EHR, is built on architecture that easily integrates with your existing applications. It also enables users to tap into new third-party innovations and develop industry-changing solutions. TouchWorks EHR clients can work with the Allscripts Developer Program, which has more than 150 applications certified and marketed on the store.allscripts.com. TouchWorks EHR supports both the Allscripts proprietary Unity API, as well as FHIR API, SMART on FHIR and CDS hooks.

Leverage integrated financials for improved outcomes

The Allscripts® Practice Financial Platform is a comprehensive platform integrated with TouchWorks EHR that includes practice management, claim processing and revenue cycle management solutions ideal for the needs of physician practices and billing services. Improve financial and operational efficiencies by streamlining appointment and patient flow, collections, claims, denial management, transaction management, real-time eligibility verification, integrated revenue collection and clear statements.

Enable safer, more informed patient care

Figure 19 – Screenshot of Defendant’s webpage for the Practice Analytics solution and platform as visited May 6, 2021 and located at <https://www.allscripts.com/solution/touchworks/>.

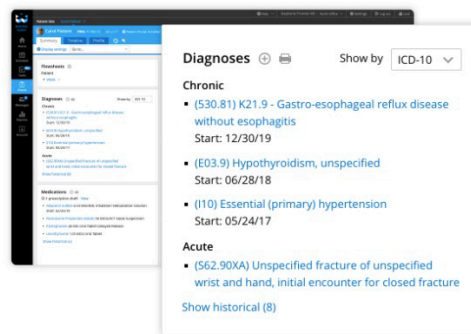
- xv. Practice Fusion: On information and belief, the Practice Fusion is an electronic health records solution and platform that allows an independent practice doctor to, among other things, “[s]ave time with templates and patient charts in the cloud-based EHR that adapt to your needs, [c]ustomize chart notes based on your workflows, [b]rowse from a library of medical charting templates built by practices like yours, [c]reate shortcuts unique to your practice and complete encounters faster, [and] [g]et the patient information you need at a glance on the patient summary” with its systems and software.

STREAMLINE CHARTING

Save time with templates and patient charts in the cloud-based EHR that adapt to your needs.

- Customize chart notes based on your workflows
- Browse from a library of medical charting templates built by practices like yours
- Create shortcuts unique to your practice and complete encounters faster
- Get the patient information you need at a glance on the patient summary

[Learn more about Charting](#)



Pantoprazole Sodium 40 MG Oral Tablet Delayed Release

ALERTS
No drug or allergy alerts triggered for this medication.

RECORDED
09/27/2019 02:27 PM Santosh Provider

SIG
Enter shorthand

Take 1 tablet (40 mg) by mouth daily

DISPENSE UNIT DAYS SUPPLY

ASSOCIATED DIAGNOSIS

PRESCRIBE SEAMLESSLY

Efficiently manage prescriptions including controlled substances and those requiring prior authorization.

- Send prescriptions to any e-Prescribing enabled pharmacy in the country
- Manage medication orders in the EHR anywhere, anytime at your convenience
- Send electronic prescriptions for controlled substances (EPCS) in all 50 states
- Get alerts and patient savings opportunities at the point of care

[Learn more about ePrescribing](#)

CONNECT EFFICIENTLY

Seamlessly exchange information with local pharmacies, laboratories, imaging centers and other tools integrated into the EHR platform.

- Search within our network of over 98,000 pharmacies to electronically prescribe medications

Add labs

View existing connections Don't see the lab you want? [Suggest a lab](#) [Done](#)

Search by within

Refine search by LAB/TESTS PERFORMED SPECIMEN COLLECTION CONNECTION

- Choose from over 500 lab and imaging centers to order tests and share results with patients
- Connect your practice to health information exchanges, immunization registries, and other useful integrations

[Learn more about Labs & Imaging](#)

TEST PERFORMED	100 Plaza Clinical Lab Breast Pathology, Gastroin...	Paper orders Electronic results	Add
APPROVAL RATING	21st Century Diagnostics Lab	Paper orders Paper results	Add
SPECIMEN COLLECTION	2920 Lab LLC	Paper orders Paper results	Add
<input type="checkbox"/> Service center <input type="checkbox"/> Courier <input type="checkbox"/> Mail	4D Laboratory	Paper orders Paper results	Add

