IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF FLORIDA ORLANDO DIVISION

FOR THE STATE OF STAT

POLLIN PATENT LICENSING, LLC and AUTOSCRIBE CORPORATION,

Plaintiffs.

Case No. (0:11-CU-1795-071-18 DAB

DEMAND FOR JURY TRIAL

INJUNCTIVE RELIEF SOUGHT

SUNTRUST BANKS, INC.; SUNTRUST BANK HOLDING COMPANY and SUNTRUST BANK,

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Defendants.

COMPLAINT FOR PATENT INFRINGEMENT

Plaintiffs Pollin Patent Licensing, LLC and Autoscribe Corporation complain of Defendants SunTrust Banks, Inc., SunTrust Bank Holding Company and SunTrust Bank, as follows:

- 1. This is a claim for patent infringement that arises under the patent laws of the United States, Title 35 of the United States Code. This Court has original jurisdiction over the subject matter of this claim under 28 U.S.C. §§ 1331 and 1338(a).
- 2. Pollin Patent Licensing, LLC ("PPL") is a Florida limited liability company with a business address of 9801 Washingtonian Boulevard, Suite 200, Gaithersburg, Maryland 20878.
- 3. Autoscribe Corporation ("Autoscribe") is a Maryland corporation with a principal place of business at 9801 Washingtonian Boulevard, Suite 200, Gaithersburg, Maryland 20878.

- 4. On October 3, 2006, the United States Patent and Trademark Office granted U.S. Patent No. 7,117,171, entitled "System and Method for Making a Payment from a Financial Account" and naming Robert Pollin as the inventor (the "171 patent"), which claims priority from an application filed on October 15, 1992.
- 5. Autoscribe is the owner by assignment of all legal rights, title, and interest in and to the '171 patent.
 - 6. PPL is an exclusive licensee to rights in the '171 patent.
- 7. Among other activities, Autoscribe specializes in various forms of electronic payment solutions, including software and services for payment capture, risk management, ACH processing and check by phone (see, e.g., www.paymentvision.com). Among other things, PPL is responsible for the licensing of the '171 patent.
- 8. Autoscribe and PPL have standing to sue for infringement of the '171 patent because they collectively own all right, title and interest in and to the '171 patent and the Autoscribe processes and products covered by that patent, including the right to collect for past damages. Autoscribe and PPL have each suffered injury from the Defendants' acts of patent infringement.
- 9. Upon information and belief, SunTrust Banks, Inc. ("SunTrust Inc.") is a Georgia corporation with headquarters in Atlanta, Georgia, and is registered to do business in Florida and this judicial district, with its registered agent as Laurie A. Pennington, 200 South Orange Avenue, 9th Floor, Orlando, Florida 32801. Upon information and belief, SunTrust Inc. provides, among other things, deposit, credit and other banking products and services to customers throughout the United States, including

Florida and this judicial district, in branches, online and over the telephone, including credit card services through its subsidiary Sun Trust Bank.

- 10. Upon information and belief, SunTrust Bank Holding Company ("SunTrust Holding") is a Florida corporation headquartered in Orlando, Florida, with its registered agent as Laurie A. Pennington, 200 South Orange Avenue, 9th Floor, Orlando, Florida 32801. Upon information and belief, SunTrust Holding provides, among other things, banking products and services to customers throughout the United States, including Florida and this judicial district, in branches, online and over the telephone, including credit card services through its subsidiary Sun Trust Bank. Also upon information and belief, SunTrust Holding is a wholly owned subsidiary of SunTrust Inc.
- 11. Upon information and belief, SunTrust Bank is a commercial bank chartered to do business throughout the United States, as well as a Georgia corporation with headquarters in Atlanta, Georgia, and registered to do business in Florida and this judicial district. SunTrust Bank maintains Laurie A. Pennington as a registered agent at 200 South Orange Avenue, 9th Floor, Orlando, Florida 32801. Upon information and belief, SunTrust Bank has branches throughout the United States, including in Florida and this judicial district, and provides a range of banking products and services, including credit card services, through its branches, online and over the telephone. Also upon information and belief, SunTrust Bank is a wholly owned subsidiary of SunTrust Holding and a subsidiary of SunTrust Inc.
- 12. Upon information and belief, SunTrust Inc., SunTrust Holding and SunTrust Bank conduct credit card business and provide payment processing services in Florida and this judicial district through local branches, the internet and by telephone,

such as through call centers located in this judicial district and elsewhere. Also upon information and belief, SunTrust Inc., SunTrust Holding and/or SunTrust Bank owns, operates, controls, directs the activities of and/or collects funds through call centers, including a call center in Orlando, Florida, through which credit card payments are collected using a telephone.