Billing report						
Ready for billing	Search	12/01/2018	02/02/2019	Run report	Integrate billing	
BILL ID	NUMBER	VISIT DATE	REFERRING PROVIDER	LOCATION	STATUS	
01-12215-WJ22861-42	Linda Patient 35 y, F, DOB 01/22/1983	02/02/2019	Stephanie Provider	North Office	Ready for biller	
01-12127-FF2066-07	Carol Patient 46 y, F, DOB 02/15/1952	02/01/2019	Stephanie Provider	North Office	Ready for biller	
01-13110-BH02148-51	James Patient 47 y, M, DOB 12/20/1951	02/01/2019	Sanatosh Provider	North Office	Ready for biller	
01-11024-R011626-07	Daniel Patient 39 y, M, DOB 09/22/1959	01/30/2019	Stephanie Provider	North Office	Ready for biller	
01-12122-H90808H-08	Chen Patient 54 y, F, DOB 08/29/1964	01/29/2019	Stephanie Provider	North Office	Ready for biller	
01-12215-WJ22861-42	David Patient 33 y, M, DOB 10/11/1985	01/29/2019	Stephanie Provider	North Office	Ready for biller	
01-13110-BH02148-51	Alexander Patient 52 y, M, DOB 04/10/1966	01/25/2019	Sanatosh Provider	North Office	Ready for biller	
01-10113-N714624-28	Brian Patient	01/20/2019	Sanatosh Provider	North Office	Ready for biller	

MANAGE BILLING

Flexible billing options with industry-leading partners who help you get paid faster.



[Learn more about Billing](#)

SIMPLIFY PARTICIPATION IN QUALITY INITIATIVES

Monitor your progress with insightful dashboards and submit reporting data to CMS directly through your EHR.

- Our electronic health record is a [2015 Edition certified Health IT product](#)
- Access customizable dashboards to track your progress on quality initiatives like MIPS
- Tap into our expert support to help your practice throughout the year
- Explore extensive education and training materials to navigate the complexities of quality measures

[Learn more about Quality Initiatives](#)

MIPS Dashboard		Actions
Summary	Stephanie Provider	Performance year 2019
Promoting Interoperability		Help with MIPS
Attestations		MIPS Settings
Required Attestations		3/3 complete
Electronic Prescribing objective		
E-Prescribing	EPCS INCLUDED	65% 65 / 100
Query of Prescription Drug Monitoring Program (PDMP)		Attestation is complete
Health Information Exchange objective		
Support Electronic Referral Loops by Sending Health Info		Attestation is complete

Figure 20 – Screenshot of Defendant’s webpage for the Practice Fusion solution and platform as visited May 6, 2021 and located at <https://www.practicefusion.com/>.

- xvi. Professional EHR: On information and belief, the Professional EHR is an electronic health records solution and platform that allows a doctor to, among other things, manage “clinical, operational, financial and wellness solutions for small to mid-size physician practices, ACOs, PCMHs and FQHCs, for safer patient care, streamlined operations and improved revenue” with its systems and software.

With Professional EHR, your organization can:

The screenshot displays a webpage for the Allscripts Professional EHR solution. It features a header with the text "With Professional EHR, your organization can:" followed by seven expandable sections, each with a title and a description. Each section has a downward-pointing chevron icon in the top right corner.


- Speed up documentation with one-click templates**
Professional EHR has efficient, one-click templates that enable physicians to thoroughly and efficiently document patient visits based on what they have ordered in the past under similar circumstances, and then make changes with just a few clicks—all improving provider satisfaction. Physician Desktop gives providers an easy way to manage patient populations, by providing complete clinical information from a single screen.
- Meet regulatory requirements**
Professional EHR is a leader among other EHRs. It supports Physician Quality Reporting System submission, is pre-validated for Patient-Centered Medical Homes and supports Federally Qualified Health Center reporting.
- Enable providers to be productive on the go**
Allscripts Professional EHR™ Mobile provides quick, on-the-go access to some of the most in-demand features in the EHR, so physicians can check their schedules, review messages or refill prescriptions while out of the office.
- Strengthen financial results**
Professional EHR enables practices to increase government incentives and reduce penalties, get accurate, quick reimbursements, improve revenue cycle and eliminate lost revenue, and analyze spending per beneficiary.
- Meet practice and specialty requirements**
Professional EHR has templates and protocols for more than 20 practice specialties ready to go out of the box. These templates are customizable based on internal workflows.
- Integrate with other solutions and connect to partners**
Professional EHR's open integration helps connect the solutions and vendors that clinicians know and enjoy using. It also enables practices to partner and interface with key healthcare players.
- Leverage integrated financials for improved outcomes**
The Allscripts® Practice Financial Platform is a comprehensive platform integrated with Professional EHR that includes practice management, claim processing and revenue cycle management solutions ideal for the needs of physician practices and billing services. Improve financial and operational efficiencies by streamlining

Figure 21 – Screenshot of Defendant’s webpage for the Professional EHR solution and platform as visited May 6, 2021 and located at <https://www.allscripts.com/solution/professional/>.

- xvii. RCMS: On information and belief, the RCMS solution and platform is a revenue cycle management service that allows a doctor to, among other things, to communicate and “address[sic] challenges in billing and revenue cycle, including transitions to value-based care and complex billing regulations” required with its systems and software.

Allscripts RCMS can help your practice:

Keep pace with complex reimbursement requirements



Allscripts RCMS addresses challenges in billing and revenue cycle, including transitions to value-based care and complex billing regulations.

Partner with the experts



Get visibility into the reimbursement cycle



With Allscripts RCMS, your organization gets real-time access to advanced analytics and expertise to maximize the technology, while retaining control of your monies.

Streamline billing workflows



Allscripts RCMS provides a comprehensive, rules-based engine that automates tasks, streamlines workflow and improves cash flow.

Services for physician practices

Professional billing experts



Our experts help ensure accurate billing and coding and partner with you in every step of the revenue cycle. Dedicated account managers deliver a comprehensive approach to improve

the financial health of your practice.

Effective collections processes and best practices



Our approach spans the entire revenue cycle continuum, from operational planning to scheduling to final collections and reporting.

Solid technology stack



Allscripts RCMS's comprehensive, rules-based engine automates tasks, streamlines workflow and improves cash flow. An exclusive analytic toolset identifies trends and deficiencies in the revenue cycle to create actionable events that improve financial results. The technology also monitors, tracks and responds to issues affecting financial and operational performance immediately.

Revenue Cycle Analytics & Performance Management



Allscripts provides an exclusive analytic toolset that identifies trends and provides transparency into the revenue cycle to support decision-making for improved financial results. The system monitors key items such as physician productivity, denial trending and industry benchmarking.

Figures 22 and 23 – Screenshot of Defendant's webpage for the RCMS solution and platform as visited May 6, 2021 and located at <https://www.allscripts.com/solution/rcms/>.

- xviii. Education Services: On information and belief, Allscripts Education Services solution and platform provides EHR “train[ing] for employees, improve[s] user adoption and satisfaction, improve[s] patient experience and loyalty, and achieve[s] better health outcomes” with its systems and software.

With Allscripts, we can help you:

The screenshot displays a webpage for Allscripts Education Services. It features four distinct sections, each with a title, a description, and a downward-pointing chevron icon in the top right corner. The sections are: 1. 'Get the resources you need to succeed' (dark blue title) describing training services for end users and configuration. 2. 'Support your teams in their roles' (red title) describing role-based eLearning simulations for new hires and training. 3. 'Succeed with experienced instructors' (dark blue title) describing highly skilled instructors providing individual attention and assessments. 4. 'Learn through a hands-on approach' (red title) describing dual-monitor support in Configuration Training for teachers.

Get the resources you need to succeed

With Allscripts Education and Training Services, your organization can effectively train your end users and those configuring your solutions, from EHR education and EHR training to demos and cross-training.

Support your teams in their roles

Role-based eLearning interactive simulations support new hires, upgrade training and retraining, and support efficiency topics, like revenue cycle management training or education.