- 13. Accordingly, upon information and belief, and as set forth above, this Court has personal jurisdiction over SunTrust Inc., SunTrust Holding and SunTrust Bank because among other things, they transact substantial business in Florida and this judicial district, including the collection of credit card debt from a debtor's checking account through the use of telephones and call centers located in this judicial district and from residents of Florida and this judicial district.
- 14. Venue is proper in this district under 28 U.S.C. §§ 1391(b)-(d) and 1400(b).
- SunTrust Inc. has infringed and continues to infringe the '171 patent by, among other activities, making, using and/or conducting business through its call centers to collect debt throughout the United States, including within this judicial district, in a manner which is covered by at least claims 6 and 12 of the '171 patent. Alternatively, SunTrust Inc. will have also infringed the '171 patent with actual notice of infringement through at least the filing of this Complaint, by knowingly and actively inducing others to infringe and by contributing to the infringement of others by making, using and/or conducting check by phone business through its call centers.
- 16. SunTrust Holding has infringed and continues to infringe the '171 patent by, among other activities, making, using and/or conducting business through its call

centers to collect debt throughout the United States, including within this judicial district, in a manner which is covered by at least claims 6 and 12 of the '171 patent. Alternatively, SunTrust Holding will have also infringed the '171 patent with actual notice of infringement through at least the filing of this Complaint, by knowingly and actively inducing others to infringe and by contributing to the infringement of others by making, using and/or conducting check by phone business through its call centers.

- 17. SunTrust Bank has infringed and continues to infringe the '171 patent by, among other activities, making, using and/or conducting business through its call centers to collect debt throughout the United States, including within this judicial district, in a manner which is covered by at least claims 6 and 12 of the '171 patent. Alternatively, SunTrust Bank will have also infringed the '171 patent with actual notice of infringement through at least the filing of this Complaint, by knowingly and actively inducing others to infringe and by contributing to the infringement of others by making, using and/or conducting check by phone business through its call centers.
- 18. Autoscribe and PPL have complied with the provisions of 35 U.S.C. § 287.
- 19. Each Defendant's infringement, contributory infringement and/or inducement to infringe has injured Plaintiffs and Plaintiffs are entitled to recover damages adequate to compensate them for such infringement, but in no event less than a reasonable royalty.
- 20. Each Defendant's infringing activities have caused irreparable harm to Plaintiffs, which have no adequate remedy at law, and will continue to injure Plaintiffs,

unless and until this Court enters an injunction prohibiting each Defendant from further infringement, contributing to and/or inducing infringement of the '171 patent.

Prayer for Relief

WHEREFORE, Autoscribe and PPL respectfully ask this Court to enter judgment against each of Defendants, SunTrust Inc., SunTrust Holding and SunTrust Bank, as well as their respective subsidiaries, successors, parents, affiliates, officers, directors, agents, servants and employees, and all persons in active concert or participation with them, granting the following relief:

- A. The entry of judgment in favor of Plaintiffs and against each Defendant;
- B. An award of damages adequate to compensate Plaintiffs for the infringement that has occurred, but in no event less than a reasonable royalty as permitted by 35 U.S.C. § 284, together with prejudgment interest from the date the infringement began;
- C. A permanent injunction prohibiting further infringement, inducement and/or contributory infringement of the '171 patent;
- D. Increased damages and/or attorneys' fees as permitted under 35 U.S.C. § 284 and § 285;
- E. Such other relief that Plaintiffs are entitled to under law, and any other and further relief that this Court or a jury may deem just and proper.

Jury Demand

Plaintiffs demand a trial by jury of all issues properly triable to a jury.

Respectfully submitted,

Attorneys for Plaintiffs

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