Succeed with experienced instructors

Highly skilled instructors provide attendees with individual attention, answer questions and assess student understanding with tests for key concepts.

Learn through a hands-on approach

Dual-monitor support in Configuration Training for teachers gives students the ability to see the instructor's demonstration in one sizeable window while accessing the hands-on database in the other.

Figure 24 – Screenshot of Defendant’s webpage for the Education Services solution and platform as visited May 6, 2021 and located at <https://www.allscripts.com/service/education-and-training/>.

- xix. Cloud: On information and belief, the Allscripts Cloud services solution and platform provides remote hosting services for EHR.

Why Allscripts® Cloud?

Start with a secure foundation

Allscripts takes advantage of built-in Microsoft Azure security controls and advanced threat management systems to protect against evolving threat vectors. The Allscripts security operations team will remain committed to working with Microsoft to protect our client's data.

Redundant systems and high availability

If there is a network or data center outage, Azure uses multiple data centers to significantly reduce the risk of downtime due to environmental factors.

Redundancy and reliability

The flexibility to build, deploy and manage servers, services and applications across the Azure Multi-Layered public cloud platform significantly reduces the risk of downtime associated with traditional on-premise or infrastructure in a datacenter models.

Proactive central monitoring and capacity management

With Microsoft Azure, Allscripts proactively identifies resource needs, which enables a faster response and helps more efficiently meet demand with better performance and less downtime.

Process automation

With process automation, downtime from the majority of security and windows patching is eliminated. It also automates when a particular environment is available. For example, automating test environments, only when organizations need it, can reduce total cost of ownership.

Figure 25 – Screenshot of Defendant’s webpage for the Cloud services solution and platform as visited May 6, 2021 and located at <https://www.allscripts.com/service/allscripts-cloud/>.

- xx. Veradigm: On information and belief, the Veradigm solution and platform provides electronic prescription technology with “data-driven actionable insights, derived from best-in-class analytics and integrated with point-of-care technology solutions that help improve the quality, efficiency and value of healthcare. Veradigm® solutions support biopharma, health plans, healthcare providers, health technology partners and, most important, the patients they serve” with its systems and software.



Figure 26 – Screenshot of Defendant’s webpage for the Veradigm solution and platform as visited May 6, 2021 and located at <https://veradigm.com/>.

xix. And all augmentations to these named Allscripts platforms or descriptions of platforms. Collectively, all of the foregoing are referred to herein as the “Accused instrumentalities.”

COUNT I **Infringement of U.S. Patent No. 7,490,048**

33. Plaintiff incorporates the above paragraphs by reference.
34. Defendant has been on actual notice of the ’048 Patent at least as early as the date it received service of the Original Complaint in this litigation.
35. The damages period begins at least as early as six years prior to the date of service of the Original Complaint in this litigation.
36. Upon information and belief, Defendant owns, directs, and/or controls the operation of the Accused Instrumentalities and generates substantial financial revenues and benefits therefrom.

37. Upon information and belief, Defendant has directly infringed and continues to directly infringe at least Claims 1, 2, 10, 20, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, and 40 of the '048 Patent. As exemplary, Claim 20 is by making, using, importing, selling, and/or offering for sale the Accused Instrumentalities. Defendant directly makes the infringing Accused Instrumentalities at least because it is solely responsible for putting the infringing systems into service by directing or controlling the systems as a whole and by obtaining the benefits therefrom. More specifically, and on information and belief, with respect to the Accused Instrumentalities, Defendant: (i) executed contracts with third party servicers for the provision of archival services and databases for healthcare and related records and/or designed and assembled such archival services and databases using its own employees and/or contractors; (ii) developed, owns, and maintains digital storage archives for healthcare and related records; (iii) provides access to such records via its own branded Internet domains and/or software applications using its own name and business trade dress; (iv) exercises authority over the provision of such record archival services and databases; (v) openly advertises and promotes such record archival services and databases bearing its name and business trade dress to customers in the United States; (vi) authored or commissioned the preparation of computer code for accessing and retrieving stored and/or archived healthcare records via its Internet domain web pages and/or software applications; (vii) claims ownership and control over such stored and/or archived healthcare records by virtue of its corporate branding and the provision of direct access; and (viii) receives monetary benefits from the provision of such healthcare records storage, archival, and retrieval services to customers.

38. Further on information and belief, Defendant directly uses the infringing Accused Instrumentalities at least because it assembled the combined infringing elements and makes them collectively available in the United States, including via its Internet domain web pages and/or software applications, as well as via its internal systems and interfaces. Further, and on information and belief, Defendant has directly infringed by using the infringing Accused Instrumentalities as part of its ongoing and regular testing and/or internal legal compliance activities. Such testing and/or legal compliance necessarily requires Defendant to make and use the Accused Instrumentalities in an infringing manner. Still further, Defendant is a direct infringer by virtue of its branding and marketing activities, which collectively comprise the sale and offering for sale of the infringing Accused Instrumentalities.
39. More specifically, and on information and belief, Defendant is making, using, and offering for sale a computer-implemented method, identified as the Accused Instrumentalities, comprising: receiving information regarding a restriction or limitation regarding an ability of a person or an entity to at least one of access, obtain, change, alter, and modify, information contained in an individuals or patients healthcare record or an individual's or patients healthcare file, wherein the individuals or patient's healthcare record or the individuals or patient's healthcare file contains healthcare information or healthcare-related information personal to the individual or patient.
40. As Figures 2-11 show above, Defendant is making, using, and offering for sale a computer-implemented method and apparatus, identified as the Accused Instrumentalities.
41. Additionally, the Accused Instrumentalities are specially configured such that they perform a method wherein the restriction or limitation contains information regarding at least one of a healthcare provider, a healthcare payer, a healthcare insurer, and an authorized entity, and

information regarding a designated purpose for allowing each of the at least one of a healthcare provider, a healthcare payer, a healthcare insurer, and an authorized entity, to at least one of access, obtain, change, alter, and modify, the information contained in an individuals or patients healthcare record or an individual's or patient's healthcare file, wherein the designated purpose is at least one of to perform a diagnosis, to perform a diagnosis for a certain ailment, illness, or symptom, to provide a second opinion, to verify or disprove a condition or a pre-existing condition, to submit an insurance claim, and to process an insurance claim.

42. Defendant's infringing methods each separately, are storing the information regarding a restriction or limitation regarding an ability of a person or an entity to at least one of access, obtain, change, alter, and modify, the information contained in an individuals or patient's healthcare record or an individual's or patient's healthcare file; processing, with a processor, a request by a person or an entity to at least one of access, obtain, change, alter, and modify, the information contained in an individuals or patient's healthcare record or an individual's or patient's healthcare file; determining, using the information regarding the restriction or limitation, whether the person or the entity is allowed or authorized to at least one of access, obtain, change, alter, and modify, the information contained in an individual's or patient's healthcare record or an individuals or patient's healthcare file; generating a message containing at least one of information regarding the person or the entity making the request, and identification information regarding the person or the entity making the request, and further wherein the message contains an actual change, alteration, or modification, made to the information contained in an individual's or patients healthcare record or an individuals or

patient's healthcare file; and transmitting the message to a communication device of the individual or patient via, on, or over, a communication network.

43. Additionally, upon information and belief, Defendant owns, directs, and/or controls the infringing method operation of the Accused Instrumentalities that includes wherein the message is transmitted to the communication device of the individual or patient at least one of during, concurrently with, at a same time as, and prior to a completion of an at least one of an accessing, an obtaining, a changing, an altering, and a modifying, of the information contained in an individuals or patient's healthcare record or an individual's or patients healthcare file by the person or the entity, or at least one of during, concurrently with, at a same time as, and prior to a completion of a processing of the request to at least one of access, obtain, change, alter, and modify, the information contained in an individuals or patient's healthcare record or an individual's or patient's health care file.
44. On information and belief, the infringement of the Decapolis Patents by Defendant will now been willful through the filing and service of this Complaint.
45. In addition or in the alternative, Defendant now has knowledge and continues these actions and it indirectly infringes by way of inducing direct infringement by others and/or contributing to the infringement by others of the '048 Patent in the State of Texas, in this judicial district, and elsewhere in the United States, by, among other things, making, using, importing, offering for sale, and/or selling, without license or authority, infringing services for use in systems that fall within the scope of at least Claims 1, 2, 10, 20, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, and 40 of the '048 Patent. This includes without limitation, one or more of the Accused Instrumentalities by making, using, importing

offering for sale, and/or selling such services, Defendant injured Decapolis and is thus liable to Decapolis for infringement of the '048 Patent under 35 U.S.C. § 271.

46. Now with knowledge of the Decapolis Patents, Defendant induces infringement under Title 35 U.S.C. § 271(b). Defendant will have performed actions that induced infringing acts that Defendant knew or should have known would induce actual infringements. *See Manville Sales Corp. v. Paramount Sys., Inc.*, 917 F.2d 544, 553 (Fed.Cir.1990), quoted in *DSU Med. Corp. v. JMS Co.*, 471 F.3d 1293, 1306 (Fed.Cir.2006) (*en banc* in relevant part). “[A] finding of inducement requires a threshold finding of direct infringement—either a finding of specific instances of direct infringement or a finding that the accused products necessarily infringe.” *Ricoh*, 550 F.3d at 1341 (citing *ACCO Brands, Inc. v. ABA Locks Manufacturer Co.*, 501 F.3d 1307, 1313, (Fed. Cir. 2007)).
47. Plaintiff will rely on direct and/or circumstantial evidence to prove the intent element. *See Fuji Photo Film Co. v. Jazz Photo Corp.*, 394 F.3d 1368, 1377 (Fed. Cir. 2005) (“A patentee may prove intent through circumstantial evidence.”); *Water Techs. Corp. v. Calco, Ltd.*, 850 F.2d 660, 668 (Fed. Cir. 1988) (“While proof of intent is necessary, direct evidence is not required; rather, circumstantial evidence may suffice.”).
48. Defendant has taken active steps to induce infringement, such as advertising an infringing use, which supports a finding of an intention for the accused product to be used in an infringing manner. *See Metro-Goldwyn-Mayer Studios Inc. v. Grokster, Ltd.*, 545 U.S. 913, 932, 125 S. Ct. 2764, 162 L. Ed. 2d 781 (2005) (explaining that the contributory infringement doctrine “was devised to identify instances in which it may be presumed from distribution of an article in commerce that the distributor intended the article to be used to infringe another’s patent, and so may justly be held liable for that infringement”).

49. In addition, on information and belief, and based in part upon the clear infringement by the Accused Instrumentalities, Defendant has a practice of not performing a review of the patent rights of others first for clearance or to assess infringement thereof prior to launching products and services. As such, Defendant has been willfully blind to the patent rights of Plaintiff.
50. The foregoing infringement on the part of Defendant has caused past and ongoing injury to Plaintiff. The specific dollar amount of damages adequate to compensate for the infringement shall be determined at trial but is in no event less than a reasonable royalty from the date of first infringement to the expiration of the Decapolis Patents.
51. Each of Defendant's aforesaid activities have been without authority and/or license from Plaintiff.

COUNT II
Infringement of U.S. Patent No. 7,464,040

52. Plaintiff incorporates the above paragraphs by reference.
53. Defendant has been on actual notice of the '040 Patent at least as early as the date it received service of the Original Complaint in this litigation.
54. The infringement damages period begins at least as early as six years prior to the date of service of the Original Complaint in this litigation.
55. The '040 patent application claims the benefit of priority of U.S. Provisional Patent Application Ser. No. 60/286,422, filed April 25, 2001, titled "APPARATUS AND METHOD FOR PROCESSING AND/OR FOR PROVIDING HEALTH CARE INFORMATION AND/OR HEALTHCARE-RELATED INFORMATION," the subject matter and teachings of which are hereby incorporated by reference herein.

56. Upon information and belief, Defendant owns, directs, and/or controls the operation of the Accused Instrumentalities and generates substantial financial revenues and benefits therefrom.
57. Upon information and belief, Defendant has directly infringed and continues to directly infringe at least Claims 1 and 46 of the '040 Patent by making, using, importing, selling, and/or offering for sale the Accused Instrumentalities. Defendant directly makes the infringing Accused Instrumentalities at least because it is solely responsible for putting the infringing systems into service by directing or controlling the systems as a whole and by obtaining the benefits therefrom. More specifically, and on information and belief, with respect to the Accused Instrumentalities, Defendant: (i) executed contracts with third party servicers for the provision of archival services and databases for healthcare and related records and/or designed and assembled such archival services and databases using its own employees and/or contractors; (ii) developed, owns, and maintains digital storage archives for healthcare and related records; (iii) provides access to such records via its own branded Internet domains and/or software applications using its own name and business trade dress; (iv) exercises authority over the provision of such record archival services and databases; (v) openly advertises and promotes such record archival services and databases bearing its name and business trade dress to customers in the United States; (vi) authored or commissioned the preparation of computer code for accessing and retrieving stored and/or archived healthcare records via its Internet domain web pages and/or software applications; (vii) claims ownership and control over such stored and/or archived healthcare records by virtue of its corporate branding and the provision of direct access; and (viii) receives monetary benefits

from the provision of such healthcare records storage, archival, and retrieval services to customers.

58. Further on information and belief, Defendant directly uses the infringing Accused Instrumentalities at least because it assembled the combined infringing elements and makes them collectively available in the United States, including via its Internet domain web pages and/or software applications, as well as via its internal systems and interfaces. Further, and on information and belief, Defendant has directly infringed by using the infringing Accused Instrumentalities as part of its ongoing and regular testing and/or internal legal compliance activities. Such testing and/or legal compliance necessarily requires Defendant to make and use the Accused Instrumentalities in an infringing manner. Still further, Defendant is a direct infringer by virtue of its branding and marketing activities which collectively comprise the sale and offering for sale of the infringing Accused Instrumentalities.
59. More specifically, and on information and belief, the Accused Instrumentalities, each separately, receives information regarding an individual, wherein the information regarding an individual is transmitted from a first computer or from a first communication device, wherein the first computer or the first communication device is associated with a healthcare provider, wherein the information regarding an individual is transmitted via, on, or over, at least one of the Internet and the World Wide Web, wherein the information regarding an individual contains information regarding at least one of a symptom, an examination finding, a diagnosis, a treatment, an administration of a treatment, and a procedure; a database or a memory device, wherein the database or the memory device is associated with the receiver and is located at a location remote from the first computer or remote from the first communication device, wherein the database or the memory device stores information

regarding a plurality of individuals, a plurality of healthcare providers, and a plurality of healthcare insurers or healthcare payers.

60. The Accused Instrumentalities each separately, use the information regarding a plurality of individuals, a plurality of healthcare providers, and/or a plurality of healthcare insurers or healthcare payers, which includes a healthcare record or a healthcare history of, for, or associated with, each individual of a plurality of individuals, along with a healthcare record or a healthcare history of, for, or associated with, the individual, information regarding a healthcare practice of, and an insurance accepted by, each of the plurality of healthcare providers, including information regarding a healthcare practice of, and an insurance accepted by, the healthcare provider, information for processing or for storing information regarding a healthcare diagnosis or a healthcare treatment, and information for submitting an insurance claim to a healthcare insurer or a healthcare payer associated with the individual.
61. Upon information and belief, Defendant owns, directs, and/or controls the operation of the Accused Instrumentalities that includes a processing device, wherein the processing device processes the information regarding an individual, and further wherein the processing device processes information for at least one of storing the information regarding an individual in the database or the memory device and updating the healthcare record or the healthcare history of, for, or associated with, the individual, and further wherein the processing device automatically generates an insurance claim in response to the storing of the information regarding an individual in the database or the memory device or the updating of the healthcare record or the healthcare history of, for, or associated with, the individual, wherein the insurance claim is suitable for being automatically submitted to the healthcare insurer or the healthcare payer associated with the individual or is suitable for being automatically

transmitted to a second computer or to a second communication device, wherein the second computer or the second communication device is associated with the healthcare insurer or the healthcare payer associated with the individual, and further wherein the processing device transmits the insurance claim to the second computer or to the second communication device.

62. As Figures 2-11 show above, Defendant is making, using, and offering for sale a computer-implemented method and apparatus, identified as the Accused Instrumentalities.
63. On information and belief, the infringement of the Decapolis Patents by Defendant is now willful and continues to be willful through the filing and service of this Complaint.
64. In addition or in the alternative, now with knowledge of the Decapolis Patents, Defendant induces direct infringement by others and/or contributing to the infringement by others of the '040 Patent in the State of Texas, in this judicial district, and elsewhere in the United States, by, among other things, making, using, importing, offering for sale, and/or selling, without license or authority, infringing services for use in systems that fall within the scope of at least Claims 1 and 46 of the '040 Patent. This includes without limitation, one or more of the Accused Instrumentalities by making, using, importing offering for sale, and/or selling such services, Defendant injured Decapolis and is thus liable to Decapolis for infringement of the '040 Patent under 35 U.S.C. § 271.
65. Defendant now actively induces infringement under Title 35 U.S.C. § 271(b). Defendant's actions induce infringing acts that Defendant knew or should have known would induce actual infringements. *See Manville Sales Corp. v. Paramount Sys., Inc.*, 917 F.2d 544, 553 (Fed.Cir.1990), quoted in *DSU Med. Corp. v. JMS Co.*, 471 F.3d 1293, 1306 (Fed.Cir.2006) (*en banc* in relevant part). "[A] finding of inducement requires a threshold finding of direct infringement—either a finding of specific instances of direct infringement or a finding that

the accused products necessarily infringe.” *Ricoh*, 550 F.3d at 1341 (citing *ACCO Brands, Inc. v. ABA Locks Manufacturer Co.*, 501 F.3d 1307, 1313, (Fed. Cir. 2007).

66. Plaintiff will rely on direct and/or circumstantial evidence to prove the intent element. *See Fuji Photo Film Co. v. Jazz Photo Corp.*, 394 F.3d 1368, 1377 (Fed. Cir. 2005) (“A patentee may prove intent through circumstantial evidence.”); *Water Techs. Corp. v. Calco, Ltd.*, 850 F.2d 660, 668 (Fed. Cir. 1988) (“While proof of intent is necessary, direct evidence is not required; rather, circumstantial evidence may suffice.”).
67. If Defendant continues these actions as of this Complaint, Defendant will have taken active steps to induce infringement, such as advertising an infringing use, which supports a finding of an intention for the accused product to be used in an infringing manner. *See Metro-Goldwyn-Mayer Studios Inc. v. Grokster, Ltd.*, 545 U.S. 913, 932, 125 S. Ct. 2764, 162 L. Ed. 2d 781 (2005) (explaining that the contributory infringement doctrine “was devised to identify instances in which it may be presumed from distribution of an article in commerce that the distributor intended the article to be used to infringe another’s patent, and so may justly be held liable for that infringement”).
68. In addition, on information and belief, and based in part upon the clear infringement by the Accused Instrumentalities, Defendant has a practice of not performing a review of the patent rights of others first for clearance or to assess infringement thereof prior to launching products and services. As such, Defendant has been willfully blind to the patent rights of Plaintiff.
69. The foregoing infringement on the part of Defendant has caused past and ongoing injury to Plaintiff. The specific dollar amount of damages adequate to compensate for the

infringement shall be determined at trial but is in no event less than a reasonable royalty from the date of first infringement to the expiration of the Decapolis Patents.

70. Each of Defendant's aforesaid activities have been without authority and/or license from Plaintiff.

PRAYER FOR RELIEF

WHEREFORE, Decapolis Systems, LLC respectfully requests the Court enter judgment against Defendant as follows:

1. Declaring that Defendant has infringed each of the Asserted Patents;
2. Awarding Decapolis Systems, LLC its damages suffered because of Defendant's infringement of the Asserted Patents;
3. Enter a judgment awarding treble damages pursuant to 35 U.S.C. §284 for Defendant's willful infringement of one or more of the Decapolis Patents;
4. Awarding Decapolis Systems, LLC its costs, reasonable attorneys' fees, expenses, and interest; and
5. Granting Decapolis Systems, LLC such further relief as the Court finds appropriate.

JURY DEMAND

Decapolis Systems, LLC demands trial by jury, under Fed. R. Civ. P. 38.

Respectfully Submitted

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